

**UC Libraries/Heads of Public Services (HOPS)
Conference Call
September 25, 2009
Notes**

Participants: Cowell (SC), Barclay (M), Frenkel (R), Friedman (SD), Hughes (I), Kautzman (D), Meltzer (CDL), Persily (SF), Stirling (B), Watstein (LA)

1) Announcements and Information Sharing

2) SOPAG/ACG meeting notes and SOPAG/ACG meeting minutes - discussion by all

Friedman shared her notes and the official minutes from the SOPAG/ACG Chairs meeting held on August 31, 09. All were interested in hearing what the UL Convener said about UL priorities and areas of strategic interest. All discussed the various reports from the ACGs.

ACTION: Friedman will contact the chair of the the Digital Library Services Task Force (D. Bisom) and find out if their Interim Report can be shared with HOPS. If yes, she will post to the HOPS wiki.

ACTION: If the LTAG UC Library Services and Technology Working Group proposal is approved by the ULs, Friedman will send out a call for nominations of public services representatives to serve on the group.

3) CDC UC Library Collection Concept Paper - discussion by all

General impressions of the paper were varied. While some felt the paper was an articulation of what we're doing now, others felt it identified very changed roles for librarians who work directly with faculty and researchers. All agreed that there were implications for public services inherent in the vision and goals outlined in the document. HOPS also agreed that the vision conveys the need for increased communication between public services at the system-level (in the form of HOPS and RSC) and collection development (in the form of CDC).

If the ULs agree with the concept of a true "system-wide view of collections," i.e. a UC Library Collection, then this needs to be conveyed in some fashion to UC faculty who in some cases are possessive about the holdings of their campus libraries. One issue with the document is that it doesn't seem to reflect the mass digitization efforts underway by outside entities such as Google.

ACTION: Friedman will contact the chair of SOPAG to find out what SOPAG sees as the next steps for actions arising from the document.

ACTION: Depending on what SOPAG sees as next steps, Kautzman, Watstein, Frenkel and Friedman volunteered to draft a HOPS response to the concept of a UC Library Collection and what it might mean for public services.

4) Staffing/funding for UC digref - Hughes/Frenkel

Hughes and Frenkel presented a proposal from the DigRef CIG asking HOPS to address the issues of campus staffing commitments for the service and covering the evening hours. HOPS would like to see a recommendation from the CIG for the total hours per week each campus should commit to staffing the service, including evening hours as appropriate and assuming double coverage for the hours during which we provide service. The CIG should include a baseline number of hours to be provided by each campus, and then add on hours based on sessions requested by campus. HOPS will discuss the recommendation but has decided already that it will be left to each campus to decide how to cover the hours assigned to it.

Additionally, HOPS would like a recommendation from the CIG by early 2010 re continuing the 24/7 service past June 2010.

ACTION: Friedman will share HOPS' comments with DeDecker who, as HOPS rep to the DigRef CIG, will share them with the CIG.

5) Next Gen Melvyl Pilot Update - Kautzman/Meltzer

Additional information on benefits of reclamation projects was shared with the group: there are at least 3 system-wide projects that depend upon the campuses and RLFs successfully completing their reclamation projects with OCLC. These are:

- WorldCat Local (WCL)
- The HathiTrust (HT) ingest of both Google Books and Internet Archive books. At this time, HathiTrust systems require an OCLC number for ingest.
- A byproduct of ingest into HT is the ability to refresh Google metadata, but this is not our primary goal. The advantage of this is that high quality metadata will be attached from UC collections to the record in Google.

Sandbox update: True federated searching is not yet in place. All the databases currently in test are OCLC databases to which the UC libraries subscribe. OCLC has said that external databases will be coming in October, so we recommend waiting until then to really start playing with broadcast searching. The group agreed. Round Robin on NGM use at the campuses - because of time limitations, there was little discussion. 6) Consortium Partnership: Text a Librarian and CDL - Meltzer Berkeley has tried out Mosio for several months, where it's a no-go; it's had very little use (60 texts over 8 months). UCI has had about 30 uses a month. ACTION: Meltzer will talk to Ivy Anderson about possible pricing models. A fuller discussion will be held at a future meeting.

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Last reviewed: October 6, 2009
