UC Libraries/HOPS
Conference Call
November 17, 2011, 3:00-4:30

Attending: Beth Dupuis (Berkeley), Ellen Meltzer (California Digital Library), Amy Kautzman (Davis), Cynthia Johnson (for Carol Hughes- Irvine), Kevin Mulroy (Los Angeles), Sara Davidson (Merced), Ann Frenkel (Riverside), Catherine Friedman (San Diego), Gail Persily (San Francisco), Elizabeth Cowell (Santa Cruz), Lynn Jones (LAUC)

Absent: Gary Johnson (Santa Barbara), Carol Ann Hughes (Irvine)

1. Melvyl enhancements testing update (View Now & WCL index): Ellen
View Now (Ken Furuta, Lynn Jones , Margery Tibbetts, Alison Ray, Ellen Meltzer) – Recommendation is that the "View now" link be activated for freely available material for which there is full text. Team will look at change brought in over the weekend to see if they want to change the recommendation, since there is a change in functionality.

Central Index (John Kupersmith, Norma Juarez Durian, Cynthia Johnson, Margery Tibbetts, Alison Ray, Ellen Meltzer) The Central Index is a more complex feature than View Now, but the task group will recommend to move forward nonetheless.

2. Update from MAG (Melvyl Advisory Group): Ann

3. POD update: Ellen
CDL has finally resolved major issues with Hewlett-Packard and Amazon and determined that the service is as error-free as possible. We are now initializing and testing the links within HathiTrust. Once we determine that the linking is working properly, we will launch. The "launch sequence" is to inform SOPAG (done) and HOPS with a day of lead time, and then send out the messaging (created by the HOPS team) to the UC community via a message to all the groups from Ellen Meltzer. CDL will publish a blog post on CDLINFO News as well.

Anticipate it going live week after Thanksgiving (week of 11/28).

Jason Colman is also prepared to present the service at campuses who are interested, subject to availability within the CDL budget for travel, and could also develop a webinar.

The service will be available in 3 places:

- Dedicated UC-branded portal (HP hosted) http://www.uc.bookprep.com
- Amazon (Advanced - University of California Libraries

- HathiTrust (Get this book)
  - Find in a library
  - Buy a copy
  - Download PDF – this page
  - Download PDF – whole book

SOPAG will recommend an advisory structure for services and marketing

4. ILL charge ongoing progress --Amy & Catherine
Nothing more to report currently

ACTION: Amy will call together a meeting.

5. Transition from Tricor to Accurate update (*any more discussion needed/wanted?*) -All
Went into effect on Nov 7; overlap period now; no major issues uncovered-going well; options for reducing the price for some routes. The CSUs, LinkPlus, and Circuit in the San Diego area are also considering also moving to Accurate Courier Service. Details of the contract need to be made clear so that we have a permanent record for the future.

6. The move to OCLC hosted VDX (any more discussion needed/wanted?) --All
Seven out of the ten campus RSC representatives report to HOPS representatives. RSC representatives are supportive of any efficiencies that can be had in working with OCLC.

7. Debrief of the bX recommender pilot process: Ellen
Purpose of the defbrief is to do similar processes better next time. Several issues arose:

- Needed to ask at the beginning, regardless of the cost, did we find this to be a valuable product for our users?
- Needed to decouple the cost of the product from the desirability of getting it
- HOPS members don't actually have their own budgets to expend; if something will be campus-funded, need to know that early on
- Cost elevates the importance of quality in any outcome
- Have to be very clear about what is expected from the campuses, and do a poll if necessary
- Did we short change end users because staff didn't like it?
- Was the trial too short?

8. UC Libraries web redesign project questions from Rachael Hu
In early planning stages---anything to feed into the requirements? Assign a contact person Keep meeting minutes all the way back? Any general feedback?

Cynthia reported that Carol Hughes noted that the Scholarly Communication site

is separate from this site. Has the use of Confluence changed use of this site?

ACTION: Ann will send comments to Rachael Hu

9. SOPAG's "University of California Libraries Discovery Systems and Services : Principles and Goals" document (UCL Discovery Principles)
10. Any impact of the Occupy movement on your services/libraries?
11. Announcements

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