

**HOPS
Conference Call
May 15, 2009
NOTES**

Participants: Cowell (SC), DeDecker (SB), Friedman (SD), Kautzman (D), Meltzer (CDL), Palmer (LAUC), Persily (SF), Stirling (B), Watstein (LA)

1. Next Generation Melvyl Pilot Update – Meltzer

The following took place on this project since HOPS' last call:

- Plan and decision criteria for including UC and Non-UC affiliated libraries into NGM has been forwarded to the Executive Team
- Reclamations are all on course • Working on best practices for updating records in OCLC
- Davis, Irvine and LA have all had successful loading of Local Holding Records into WCL
- Enhancements to be brought in May 17 include the following:

Within UC:

- UC-eLinks button appears only when electronic materials or articles are available.
- We will be enabling a "Request via UC-eLinks" button to ensure patrons can request interlibrary loan materials for books and journals. When Request is fully available, users will see the Request button you've come to know and love in the NGM interface.
- The UC libraries will be changing the default sort order to Relevance only. When this feature was tested in usability tests, users voiced a strong preference for seeing the most relevant items on a topic regardless of location vs. the most relevant items at the local campus.

For all WorldCat Local Libraries:

- "Ask A Librarian" icon added to tool bar on detailed record
- Author Names and Links to OCLC Identities Changed - The author links on detailed records will now conduct a search on those author names in the WorldCat Local database itself. Links to OCLC Identities will be moved down to the Details section under a drop-down selector. (This change reverses a feature that was brought in in OCLC's April Install.)
- E-mail Item Now with Editable Subject and Message - For e-mail messages sent from the e-mail option users can now customize the subject and message body fields. Users of this service in Next Gen Melvyl have requested this for some time.
- WorldCat Library Profile Pages - You will now be able to view a library profile for each WorldCat library. From the list of libraries on the item details page and from your favorite libraries list in the user profile – you can access this new page with even more valuable information about a library including location and contact info, links to the library's website, catalog and virtual reference. (Note: This information is pulled from the WorldCat Registry – library staff may want to check your [World Cat Registry](#) information to make sure it is up to date. This is up to the campuses to do individually, separate from this project.)

ACTION: There was some discussion of how/what to represent under the Ask a Librarian link. After CDL hears more details from OCLC, Meltzer will send HOPS a list of possible options so that campuses can determine which to choose.

ACTION: Upon receiving the list of possible options for how/what to represent under the Ask a Librarian link, DeDecker will get input from the DigRef CIG.

ACTION: Each campus should decide if they want to check their WorldCat Registry information to make sure it is up to date.

ACTION: DeDecker asked about the status of adding brief records to NGM (e.g. brief records for government documents at SRLF). DeDecker will send examples to Kautzman and Meltzer to troubleshoot and investigate.

2. Shibboleth Update – Meltzer

J. Ober attended a UC Trust/Shibboleth meeting:

- Good news: all campuses now comply with UC Trust, LBNL too. Rolling out Shibboleth, At Your Service Online (AYSO), UC-Ready (emergency-response). Shibboleth 2.0 is now available, with useful features (including a kiosk-like machine would work). Several different approaches could work for library use cases.
- Bad news: it's clear that success to date has been with pretty simple use cases (AYSO). It's taken a long time even to do that. Campuses vary greatly in deployment and readiness on IT and library sides. UC Trust may not provide a lot of support. It's not clear that the UC Trust Work Group is authorized to take action on its own.
- More Good News: Library Uses Cases are on the agenda for this year, due to Ober's efforts. We need to prioritize, analyze and continue to press. It's not quite clear how to balance the system-wide and local campus library priorities.
- A possible way to approach this is to form a subcommittee of HOPS and LTAG to address this and take advantage of the opportunity. Ober was attending LTAG today where an approach would be discussed.

3. IL CIG pages – Barclay

Questions had arisen over the status of links on the ILCIG pages and the lack of information about the status of the groups on the ISRAC and ILCIG web pages.

ACTION: Friedman and Barclay will work together to make sure that ISRAC and ILCIG are clearly identified as inactive/disbanded on the HOPS website. Friedman and Barclay will also identify ILCIG pages that should be removed.

4. Charge and Goals/Objectives Review – Friedman

In time for the ACG/SOPAG joint meeting being planned for late August/early September, HOPS needs to:

- review its charge
- prepare a report of accomplishments based on the goals/objectives set for 08/09
- prepare goals/objectives for 09/10 which should include any projects that intersect with other ACGs or CIGs

ACTION: Friedman will place outlines for all of these within the HOPS Wiki.

ACTION: All HOPS members will share possible revisions to the charge and add to the list of accomplishments before June 5th. **ACTION:** Starting after June 5th, Watstein and Frenkel (or DeDecker) will edit and revise the list of accomplishments in preparation for discussion on the HOPS June 19th conference call.

ACTION: HOPS will complete drafting goals/objectives for 09/10 in time for discussion and finalizing on the August conference call.

5. School of Global Health - Persily

Laine Farley attended the first meeting of the Information, Communication, and Education Technology (ICET) task force for the UC School of Global Health (SGH) on April 20. Also

attending were the Education committee and the external scientific advisory board. The group discussed key goals of the program that had implications for IT and related areas. These included:

- Building communities through collaborative and continuous learning
- ---Includes alumni, partners, industry
- ---Case building method: reusable, relates to eportfolios
- ---Develop a network of learners
- Open access (educational resources, publications) for all information from faculty and students but not about them; banking of information and specimens (data is the currency of global health)
- Open communities to build applications
- A virtual campus, a new platform/model for education Many issues and questions were identified that require further exploration, such as - what constitutes a learning unit (quarter, semester, something else); what level of language support is needed. Many of these will be addressed by the Education committee.

Farley identified several areas in which the UC Libraries are well positioned to support a UC-wide program:

- WorldCat: international coverage, multi-lingual interface, 24x7
- Interlibrary loan
- Mass digitization
- Google Scholar: integration with UC-eLinks
- Digital Reference: 24x7, virtual
- Open access publishing/dissemination (eScholarship)
- Open source: philosophy, experience, tools
- Collaboration tools
- Mobile services (in development)
- UC Portal as showcase
- Faculty expertise finder (in development)

Farley is thinking we should develop brief statements about the above library services that are oriented toward addressing the goals of the SGH and stated in a way that will appeal to the faculty and students.

Julia Kochi (UC CDC chair) and Persily are discussing with Farley how HOPS and CDC can help develop this list into a useful document for the ICET task force. The task force meets again on June 9, and again 2 weeks later. They're thinking they could get a draft document together by that later meeting – late-ish June. One possible approach is there might be a joint CDC/HOPS group that can work together on this task – rather than each group tackling it separately. Persily will talk to Kochi, and will follow up with HOPS on how to approach the issue. If any HOPS member has a particular interest in helping with this effort, feel free to contact Persily. It was noted that academic programs like SGH emphasize the importance of Shibboleth adoption.

6. LibGuides – Watstein

Watstein, with input from other HOPS members, has prepared questions for SpringShare, the producer of LibGuides. Some concerns with LibGuides have already been addressed by SpringShare. Watstein will revise the questions to remove those that concern issues already

taken care of by the producer, then will share them with HOPS. Once we approve them, Watstein will give them to Kris Kasianovitz (UCLA) and Kristine Ferry(UCI) and they will contact the company. Issues about use of LibGuides by the disabled have not yet been resolved.

Document owner: **Donald A. Barclay**

Last reviewed: July 30, 2009