UC Libraries/HOPS
Conference Call
April 2, 2010

Notes

Participants: Barclay (M), Cowell (SC), DeDecker (SB), Frenkel (R), Friedman (SD), Hughes (I), Kautzman (D), Persily (SF), Stirling (B), Watstein (LA)

1) Announcements and Information Sharing - ALL

2) Project Management discussion - M. L. Bergstrom (Member, SOPAG Project Management Task Force)
Bergstrom shared background information including the Project Management Task Force Charge, the results of a system-wide project management survey conducted in February, a draft of project management skills grouped by level, and current Task Force activities. Bergstrom asked the group to provide feedback and ideas on the list of project management skills grouped by level and on what should be included in recommendations related to these four areas:

-- Continued identification of individuals within the system with project management skills
-- A system for the assignment of project managers to system-wide projects
-- A Project Management Training curriculum (campus and system-wide)
-- A tool or process to measure and improve Project Management as an element of collaborative systemwide projects

3) Web Site Collaboration - Barclay
Everyone generally agreed that establishing best practices (as opposed to standards or requirements) for UC Library home pages is worth doing. Best practices will address:

-- Nomenclature (what we call things on our home pages)
-- Content (what things should be on each UC Library homepage)
-- Look and feel (where things should be positioned on a homepage)

Some feel that the last best practice will be the most difficult to implement. All feel that it is important to base best practices on available usability research which the campuses have already conducted.

ACTION ITEMS: Barclay will write a charge for a task force. HOPS will review the charge. HOPS members will then suggest names of possible candidates for a 4-to-5 person taskforce to develop the best practices.

4) Shared UC Tutorial - Barclay
Barclay proposed a UC system-wide tutorial aimed at freshmen writing research papers. Several existing UC campus specific tutorials were suggested as models. There was discussion about an open-source tutorial that each campus could then customize versus a system-wide tutorial that could be used by all campuses without customization. One issue with a system-wide tutorial is how to link use of the tutorial back to grading when faculty require students to complete the tutorial. A related issue is how to capture tutorial usage data both to access its effectiveness and to improve it.

ACTION ITEM: Barclay will attempt to create a system-wide tutorial (with a focus on using NGM and Expanded Academic) by adapting the UCI tutorial. Watstein said that Robert Gore and Esther

Grassian of UCLA are willing to help. This tutorial will be a demonstration to get a sense of the feasibility of system-wide tutorials.

5) UC 24/7 Ask-a-Librarian Service - DeDecker HOPS agreed with the DigRef CIG recommendation that we make permanent UC participation in the Question Point 24/7 cooperative. Next step will be to send the recommendation to the University Librarians. We should add some usage data in order to substantiate the value of this service.

ACTION ITEM: Sherry will ask the DigRef CIG to provide usage data, showing the increase over the past 3 years. We can also include comparison data with in-person reference.

ACTION ITEM: HOPS will put this on the UL agenda for the May 26 meeting.

6) Ask-a-Librarian Proposal re Qwidget - DeDecker
The DigRef CIG recommends that we embed the Qwidget in campus instances of NextGen Melvyl. This will be voluntary on the part of campuses, as they will need to hide the Qwidget on their pages when it is not available. The CIG further recommends that we embed the Qwidget in our Tier 1 EBSCO databases. HOPS agreed, but questioned whether we would be able to handle the increased traffic (we are having evening staffing problems already). DeDecker said the CIG would like to try it to assess the impact.

ACTION ITEM: DeDecker will provide a screenshot so HOPS can see how the Qwidget would look in EBSCO.

7) Next Gen Melvyl Pilot Update (standing item) - Kautzman Nothing to report this call.

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Last reviewed: April 23, 2010