HOPS Conference Call July 28, 2006 1pm - 2pm

Present: Dawson, Farley, Frenkel, Friedman, Gomez, Lucas, Hughes, Persily, Watstein, Yokote

Absent: Barclay, Sterling **Guest:** Ellen Meltzer

1. Review and draft answers on questions posed in the UC e-Links document from Patti Martin

Various recommendations emerged for the improvement of the UC eLinks menu. Ellen and Laine will provide HOPS members with detailed notes and will take the recommendations forward to other CDL staff.

2. Update from Patrick D re: SOPAG and DigRef report(s) (15 minutes)

SOPAG has approved moving forward on the Digital Reference pilot. HOPS will be asked to develop, relatively quickly, measurable outcomes by which we will judge success of the project. SOPAG members will be asked to confirm the shape of the project and the expected staff time and monetary commitment with each campus UL in the next few days. The new co-chairs of the Digital Reference CIG, Adams and Furuta, are developing a task list which will be shared with HOPS very soon.

3. Update from July 18 meeting to followup on BSTF (10 minutes)

Hughes updated the group on the special meeting held at CDL to follow up on BSTF report and campus comments.

4. Question: Do we have to pace CDL services only in summer to avoid disrupting campus services? (10 minutes)

HOPS recommended that upgrade in services be implemented as soon as they are ready rather than waiting for summer. HOPS members ask only that sufficient advance notice be given to the campuses so that instruction and reference staff are adequately prepared. 5.

Other:

Gail Persily recommended that HOPS members assist in calling campus attention to and collecting comments about the Scholarly Communication toolkits. Also, Ellen Meltzer will sent a note out to the INSTRUCT-L listserv and to Resource Liaisons asking for comments.

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Last reviewed: May 17, 2007