

UC Libraries/HOPS Conference Call
August 26, 2010
3:00PM

Attending: Isabel Stirling (Berkeley), Ellen Meltzer (California Digital Library), Amy Kautzman (Davis), Carol Ann Hughes (Irvine), Cathy Palmer (LAUC), Esther Grassian for Kevin Mulroy (Los Angeles), Donald Barclay (Merced), Ann Frenkel (Riverside), Gail Persily (San Francisco), Sherry DeDecker (Santa Barbara), Elizabeth Cowell (Santa Cruz) Unable to attend: Catherine Friedman (San Diego)

1. Announcements

UCR is receiving the Water Resources Center Archive (WRCA), an affiliate library that has been housed on the UCB campus reporting to the UC Division of Agriculture and Natural Resources (ANR). Last year when ANR decided no longer to support the archive due to budget cuts, they invited campuses to submit proposals to demonstrate how they would establish and maintain the archive on an ongoing basis. Together the UCR College of Natural and Agricultural Sciences (CNAS), the UCR Libraries and the Water Resources Institute at CSU San Bernardino submitted a collaborative proposal and ANR chose to transfer the WRCA to this group (with UCR Libraries taking the lead). Ann's UL has asked her to take a key role on the operational side of things. The timeline for transfer (on ANR's side) is very short. Right now the archive is supposed to move by December 1, and the planning is just beginning now. Moving an important archive of this size is a massive project, especially since it is continually used by researchers. UCR has space in the Orbach Science Library, but will need to move lots of stuff, add shelving, etc. Some of the collection will be housed at the CSUSB Water Research Institute as well. The content is extremely important to CA naturally; the collection primarily consists of items that are unique (not duplicated by other UC holdings) which means a huge amount of grey literature. It's exciting, but lots of work!

UCR is restoring science library hours on Saturdays during the academic quarters.

UCB started classes this week; is restoring Saturday hours at 11 subject libraries, the undergrad library, but not Doe.

UCSB has posted their UL position with Isaacson, Miller.

UCSC has hired Robin Chandler as the Project Manager for the IMLS grant related to the Grateful Dead Archive, and Nicholas Meriwether was hired as the Grateful Dead Archivist; UCSC also was able to restore library hours for 2010-11.

UCD is completing the project of moving their reference desk to the main floor. They have now merged 5 reference desks, and are doing a project using use metrics to see which reference materials to bring down to the main floor. The co-ULs have been extended through December.

UCI is working on reorganization scenarios for 25% smaller staff. UCM started classes with over 4,100 students, and a packed library.

UCLA had Joan Lippincott come as a consultant to look at the college library, digital reference and digital initiatives.

2. Update on Systemwide Tutorial

The UCI programmer is working on the tutorial. They are working on a redesigned header that says UC Libraries (will not use the UC seal because Chancellor needs to give permission). The final draft will be available by Sept. 7 when it will be sent to the tutorial editors on each campus.

3. Comments on Activity Report and Goals (see the [wiki: https://confluence.ucop.edu/display/UCheadPublicService/HOPS+Home](https://confluence.ucop.edu/display/UCheadPublicService/HOPS+Home)) We are adding a goal for reexamining ILL and possible synergies with CD, acquisitions, etc. Ellen will draft.

- We are adding a goal to monitor the public service implications and effect of UC shared services (such as new, RLF policies and "shared print in place")

4. Who is participating in the October 4 CLA Snapshot Day event?

Various campuses will be doing something for this day. Some library LAUC units will coordinate something. We noted that keeping the reporting of statistics and information simple was probably important so to not make it too onerous. HOPS will share what we did after the event. It may be a good thing to have some UC participation in this CA project so we are represented as part of the academic libraries.

5. HOPS response to the elinks Best Practices group;

Ann will submit on Friday, Aug. 27. The consensus for the three scenarios is:

Scenario 1: option 1 (For links in serial records, resolve to the list of all issues.)

Scenario 2: option 1 (For links in monograph records, resolve directly to PDF.)

Scenario 3: Our preference is the enhancement that we understand Margery Tibbetts is working on. For links in all types of bibliographic records, resolve directly to the resource when there is only one resource, otherwise resolve to the UC-eLinks window. If this enhancement is not possible, then resolve to the UC-eLinks window.

6. In-person meetings discussion.

HOPS feels the value of in-person meetings (and many of us would like to have one this year if possible), however we also feel the budget pressure when our staff and librarians ask to go to in-person meeting with little reason or pretext. Some libraries say yes, some say no, and that causes inequities in attendance. We understand that CDC has told the Bib Groups that they cannot have in-person meetings without permission, but that is the only instance of an official directive on this topic. Elizabeth Cowell will ask the SOPAG chair about this issue. Ann Frenkel will also bring ask to put it on the ACG/SOPAG agenda.

7. Joint SOPAG/ACG Chairs meeting agenda items (held on Sept. 16)

AF will ask to put the topic of in-person meetings on the agenda.

8. Draft response regarding 24/7 services to K-12

Ann will submit the response to the SOPAG chair. Esther Grassian gave useful background regarding the new UCLA community school. There has been some pressure on the library for K-12 services recently; Esther is the librarian who provides the outreach. UCLA librarians have indicated to the administration why UC 24/7 is not a good fit. It will be good for HOPS to also submit this response. Esther would be interested to know what other UCs have affiliate K-12 schools and if the libraries provide any services.

Document owner: [Donald A. Barclay](#)

Last reviewed: September 24, 2010