2008-11-21 UL-SOPAG Minutes

Joint University Librarians/SOPAG Meeting
Friday, November 21, 2008
Draft: Action Minutes

Location: California Digital Library (Kaiser Building, Oakland)

University Librarians: Brian Schottlaender (UCSD, UL's Convener); Tom Leonard (UCB); Ginny Steele (UCSC); Brenda Johnson (UCSB); Karen Butter (UCSF); Laine Farley (CDL); Bruce Miller (UCM); Gerry Munoff (UCI)

SOPAG: Lorelei Tanji (UCI, Chair); Bernie Hurley (UCB, Recorder); Susan Parker (UCLA); Diane Bisom (UCR); Luc Declerck (UCSD); Felicia Poe (CDL); Mary Linn Bergstrom (LAUC); Gail Yokote (UCD); Kate McGirr (UCSC); Lucia Snowhill (UCSB)

Guests: Joanne Miller (Systemwide Library Planning)
Absent: Marilyn Sharrow (UCD, UL) Gary Strong (UCLA, UL); Ruth Jackson (UCR, UL); Julia Kochi (UCSF SOPAG)

1. Systemwide Library Planning - Next Steps
   Brian Schottlaender summarized for SOPAG the previous day's UL's meeting, which included topics such as a mass digitization, the Hathi Trust, serials licensing negations, Next Generation Melvyl, etc. Most time was spent discussing emerging themes from the recent UL's strategic planning retreat. These themes included; a) UC contributing to the building of the "world's digital library"; b) surfacing the University's intellectual assets beyond traditional publishing; c) the future shape of the CDL; d) scholarly communication & open access; and e) developing a new vision for supporting digital scholarship (e.g., the research life-cycle).

2. Systemwide Statistics Survey Report
   The ULs and SOPAG reviewed the "SOPAG Statistics Task Force Report." The report confirmed that when looking across all campus libraries, most of the currently collected statistics were either mandatory (required to be reported to other agencies), or were considered valuable for planning, strategic communications, and/or operational management.
   Action: Systemwide Library planning will review the data in more detail to "fine tune" what statistics should be retained, dropped, modified or added to support campus library needs.

   This discussion also included the potential of thinking about statistics from a "strategic questions" perspective. That is, what strategic questions should we be asking and what kind of statistics would we need to prove/disprove these questions.
Action: It was agreed that developing strategic questions and related statistics was beyond the charge of this Task Force. However, the ULs asked SOPAG to provide recommendations on how we could address this topic in their final report.

3. **Next Generation Technical Services**
   Gail Yokote introduced this topic by itemizing the reasons why this is an opportune time to pursue a more collaborative approach to technical services. The ULs agreed that this is a priority and much time was spent discussing what process and structure should be used to organize this undertaking. The process needs to include time for identifying and analyzing our high level strategic options, but this should be accomplished as fast as possible. Pilots would be started from the list of these options to test their feasibility and effectiveness. Continuous improvement techniques must be employed to refine the pilots. There also must also be an effective communications plan that explains to our patrons and staff why we have undertaken this initiative.

   **Action:** SOPAG will revise the draft Next Generation Technical Service paper based on comments from this discussion.

   **Action:** Bruce Miller, Brian Schottlaender, Ginny Steele and Laine Farley will form the Executive Committee for the Next Generation Technical Services initiative. Bruce will chair.

   **Action:** A small Steering Committee to manage this process will also be created. SOPAG will organize a process in which campus libraries can nominate name for the Steering Committee to the Executive Committee.

4. **SOPAG Task Force on Digital Library Collaboration**
   Diane Bisom introduced SOPAG's proposal to create a Digital Library Collaboration Task Force. The group agreed that there would be important synergies between this task force and many of the strategic themes that were discussed earlier in the day. The task force would focus on opportunities for creating a "UC digital collection," shared technical infrastructure, opportunities for collaborative project with partners from both inside and outside UC, and developing a strategy for the next phase of this work.

   **Action:** SOPAG will revise the Digital Library Collaboration paper for the ULs and will nominate names for membership.

**Additional Note:** The ULs asked SOPAG and its groups to consider using more conference calls and fewer in-person meetings, given the constrained budgetary environment that we all face at UC.