Action Minutes
UC Heads of Public Services Meeting

October 10, 2005
California Digital Library
415 20th St. , Room 446
Oakland, CA
10 am – 3 pm

Agenda Item:	Lead by:
Open WorldCat Open-access to part of WorldCat. Zip codes Links drop into record (most of the time) Union catalogs not yet included CDL can do some account set up to enable this for campuses. **Action item: CDL will investigate making it possible for Open WorldCat to show item-level records in Melvyl as well as local UC catalogs.**	LF
One-word journal titles **Action: CDL may have a potential fix. Must wait for ExLibris upgrades take place—some time this academic year. Also look for solution that would bring the single-word title to the top of the display.**	
Metasearch:	

• Roy Tenant document What CDL is doing: 1. Better to not use metalib interface. Working the ExLibraris to bypass this. 2. CDL is building a component in their "common framework" to pull out API and present it better to enduser. 3. CDL did focus-group assessment at UCLA with grad students. European integration portal as model. This group (mostly SS and Human) was very book oriented. Interested in bibliographies. CLD is feeding info from focus group back into user interface. Undergrad European Integration Portal is pretty straightforward. UCD: Mysearch is the out of the box ExLibris metasearch. Metasearch with persistent favorite databases is desirable. CDL wants to give flexibility for how you integrate metasearch into your site. U of Rochester has done a lot of work on how to embed metasearch into their catalog. **Action: CDL will provide quarterly reports as metasearch develops.**	
HOPS liaisons to other ACGs 　　　SOPAG: MM 　　　HOTS: 　　　LTAG: DB 　　　CDC: GY 　　　RSC: DR 　　　SCO: GP 　　　LPL: CG	DB

HOPS representatives to our CIGs:
 	
    IL: CAH
 	
    DR: DB
 	
    ISRAC: Ending
	DB

OpenURLs for ejournals instead of PIDs
 	
    PID server is difficult to maintain and somewhat redundant.
 	
    Most PIDs can work under open URLs.
 	
    Users don't care about PIDs v. URLs.
 	
    Holdings will continue to be attached.
 	
    Requires extra click but information about holdings is worth it.
 	
    CDL will take this to HOTS to see if there are any concerns.
 	
    CDL is testing additional UC-eLinks services available for campus activation.
 	
    CDL is doing usability testing. Will report when results are in.
 	
    Staged presentation of UC-eLinks—show full text only on initial screen.
	LF

Final Report of the UC Chat Collaboration • Where do we go from here? OCLC wants us to pay for access. Need to know actual cost. Is there a sub-set ready to do a true shared system—not just evenings? **Action: CDL will investigate a systemwide license.** **Action: Ask DRCIG to work on a plan of action. Connect with UCD Health Sciences and interested campuses.**	DB

Lunch EPIC 2014 • **http://www.robinsloan.com/epic/** • View on Net	
Seattle Government Information Institute Five UC campuses represented **Action: Consider HOPS "doing something" with GILS. Better integrating government information into services we offer.**	GY& SW
IL CIG Final Workshop Proposal • Update Completing an annual report and asking for a tweak to their charge.	CAH
ISRAC • Follow up to phone conference • Directions for ISRAC? **Action: ISRAC should sunset.** **Action:** **DB will report to SOPAG on how well the model worked.** **Did ISRAC work as a model for CDL shared service?** **ISRAC self evaluation as part of their final report.** **CDL evaluation.** **HOPS evaluation.** **Might have been better to do this as a HOPS sub-group plus a task force of experts.**	DB

BSTF • Recap of our response BSTF is identifying the big issues and trying to propose solutions. Wait and see.	DB
ERMS Report • **http://libraries.universityofcalifornia.edu/sopag/ERMS_Final_080205.pdf**	DB
Discuss Resource Liaisons with CDC About 100 CDL resource liaisons now. Revisit with CDC to see what benefits there are from this program. Is this a cost-effective approach? Would it be better to make this a full-time job for one or two FTE? Would the quality of the work suffer? **Action item: Wait to see result of CDL's assessment and for a list of which resources require the most care and feeding.**	LF
Review of HOPS Goals **Action: DB Summarize proposed goal changes and send them out to HOPS**. Objectives: GY: GILS coordination. CAH: UCUES survey. Shibboleth/LTAG Single sign on Goals 2006-2009	DB
UCUES—Undergrad Experience Survey There are already library-targeted questions on this survey. Interested in refining library-targeted questions.	CAH

Action: Each HOPS campus rep should find out who their UCUES are and provide input on what the Library questions will be.	
How can HOPS do its work better What about once yearly in-person meetings and monthly phone conferences? Standing time for call. Sharing information v. action items. **Action: Bimonthly phone conference in December and Feb. In person meeting in Oakland on April 3, 2006 (if needed).**	DB

HOPS Goals 2002-2005

1. Advance the incorporation of information literacy into the UC curriculum for lower and upper division undergraduates and graduate students, through collaboration with other groups and through emphasis on information literacy as a vital component of critical thinking skills.

2. Advance diverse new methods of delivering services to expand on the foundation of our existing services through such avenues as digital reference service, Web services directed toward PDA users, and integration of Web-based courseware with the libraries' electronic tools.

3. Advance the need to embrace service quality research methods and assessment across the UC libraries.

4. Advance awareness of the need for, and support progress toward, more robust remote access to library resources across the UC system.

5. Advance awareness of the need to embrace Web technology more widely in the promotion of public services by, for example, collaborating with the Resource Sharing Committee and our campus communities to support expanded desktop document delivery services and by monitoring UC-wide access integration developments.