MINUTES RSC CONFERENCE CALL 12/7/09

1. Roll Call & Announcements (10 minutes - ALL)

<table>
<thead>
<tr>
<th>University</th>
<th>Name</th>
<th>Coverage/Expertise</th>
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<tbody>
<tr>
<td>Berkeley</td>
<td>Rubens C.</td>
<td>Davis - unable to attend</td>
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<tr>
<td>Davis</td>
<td>Merced E. Scott</td>
<td>NRLF - S. Miller</td>
</tr>
<tr>
<td>Los Angeles</td>
<td>D. Sloane</td>
<td>Irvine - C. Ford</td>
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<tr>
<td>Riverside</td>
<td>V. Novoa</td>
<td>Merced - E. Scott</td>
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<tr>
<td>Santa Barbara</td>
<td>G. Johnson</td>
<td>San Diego - M. Christensen</td>
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<tr>
<td>Santa Cruz</td>
<td>S. Troy</td>
<td>Riverside - V. Novoa</td>
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<td>SRLF</td>
<td>C. Carlton</td>
<td>Irvine - C. Ford</td>
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<td>CDL/UCOP</td>
<td>D. Bartling</td>
<td>Irvine - C. Ford</td>
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<td>LAUC</td>
<td>S. Parker</td>
<td>Riverside - V. Novoa</td>
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1.1 E. Scott is now serving on the UC Libraries Shibboleth Task Force (more info at http://confluence.ucop.edu/x/5IGv).

2. Updates (30 minutes)

2.1 SOPAG Update (5 minutes - S. Parker) - December conference call cancelled. November call results in SOPAG minutes, including:

- CDC Concept Paper discussed (see their minutes)
- SSCO - Discussion about how CDC and SCO will overlap and be different. Is there supposed to be a LAUC rep? Apparently not a requirement. They need to decide if a LAUC rep is necessary to manage the overlap.
- HOPS update - trying to plan for systemwide public services - trying to make it more practical and less theoretical. Questionpoint, eg. - RSC reps should talk with their HOPS rep about this, as there are impacts on ILL.
- Starting to look at Shibboleth - looking for projects.
- Desktop virtualization - report should be coming from LTAG soon.
- Customer Survey results will be discussed next meeting.
- Discussing possible mass digitization projects. Mostly at CDL because of participation in Hathi Trust

2.2 CDL/VDX Update (5 minutes - D. Bartling) 4 items

- The ILL Operations Team is up and running. Two major projects right now - a) preview of the next version of VDX v. (4.1.) - still trying to get the e-doc delivery working; and b) preview of a spec for brokering in Jupiter (beyond 4.1). ILL Operations Team Members are:

<table>
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<tr>
<th>Name</th>
<th>Area of Coverage/Expertise</th>
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<tr>
<td>Leslie Wolf, CDL, Request Product Manager</td>
<td>CDL ILL Ops Team Chair</td>
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<td>Debra Bartling, CDL, VDX Technical Lead</td>
<td>VDX</td>
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<td>Sherry Willhite, CDL, Resource Sharing Analyst</td>
<td>Request</td>
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• JReport released in production - working on incremental releases (CD, Copyright Clearance, contrasts manual vs. auto-mediated, etc.)
• Question - CDL needs to update its table of Melvyl location code data. What is the best group to work through - RSC? Gary suggested that CDL work with External Input liaisons. (CDL completed this task successfully with help from the campuses.)

2.3. Shared Print Update (5 minutes - G. Johnson)
• Report does not do justice to all the work being done. There are 5 subcommittees working on these issues. Report will be sent to CDC January 18, 2010, with the goal of having a purchase plan with shared monograph funds by July 1.

2.4. CAG Update (5 minutes - S. Troy)
• Sarah sent out the CAG report. Valerie Rom-Hawkins (UCLA) is their chair. Sahra Missaghieh Klawitter (Riverside) will be the CAG rep on the NGM Brainstorming Group.

2.5. IAG Update (5 minutes - V. Novoa)
• Minutes still in draft form. NGM Brainstorming Group - Vince will work on getting someone.
• ILL Customer Service Survey - last meeting completed planning.
• Vince posted the IAG Green ILL Statement (posted on RSC site/IAG charge updates per our request).
• Scott Hathaway and Bob Freel working with CDL to make sure requests do not go out beyond the UC’s during the Holiday break.
• Common Access Policy on Reserves - no strong feelings on having a policy statement. Uncertain how often it would happen and whether a policy is necessary.

2.6. IAG ILL Survey (5 minutes - M. Christensen)
• The ILL Survey was completed, compiled, and distributed to contact AUL on each campus. All data and information is confidential. If RSC members have not heard from their AUL, they should contact their AUL so we are aware of the survey results. By mid-January, AUL’s can provide feedback. Then, Kymberly will write up the report for wider distribution.

2.7. HOPS Updates - nothing to report (E. Scott)

3. Action Item Updates (30 minutes - ALL)

3.1. ISO policy approved. Next steps? (M. Christensen)
• This ISO policy was approved. We may want to talk with our SOPAG representative, in case there are lingering questions. This policy was developed at the request of CDL.
ACTION: Marlayna will post it to the RSC website.

3.2. Green ILL (G. Johnson & S. Troy)
• Gary and Sarah looked at the current CDL model license and samples of actual licenses and ILL provisions, and realized the CDL model should be updated to be simplified, for example, eliminating specific reference to ARIEL.
**ACTION:** Gary and Sarah will draft a note and send the "Green ILL and Journal Licensing Provisions for ILL," document to the UC Licensing listserv and see if they (those who do licensing) are interested in taking the suggestion to CDL, since it would be appropriate for them to take it there.

### 3.3. Emergency listserv (M. Christensen)

- RSC members were to work with our campuses to identify who on the campus should be included on the listserv. SRLF has already compiled the list of people to be put on the listserv, and UCSC and Riverside are ready with their lists. M. Christensen, the chairs of CAG and IAG representatives will be on it.

**ACTION:** Eric will take the idea of having a Hops representative on it to that group. RSC members should send lists to Marlayna.

### 3.4. IAG charge revision (V. Novoa)

- The revision has been completed (see IAG charge on their website).

### 3.5. Tricor budget update (M. Christensen)

- How are things working out? IAG did not discuss, so all seems well. Marlayna indicated UCSF Fresno has established a contract with Tricor, but since we are limited to one pickup/dropoff, their contract is outside the UC contract. Eric suggested maybe something could be worked out with Merced and Fresno.

### 3.6. NGM Next Steps Discussion (C. Rubens)

- No discussion yet, waiting for the rest of the group to come together (i.e. IAG rep). Hope to have some discussion results for discussion at the next RSC meeting.

### 4. Next Steps on RSC Goals/Objectives 2009-2010 (20 minutes - M. Christensen)

- Review and select 2-3 items that need attention and movement next. Current document ([RSC annual report](https://confluence.ucop.edu/display/RSC/Furlough+Information)) is available on confluence.
- Gary suggested 3.3 include consider optional couriers to Tricor...develop a backup list for an emergency.

**ACTION:** Gary, Vince and Charlotte will work on this. Marlayna will work get the current actual weights (including overages) transported by Tricor for the group.

- 2.3 (Review ILL Loan Periods) will be referred to IAG to compile a table of existing loan periods.
- 4.1 Develop a Resource Sharing Code - Charlotte re-sent the March 2003 memo from Tammy Dearie to RSC. If the need still exists, it will be on our next agenda.

### 5. Other

- The question was raised whether CAG/Circ Heads will/should have a face-to-face meeting this year. If so, Riverside will be the host.

**ACTION:** Marlayna will contact Val about the Circ Heads meeting, and Bob Freel regarding the Southern IAG meeting. The campuses should be asked whether they would fund travel for relevant staff.

- RSC members who have not completed their entries regarding furloughs and closures ([https://confluence.ucop.edu/display/RSC/Furlough+Information](https://confluence.ucop.edu/display/RSC/Furlough+Information)) should do so.

**NEXT MEETING:** March 1, 2010, 1:30 - 3:00pm (recorder: Davis)

### RSC Meeting and Conference Calls 2009-2010

<table>
<thead>
<tr>
<th>Date</th>
<th>Meeting Time</th>
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<tr>
<td>March 1, 2010</td>
<td>1:30 - 3:00pm</td>
<td>Conference call</td>
<td>Davis (Irvine)</td>
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<tr>
<td>June 4, 2010</td>
<td>9:30am - Noon</td>
<td>Conference call</td>
<td>Irvine (Los Angeles)</td>
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Agenda Building

- Service Continuity Plan
- RSC organization - select new chair, review web organization