

**HOPS
Conference Call
September 26, 2008**

Present: Barclay (M), Cowell (SC), DeDecker (SB), Frenkel (R), Friedman (SD), Hughes (I), Kautzman (D), Meltzer (CDL), Palmer (LAUC), Persily (SF), Stirling (B)

NOTES:

1) HOPS in-person meeting in Oct. – Friedman

HOPS face-to-face meeting is scheduled for Monday, October 27 10:00 am to 3:30 PM in room 411 at the CDL, 415th 20th Street, Oakland. Directions and a map are available at <http://cdlib-s10.cdlib.org/contact/directions.html> . Coffee will be available beginning at 9:00am. Friedman will send out an email for building the agenda.

2) Annual Review of Activities/Goals & Objectives for '08/'09 – Friedman

All agreed that the report was almost ready to go. Friedman will edit and then share with SOPAG and ACG chairs. Our Goals and Objectives are fine for now and can be further discussed at the in-person meeting next month and during future conference calls.

3) Next Generation Melvyl – Kautzman & Meltzer

Points covered:

- Update on features
- Help and End User Reports: Meltzer reported on the roles for campus staff in the Interim Report on End User Education by the Next Gen Melvyl Pilot Help & End User Support Task Group. The report is available at:

http://libraries.universityofcalifornia.edu/about/oclc_docs/HelpTG_EducationPlanRev_endusereducation_20080916.doc

ACTION: Meltzer will send the report to the Instructional & reference librarians' listserv, DLINSTRUCT-L.

- What are others are doing this Fall
- PowerPoint intro with newest enhancements has been updated. Does anybody want to use it?
- What is being done with usability study: Meltzer reported on the status of items in the usability report.

ACTION: Meltzer sent out information to HOPS re: OCLC's plans with metasearch:

<http://www.oclc.org/us/en/news/releases/200821.htm>.

- Reiterate importance of survey and feedback loop as only ways for library staff to provide input back into NGM
- How are AULs feeling about NGM
- If there is an uptick in satisfaction for those of you who have experienced the OCLC reclamation project.
- If there is there anything better out there right now in HOPS members opinions

4) Where are we with the LibGuides proposition? - Kautzman

Friedman will follow-up with proposal being drafted by Watstein.

5) Default search interfaces for CDL-licensed databases – Persily

Discussed desire for an understanding of how decisions are made regarding the opening screen for new databases. Not sure what the process is now and would like to ensure that public service librarians are able to provide input to CDL on UC-wide default and to consider local modifications where warranted.

EBSCO Academic Search Complete was identified as a high priority - where replacing the current Advanced Search with the simple search would be advisable.

ACTIONS:

- HOPS members will check with their staff to confirm that this change is desired and report back.
- Meltzer will report back on what she learns about CDL's current process.

6) RSC liaison role - Persily

Discussed how best to increase communication between HOPS and RSC without overburdening either group or compromising confidentiality.

ACTIONS: Persily will propose to RSC chair that we share meeting agendas in advance of our meetings so that we can see if there are any issues either group would like to have input into.

7) Topics to bring to Oct. SOPAG/ACG chairs meeting – Friedman

- Big Idea Initiatives

Document owner: Donald A. Barclay

Last reviewed: October 24, 2008