HOPS Meeting September 19, 2003

Present: Barclay, UCM; Bellanti, UCLA; Dearie, UCSD; Farley, CDL; Gomez, UCSC; Hughes, UCI; Moody, UCSB; Reavie, UCSF; Rios, UCR; Soehner, LAUC; Stirling (chair), UCB; Yokote (recorder), UCD

Location: UC Berkeley Doe Library

Announcements:
Jackie Hanson retiring mid-January, 2004

Information Literacy (Hughes):
Draft report discussed. All agreed that it was an excellent document describing the range of activities currently being done within UC and nationally and suggestions for future opportunities within UC, especially at the local campuses. Coordinating draft with LAUC task force activities, especially the web site is an important consideration. The CIG for Information Literacy will incorporate HOPS suggestions and reissue another draft to HOPS. After HOPS review and endorsement, the report will be sent to SOPAG for campus discussion.

HOPS agreed to have CIG members develop workshop proposal on assessment for teaching librarians for HOPS review and endorsed the CIG for Information Literacy charge.

Digital Reference (Barclay):
Campuses (UCI, UCLA, UCD, UCSB) shared their experiences with using chat reference systems. UCB described their trial experiment. Discussion centered on environmental factors, such as budget and staffing loads which affected opinions on whether to pursue as a UC-wide effort. The Digital Reference CIG report was well-written and identified the essential elements needed to be addressed when implementing a digital reference service. Based on the CIG's report findings, HOPS decided not to pursue a trial of other software systems since the technology does not appear to be robust enough at this time. However, Barclay (HOPS liaison to CIG) will ask the CIG to continue to monitor trends in digital reference services, to identify best practices associated with staffing issues described in the report, and to monitor products, such LSSI and others.

Copyright
Farley described a new UC-wide web site created to address questions and issues asked by UC personnel regarding copyright and its implications for course-related activities. Site (URL = http://www.universityofcalifornia.edu/copyright/) was developed in consultation with Susan Lessick and is available in October, 2003. In addition, the CDL Visual Resources Task Force and the ARTSTOR project have identified copyright issues for UC personnel.

Web-based Services CIG
HOPS agreed with CIG charge and will ask Julia Kochi to convene and to organize the first meeting. One of the meeting's agenda is to select a convener/chair. HOPS members will verify their campus representative and send any corrections to Stirling.

Other topics
HOPS members shared experiences regarding public workstation configurations and desktop delivery service progress. Stirling described the library's work with campus course management software and Stellant software for web site content management. As more campus libraries become involved with campus course management systems, Farley asked if the CDL should explore development of appropriate tools and services that would help libraries.

Next Meeting: April 2, 2004 at UCI.