

**UC Libraries/HOPS
Conference Call
April 28, 3:00-4:30**

Attending: Ellen Meltzer (California Digital Library), Amy Kautzman (Davis), Carol Ann Hughes (Irvine), Kevin Mulroy (Los Angeles), Sara Davidson (Merced), Ann Frenkel (Riverside), Catherine Friedman (San Diego), Gail Persily (San Francisco), Elizabeth Cowell (Santa Cruz), Sherry DeDecker (Santa Barbara)

Absent: Isabel Stirling (Berkeley), Cathy Palmer (LAUC)

1. POD roll out (Ellen Meltzer)

Our print on demand service is progressing well. Thanks to the marketing group HOPS recommended, we are prepared to roll out the service as soon as we have ironed out some technical issues with the way our books are appearing in Amazon.com. (They are being incorrectly linked with other titles.) As soon as we have a fix in place for this issue and we are confident that the service is ready, we will contact HOPS and other appropriate groups to let them know. After we've informed the campus libraries, we will announce the service publicly. The rollout time depends not on us, but on Amazon resolving the problems.

2. bX Recommender Service (Ellen Meltzer)

Launched April 19. Have feedback link, but have heard very little. One complaint. Following are some statistics for bX from 4/19 – 4/23. I(No breakdown by campus at this time.)

43,113 UC-eLinks menu window contained bX recommendations (38 %)

3,635 UC-eLinks requests came from users following links in the bX recommendation box

2,897 users did an additional action (clickthrough) from the new UC-eLinks menu window (80%)

Assessment. We will put up a 3-question survey---just trying to figure out where we can get maximum impact given the limits of the UC-eLinks technology. [Ed:note: this has been completed.] Planning a focus group with students at UC Davis. In mid-May. Matt Conner is helping us with that.

3. Next Generation Melvyl next steps (Amy Kautzman/Ellen Meltzer)

Name/Logo: The logo will be similar and the Executive Committee endorsed the name Melvyl (Next Generation will go away). These decisions need to be

approved by the University Librarians.

Regarding the concern about the short notification for end users; this decision was made by the University Librarians. Aleph Melvyl and WCL Melvyl have been running in parallel since April 2008. Nonetheless, we are informing end users that Aleph Melvyl will be decommissioned with a relatively short turnaround time. Some other factors that went into the CoUL decision were the current budget situation and the financial difficulty in paying for two systems at the same time that perform similar functions. Regarding concerns regarding remaining reclamation for Melvyl; Berkeley is the only remaining campus to finish its reclamation, and they are working with OCLC to accomplish this. CDL is also working with OCLC to accomplish this soon.

Classic Melvyl was used heavily by staff for operational searching; NGM is not designed to be a librarian tool for collections and technical services searching. The NGM exec committee is looking at options for librarian tool.

Ellen will send us use of request in UC e-links in NGM and in classic Melvyl---there was a dramatic shift away from classic in 2009.

It was reiterated that any thought about NGM replacing local catalogs is purely a local decision and is not part of the NGM strategy. The NGM Imp Team is preparing for campus visits in May and June: taking questions, preparing documentation, info on the switchover.

Will the communication plan indicate what bib records are in Melvyl and what isn't? Yes, Ellen will send a list of 6 that are not in OCLC.

Have we missed out on "upgrades" because we have not been official with OCLC (until now)? No, we have not. There are some things we have not turned on because we are so large. But now can begin to add options such as more citation databases and other content. Testing and discussions will be included in any new add-ons. We will have to see is the impact on response time.

4. ILL charge from SOPAG

The charge from SOPAG is broad and covers special collections, non-print media and non-circulating materials, and faculty loan and renewal periods. We need to include Head of Special Collections and RSC in our work. We are aware that RSC is working on a proposal for a revision of our charging practices for overdue ILL recalls.

ACTION: We will gather information regarding our ILL practice (campus turn-around/campus to campus lending) so we have a starting point for our discussions during the in-person meeting. Sherry is sending out the Gary Johnson snapshot chart of faculty ILL loans. Amy will be coordinate gathering information.

5. Interlibrary loan support changes (Patti Martin, guest)

Debra Bartling, CDL's VDX Technical Lead, will be moving to the WEST initiative, and CDL Senior Developer Bob Brandriff will take over as VDX Technical Lead. New team member Joe Ferrie will join Bob so that he can serve as VDX Technical Lead when Bob retires in June 2011. The existing members of the CDL Resource Sharing Team will continue: Product Manager Leslie Wolf, Analyst Sherry Willhite, Programmer Claudia Woo, and Service Analyst Alison Ray.

CDL will continue to respond to trouble tickets via VDXTROUBLE-L, provide automated response to inquiries, but will be triaging everything to see if it is a critical issue that needs work. Only critical issues will be fixed; everything else will be tracked only. CDL will work to bring all the campuses onto VDX Document Delivery and Site Actions. CDL will continue working with the ILL Operations Team, looking for opportunities to provide self-service training. Enhancement requests will be recorded for future review and CDL will freeze development of the data warehouse, Report Runner (jReports). The data will continue to be refreshed, current and available for use; however, CDL will not be able to create new report types.

CDL will be working with OCLC to develop an optimum timetable for the move to VDX 5.1; the next migration will not be scheduled before the end of 2012.

Questions can be sent to UCVDX-L which CDL will continue to update. This change is a CDL decision.

ACTION: HOPS will have responsibility to monitor the impact of this service change, and request a change if we feel that our service is being affected. Patti Martin will provide list of enhancements of VDX for first quarter of year.

6. In-Person meeting on May 20 at UCR. Meeting will run from 10:00am to 3:30pm [this is a rough timing. Depending on when flights are, we may start at 9:30 and we may end at 3pm or 3:30]

Draft Agenda items

- ILL charge (review ILL data on campus' lending policies; review UC current policies, develop standards for lending policies including Special Collections, discuss how/when to involve HSC and RSC)
- Development of a statement re: public services within the context of the changing UC library environment. This statement is what we can use to guide our objectives within NGTS on other initiatives.
- Reaction to NGTS POT and Lightning Team (and public service issues)
- Statement/issues regarding "Collection Development for 21st century"

7. Draft progress report for SOPAG

Action: send any remaining updates to Ann. She needs to get the report out ASAP.

Document owner: [Greg Careaga](#)