

**UC Libraries/HOPS
Conference Call
April 29, 2010**

Notes

Participants: Barclay (M), Cowell (SC), DeDecker (SB), Friedman (SD), Hughes (I), Kautzman (D), Meltzer (CDL), Mulroy (LA), Palmer (LAUC), Persily (SF), Stirling (B)

1) Announcements and Information Sharing - ALL

2) Proposal to continue 24/7 - DeDecker

HOPS discussed the recommendation from the DigRef CIG to continue the UC Libraries membership in the QuestionPoint 24/7 Reference Cooperative. HOPS strongly supports continued participation. It was agreed to send a request for endorsement of this continued participation to the ULs via SOPAG.

ACTION ITEMS: Friedman and DeDecker will draft the request and send it to HOPS for review. DeDecker will work with the DigRef CIG to prepare statistics to accompany that request. Request for endorsement will be sent to SOPAG in time to get the request on the ULs May meeting agenda.

3) Proposal to explore Mosio Text-a-Librarian - DeDecker

Barclay spoke about the UC Merced experience, emphasizing that the Mosio interface is much easier to master than the 24/7 interface and that the pace of responding to text messages is not as intense as handling a 24/7 interaction. While total integration between Mosio is the best solution--he also felt that a librarian who was doing a 24/7 shift could simultaneously manage Mosio traffic without much trouble. It was decided that HOPS would ask the DigRef CIG to continue to monitor the progress of integrating Mosio into 24/7. Individual campuses still plan to experiment and/or implement.

ACTION ITEM: DeDecker will share HOPS decision with the DigRef CIG and the initiator of the T-a-L proposal.

4) Next Gen Melvyl Pilot Update (standing item) - Kautzman & Meltzer

Meltzer reported the following:

- WCL will now have quarterly instead of monthly updates. The next install for WorldCat Local/Worldcat.org will be May 16. Future installs will be in August and November 2010 and February 2011. This should make the system more stable, result in less downtime, and reduce confusion about changing features. Critical bug fixes continue to be resolved as quickly as possible.
- CDL is moving ahead to install the 24/7 Qwidget in NGM for the campuses; the union view (<http://melvyl.worldcat.org>) will come after, as there are some issues to resolve.
- Request is working remarkably smoothly with 2 problems that were identified being worked toward resolution.
- We have a test instance of another ILS (separate from the main campus instance) working with the Film and Television Archive at UCLA. Further testing is needed before releasing this functionality.

5) Shared UC Tutorial - Palmer & Barclay HOPS members supported the proposal to collaborate on the development of a UC-wide Begin Your Research tutorial, based on UC Irvine's tutorial--<http://www.lib.uci.edu/how/tutorials/LibraryWorkshop/begin.html>. Members

agreed that outsourcing the work of modifying the tutorial was preferable to the approach of each campus making its own modifications. Cathy Palmer, UCI, agreed to act as project manager. She will share cost estimates from UC Irvine's Distance Learning Center with the group. Once costs are known, each HOPS member who is interested in using the tutorial will designate a local contact person who will provide the content.

ACTION ITEM: Palmer will share cost estimates and a more detailed project plan with HOPS members by Friday, May 7.

6) Home Page Best Practices - Barclay HOPS members accepted the draft charge for the UC Libraries Home Page Best Practices Task Force (with some minor editorial corrections).

ACTION ITEM: HOPS members will submit names of candidates for this Task Force to Barclay, who will convene the group.

7) Print on Demand Update - Jason Colman, Project Manager, CDL Mass Digitization

Jason Colman reported on Print on Demand.

History of the POD project: Task Group was formed and charged; made report to ULs in Sept. 2009 recommending Hewlett-Packard (HP); this was endorsed by ULs.

Current activities: contract with HP is working its way through UCOP; it is hoped to be finished soon (could be in summer); now planning for the service including workflow, metadata issues, discoverability; assessment will be part of the rollout. There are multiple ways to find POD books: through the Hathi link, through the HP Portal, through Amazon via WorldCat Local or through other paths.

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Last reviewed: May 17, 2010