UC Libraries/HOPS
Conference Call
August 25, 2011, 3:00-4:30

Attending: Ellen Meltzer (California Digital Library), Amy Kautzman (Davis), Sara Davidson (Merced), Ann Frenkel (Riverside), Catherine Friedman (San Diego), Elizabeth Cowell (Santa Cruz), Sherry DeDecker (Santa Barbara)

Absent: Beth Dupuis (Berkeley), Carol Ann Hughes (Irvine), Cathy Palmer (LAUC), Kevin Mulroy (Los Angeles), Gail Persily (San Francisco)

1. Announcements

UCSB: Brad Eden's (AUL for Technical Services) position will not be replaced; Lucia Snowhill will incorporate his responsibilities and will become AUL for Collections and Technical Services; they will be recruiting for a Head of Cataloging. Sherry's last day is Sept. 30.

UCSC is having an increase in issues/complaints about viewing of porn; students have gone directly to the Title IX office and the library is now developing firmer policies. Elizabeth thanks HOPS members for our input on the issue.

2. POD launch (Ellen). There are still issues with Amazon and HP and out-of-order pages. HOPS recommended continuing to wait (as much as possible) for the problems to be solved, because of customer expectations on a purchased product. Ellen said they expect things to be resolved soon.

3. ILL charge ongoing progress.

The subgroup (of Catherine, Amy, Gary Johnson, Sherry) met twice, and is preparing an environmental scan. This will inform our principles and current practices. They hope to have a recommendation regarding technology, policy, service model/services. Please respond to the short survey send by Amy by Sept. 2.

4. Melvyl

Ellen said that CDL was planning three webinars (perhaps more if desired later on). The three are:

Public services librarian questions and concerns, tools for training (led by Ellen), Sept. 15
Technical services questions and concerns (led by John Riemer)
UC/OCLC roadmap (led by OCLC staff and Leslie Wolf)

Also note that there was August install with several enhancements (see email). CDL is planning for central index (adding databases), the Knowledgebase, the View Now feature and LHRs. These are ready to be tested once the new Melvyl advisory structure has been finalized by the CoUL. It is currently being discussed by SOPAG and should be sent to the CoUL soon.

5. Ideas for system-wide tutorials or other instructional materials.

Ann urged that we move this initiative to the instructional coordinator's level. We agreed that to do that we need a concise and clear charge of what our expectations are, and the scope. Elizabeth will talk to her instructional coordinator and report back on a possible charge to instructional coordinators. We are thinking about a small group of instructional coordinators to work on this. Ann suggested that we have a charge by October.

6. NGTS (Elizabeth)

All but the POTS (except POT 1 which is still being formed) have all met and feel that they are on target. General feedback is that the project managers are making a positive difference, in particular.

The SOPAG chair has indicated that HOPS don't need to worry about immediate feedback on Shared Print in Place. They will request feedback on smaller chunks of the report/proposals as needed, which will probably be more effective anyway.

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