

SOPAG Meeting Minutes
Thursday Morning, May 31, 2007
Oakland, CA

Present: Bernie Hurley (UCB, Chair); Gail Yokote (UCD); Lorelei Tanji (UCI); Terry Ryan (UCLA); Diane Bisom (UCR); Kate McGirr (UCSC); Susan Starr (UCSD); Julia Kochi (UCSF); Trisha Cruse (CDL); Mary Linn Bergstrom (LAUC)

Absent: Patrick Dawson (UCSB, attending UL meeting); Bruce Miller (UCM)

Guest: Patti Martin (CDL)

Recorder: Diane Bisom (UCR)

Commendation: SOPAG thanked Susan Starr for her significant service to UC and to SOPAG, and for her many important contributions. We congratulate Susan on her upcoming retirement.

1. ERMS Update (Guest: Patti Martin)

P. Martin and T. Cruse led a discussion of the CDL document "Report on the UC Electronic Resources Management System project" (distributed via email from T. Cruse to SOPAG, 5/23/07.) At this time, results are mixed – Ex Libris has not met key deadlines or deliverables. Two of the three joint development required deliverables are not implemented in Verde 2.0, and so cannot be tested, and Verde 2.0 cannot be implemented. A number of questions were presented: Does UC still have compelling and strategic reasons for continuing down the path of Verde implementation? Do we have fall back options? How, and when, should these be investigated? Will Verde, as it has developed, meet technical services needs? Does the emphasis on collection development provide enough strategic value?

Action:

B. Hurley will ask CDC to revisit the original goals of this project, and to have a conversation to consider whether there is still a strong need for a consortial product, and if so, what is needed for a consortial product to be successfully used to manage at least Tier 1 resources? CDC will be asked to report back to SOPAG by the end of July.

Action:

P. Martin and H. Christenson will be asked to undertake a quick "environmental scan" of the current ERMS vendors, and begin outlining options for a "Plan B" or possible next steps. They will be asked to put their efforts here, rather than on intense development and testing of Verde. However, if CDL receives new Verde software, they will begin looking at it, and will alert CDC and SOPAG. Patti and Heather will be asked to report back to SOPAG by the end of July.

Note: Coordinated discussion on each campus about the level of commitment to additional or continuing resources was identified as more of a next step, rather than an action item.

2. Agenda Review and Announcements

2.1 Meetings from July to December 2007

The following SOPAG meeting dates were reviewed:

- June meeting – Canceled
- July 13
- August 28 (Possibly face to face, following the public services workshop on 8/27)
- Sept 28
- Oct 19 (Face to face with the ACG chairs)
- Nov 29 – 30 (hold these dates for a possible joint SOPAG/UL meeting)
- Dec 17 (Conference Call)

2.2 New RSC Liaison

Gail Yokote (UCD) was appointed as new RSC liaison, replacing Susan Starr (UCSD) who is retiring.

3. Discussion to prepare for joint meeting with the ULs

3.1 BSTF

T. Ryan will discuss the UC-OCLC Pilot Update, for the next generation MELVYL, supported by WorldCat Local at the joint SOPAG/UL meeting in the afternoon. She has a PowerPoint presentation to illustrate search displays depending on our choices of the number of local versions to create, and the number of campus ILSs to link for the pilot.

3.2 Digital Preservation

T. Cruse will present two documents that lay out the estimated costs of digital preservation at the joint SOPAG/UL meeting in the afternoon. She also addressed questions about how growth was calculated and noted that many costs are fixed, even as the DPR scales up. It was noted that the campus libraries contribute \$180,000 yearly to CDL for digital preservation. The ULs will continue discussions about distribution of ongoing costs, and how working models of cost sharing might be developed.

3.3 Future of Public Services Workshop

B. Hurley reported for P. Dawson. August 27 has been selected as the date for this workshop. The location will be the Oakland East Bay Community Center. A facilitator from Berkeley has been contracted.

Action:

B. Hurley will ask T. Cruse to be the CDL contact for local arrangements for the workshop.

3.4 HOPS Mass Digitization FAQ

SOPAG reviewed the draft Mass Digitization FAQ submitted by HOPS. SOPAG had the following suggestions:

- Consider re-ordering the FAQ to move the most significant information up, and presenting the FAQs in bullet format.

- Highlight the reasons why UC is working with Google and Microsoft on these mass digitization projects, rather than proceeding on our own.
- Clarify that the audience for this FAQ is library staff.
- Address the quality level of the Google records and scans (this has been a concern from faculty).

Action:

B. Hurley will thank HOPS for the draft and send them SOPAG's comments (from these notes) to share with the full group. B. Hurley will consult with C. Hughes about the suggested July deadline for the final FAQ.

3.5 Digital Library Workshop

SOPAG approved the proposal for this workshop and during discussion learned about "pecha kucha" format ("speed presenting" in 6min. 40 sec. reports) that will be used during the workshop. The workshop will be held during the week of either August 6 or August 13.

Action:

B. Hurley will ask T. Cruse to be the CDL contact for local arrangements for the workshop. In the workshop announcement, each campus will be asked to suggest to the SOPAG chair two people for the third space for their campus.

3.6 Value Based Pricing Update

L. Tanji will present this at the joint SOPAG/UL meeting this afternoon, primarily to bring closure to the Task Force. She noted that the work is being carried forward by CDC and others through presentations, articles, and in on-going negotiations. CDC will need to thank and dismiss the Task Force.

3.7 Collaborative Development Principles Document

SOPAG discussion about the draft document included the following:

- There was agreement that the document was overly complex, a reflection perhaps, of the variety of problems seen on the campuses during the VDX project, and a desire to capture and build on "lessons learned."
- There was concern that the document outlined a little too much overhead and process for every project.
- The document does highlight the roles that needed to be addressed in future projects, such as the ERMS/Verde project.
- The document may be too proscriptive, and may need to be scaled down, without losing the clear decision path especially needed by CDL.
- The document may be able to be edited, and viewed, as more of a toolkit.
- It should include the basic elements of what's needed for a joint development/implementation project.
- Project Management skills may not exist on all campuses, but this document could be used to help develop a concept of project management for campus-wide projects, and to guide staff training efforts.
- The document should be "lightened up" to give more flexibility on each campus.
- Could the structural/governance elements be removed, and could it be viewed as a toolkit with guidelines for decision making, or a checklist?
- The emphasis should be on the positive, not negative.

Action: S. Starr volunteered to re-write this draft and will send it to SOPAG as her final SOPAG assignment. SOPAG gratefully thanked her for volunteering!