Heads of Public Services Conference Call April 5, 2007

## 1. UC eLinks report

CDL staff supplied mock-ups of possible revisions to UC eLinks screens based on the recent user study at UCSD. HOPS likes the grouping of functions and the text revisions. The recommendations for improvements to UC eLinks made in the "assessment report" are excellent; Farley will provide HOPS with a summary document that links CDL interface suggestions to specific outcomes of the user study. HOPS will discuss improvements to UC eLinks further at their April 23 meeting in Oakland ; Farley will let Meltzer know that the timeline which Meltzer proposed for communication about interface changes will need to be revised. Meltzer will attend the HOPS meeting and provide followup information to today's discussion.

Farley reported that, based on user feedback, CDL is proposing to ExLibris that the interface for SFX be separated from the "back-end" for greater design flexibility. Tibbits is currently chair of the SFX User Group and HOPS encourages her to put discussion of this on the next user group agenda.

## 2. Agenda for April 23 meeting

10am-3pm Rm 411 - CDL 415 20th Street Oakland

- UC eLinks Primary audience for this tool? Librarians or general users?
  Flexibility of interface
- 2. Digital Reference Pilot Project Preliminary report on current pilot

- IM as an option

3. Future Public Services Workshop Planning

4. Mass Digitization Projects - FAQ and publicity planning

5. SCO update

6. Role of LAUC representative on HOPS

## **3. Preliminary report on Dig Ref project?** See above

4. Other? None

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