

UC Libraries/HOPS

Conference Call

June 16, 2011, 3:00-4:30

Attending: Beth Dupuis (Berkeley), Ellen Meltzer (California Digital Library), Amy Kautzman (Davis), Carol Ann Hughes (Irvine), Kevin Mulroy (Los Angeles), Sara Davidson (Merced), Ann Frenkel (Riverside), Catherine Friedman (San Diego), Elizabeth Cowell (Santa Cruz)

Absent: Gail Persily (San Francisco), Sherry DeDecker (Santa Barbara)

AGENDA

1. Welcome to Beth Dupuis. Beth is the new HOPS rep from UC Berkeley, as Isabel Stirling is retiring at the end of June.

2. Print on Demand update (Ellen)

Linking issues – Although 98% of our books are now properly linked, a small percentage are still displayed with incorrect author, description, review, or Look Inside the Book data. Amazon has promised to correct the rest according to a prioritized list from CDL. We must delay adding books to the service until the issue is resolved, and we do not know exactly when that will be. Stay tuned.

3. BX recommender (Ellen)

The task group is gathering statistics, survey results, and finalizing results of focus group. The material should be ready for HOPS review early next week. We should make our recommendation to CDL, and aim for fall implementation (end of August for UCB and UCM semesters). Based on the feedback gathered, HOPS should indicate whether this tool is useful for our users or not, as well as indicating our campus concerns about cost and uncertain budgets.

4. ILL charge ongoing progress.

Gary Johnson from RSC joined us as a guest. Gary will be working with us as the RSC representative on the charge. We feel that it is important for HOPS to bring in RSC at the beginning stage so we have their perspective, feedback and assistance. Gary will be joining Amy Kautzman and Catherine Friedman in working on the ILL service principles document. Gary will also be joining Sherry Dedecker, Ann Frenkel and Eillen Meltzer on working on identifying needed data, and gathering and analyzing it. HOPS discussed some of the big hairy topics that arise from our initial thinking about service principles. These include the concept of having more standard user loan periods (perhaps even having same policies for students, faculty, staff), all campuses lending media. These topics will be challenging for many of us, especially specialized libraries, branch libraries. It will be important that we start talking about these policies on our campuses to find out the reasons behind our different policies. We should also identify data that can support or refute the need for differential policies.

5. Next Generation Melvyl issues/questions (Amy, Ellen)

Ann wonders if we will have user complaints about the loss of the ILL Request Profiles, with shut down of Aleph Melvyl. We really don't know. Ellen suggested that we probably will have more users irked at the loss of Aleph Melvyl as we did at the time of our last transition. SOPAG/IMP Team is discussing the campus visits. CDL had wanted to wait until after ALA so that we could hear latest updates and plans from OCLC. Funding models for visits need to be worked out.

6. NGTS update (Elizabeth)

Elizabeth incorporated public service language into at least three of the "power of three charges." She feels that SOPAG and NGTS management clearly sees how public services fits in. SOPAG will talk about the final charges on Monday probably. Each "power of three" group will work with the Project Manager Team to help move things along. NGTS will be working in a really new way, and are trying hard not to go "old school!"

7. Announcements

UC Davis: piloting Libguides for next year

UCSD: is closing two libraries this summer. Moving along as planned.

UCSC: students are paying an additional fee to keep libraries open on Saturday. This will last for two years.

UCR: The WRCA (Water Resources Collections and Archives) had a soft opening on June 1 to UC users.

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