UC Libraries/HOPS Conference Call
September 23, 2010
3:00PM

Attending: Isabel Stirling (Berkeley), Ellen Meltzer (California Digital Library), Amy Kautzman (Davis), Carol Ann Hughes (Irvine), Cathy Palmer (LAUC), Kevin Mulroy (Los Angeles), Donald Barclay (Merced), Ann Frenkel (Riverside), Gail Persily (San Francisco), Sherry DeDecker (Santa Barbara), Elizabeth Cowell (Santa Cruz), Catherine Friedman (San Diego)
Unable to attend: Sherry DeDecker (Santa Barbara)

1) Update on Systemwide Tutorial (Cathy Palmer)
It is almost done; the files will be on a shared drive; reviews and changes have been completed; individual campuses will probably be able to make edits ourselves (such as adding to the screen casts using camtasia, captivate etc.)
ACTION: Donald Barclay is checking with his MSO regarding payment information for the campuses who are contributing to the UC tutorial.

2) ACG/SOPAG meeting report: UCOP review processes and UL strategic directions/goals (Donald Barclay)
Under direction of Vice Provost Dan Greenstein, there is currently underway a review of the UC library strategic directions by a SLASIAC taskforce; this review is projected to be completed by the end of the year. Also under the direction of the Vice Provost, there are two other reviews, of the UC Press and CDL. The UC press review has been completed, however the results have not yet been made public. The CDL review is underway coordinated by Executive Director Laine Farley.

The University Librarians have created a statement on their priorities for the UC libraries based on their planning in the past several years: "Priorities for Collective Initiatives, 2011-2014."
[italics taken directly from the ACG/SOPAG notes] *Highlights from the document include enumeration of several "forces for change" and three major initiatives that the UC Libraries are currently undertaking that represent collaborative, transformative strategies:*

- The University of California Library Collection: Content for the 21st Century and Beyond
- Next Generation Melvyl
- Next Generation Technical Services

The strategies for these initiatives will:

- maximize library space; refocus collection management
- maximize library processing efficiencies; transform operations
- maximize digital library service capacities, including discovery and access to

information resources

Bruce Miller (UCM UL who attended SOPAG) indicated that the goals may change but main initiatives will remain the same, and that the ULs feel that public services are implicit in NGM and NGTS. Still, HOPS has concerns that there is no explicit message about the goals for seamless and proactive public services in the UL priorities document. This is something we can address in our goals revision.

3) ACG/SOPAG meeting: ACG goals

- *We have been asked to review the HOPS goals and align them directly with the UL priorities.*
- *We should wait until we receive the updated version of ULs priorities after their Oct. 7 meeting---current priorities are in draft. Final may include other statements and initiatives. [We have since been told that this is the final version for now.]*
- *We should think of goals that have real outcomes.*
- *Identify goals that produce real efficiencies that free up resources to allow other activities to take place*
- *We should prioritize our goals.*
- *Goals should not just evaluate but show how we are achieving real change.*

ACTIONS: a HOPS subgroup will (Ellen, Amy and Ann) will review and revise our goals/objectives; Donald will ask Bruce if the document will change at all in any substantive way.

4) ACG/SOPAG meeting: SOPAG planning & consultative structure restructuring (Elizabeth)
We reviewed the proposed new advisory structure for the University Librarians. This was presented as a starting point in order to solve some perceived problems with the current structure. HOPS agrees that we think there are problems with the current structure. We note that in the proposed structure there is no good mechanism for communication regarding initiatives in all areas to be communicated with the campuses. We think that perhaps the OAG groups should be representative (as they are not task groups but oversight groups).
ACTIONS: Ann Frenkel will ask SOPAG if this new structure will be sent to LAUC for review. HOPS needs to send comments and responses regarding this structure to SOPAG by Monday, October 25.

5) ACG/SOPAG meeting: Major initiatives discussed--UC Curation Center (UC3) Shibboleth Task Force report, and Project Management Skills Task Force report
HOPS can take a look at the powerpoint on UC3 that was presented at the ACG/SOPAG meeting. The other two reports have not yet been distributed.

6) ACG/SOPAG meeting: in person meetings for ACGs and CIGs

CDC has a document that makes clear that in-person meetings are only to be held if there is a clear need, not just because a group has not met in the last year in person. SOPAG will adapt this document and send it out as an advisory for all ACGs and CIGs.

7) Springer Ebook Pilot Task Force questionnaire-
http://www.cdlib.org/services/collections/springerebooks/ (Jackie Wilson).
An online survey will start in a couple of weeks. In the meantime, HOPS is asked to answer the public services questionnaire. The reports from the various surveys will inform whether UC decides to renew license. There are some problems with the reported data (particularly UCSD)---that is being worked out. In general usage of ebooks is higher than print books.
ACTION: Please return the completed questionnaire to Jacqueline.Wilson@ucop.edu by Thursday, October 7

Next meeting on Oct. 28 from 3:00 to 4:30

Document owner: Greg Careaga