

HOPS Meeting Minutes, October 25, 2012
3-4:30pm

ATTENDING: Ellen Meltzer (CDL), Elizabeth Dupuis (UCB), Amy Kautzman (UCD), Carol Ann Hughes (UCI), Sara Davidson (UCM), Ann Frenkel (UCR), Jim Munson (UCSF), Lorna Lueck (UCSB), Greg Careaga (UCSC)

NOT ATTENDING: Lynn Jones (LAUC), Kevin Mulroy (UCLA), Catherine Friedman (UCSD)

Announcements:

Meltzer mentioned that there are still a few spaces left for the Data Curation workshops November 8 & 9 in the north and November 13 and 14 in the south. For more information see: <http://www.cdlib.org/cdlinfo/2012/10/02/invitation-to-data-curation-workshop-north-and-south/>

Meltzer also shared an article: Can Online Education Technology Improve Excellence and Access at Berkeley:
http://libraries.universityofcalifornia.edu/planning/slasiac/102312/Online_Education_at_Berkeley.pdf

Amy asked for a HOPS member to assist in putting up minutes on the wiki and web page. Greg offered to help (thanks!)

Amy and Anne discussed the SOPAG ACG mtg that took place last Friday. The mtg was devoted to discussing the UC Libraries advisory and consultative structure. This was a continuation of the proposed re-org that began last year (and we all contributed feedback to). We were asked to not share the working draft. Once notes have been incorporated, SOPAG will distribute the updated draft for further consultation. The ACG reps worked on refining principles and goals for the structure and had agreement on those. There was much discussion and little consensus on the draft structure. Other versions were put forward. Principles and options will be shared with ACGs.

1. F2F Mtg

- a. Location
 - i. Leaning towards UC Irving
- b. Agenda
 - i. Trends in Online Library Instruction Report
 - ii. HOPS Future Goals
 - iii. DigRef Hour – HOPS TF report due
 - iv. Public Services Sharing (general strengths, alignments for shared work)
 - v. Touch base on UC Open Access Policy
 - vi. NGTS POT 7, HOPS place in this discussion

2. UCB's two updates

a. Scanning service for users with print disabilities

i. Scanning service for users with print disabilities

We have been working with our AVP for Academic Compliance on improved services for users with print disabilities (new term for visual impairments). We have purchased a new scanner and worked out basic policies and procedures for this group of identified users to be able to request items in our print collections be scanned on demand for their use. With the HathiTrust decision yesterday, #5 of that policy speaks to the potential requirement for all libraries to have such a service (and here we thought we were doing something above and beyond). I'd be happy to share details of our plans with anyone interested immediately. Our pilot will be Nov/Dec with 3-4 of the 7 students on our campus who qualify for this service (though we also have faculty and staff who qualify and will be added into the service as a second phase). The full service is the second phase, set to roll out January 2013. After November we'll have more in writing to share; in the meantime I'd be happy to describe our plans verbally.

b. Online education programs

i. Library policies and services for online education programs

We have identified four different categories of online education programs. To help make sense of the environment for ourselves, instructors, students, and campus program developers, we have created a draft document outlining the types of policies/services we are able to support for each. While the mix of programs will be different for all campuses, we know that we all share an interest in the UC online degree program and there are some interesting open questions there (about which we have opinions but not answers). I'm sharing our draft document with you; we have shared it with several UCB library groups and will be sharing it with key UCB campus groups soon. This helps us have a shared understanding of what is needed across many units/functions such as privileges, proxy, systems, collections/licensing, instruction, reference, circulation/reserves, interlibrary services, and liaisons/outreach. Who amongst us is involved in campus discussions?

Pending Items:

- HOPS/RSC ILL Report - sent to SOPAG Oct 18th, 2012
- Trends in Online Library Instruction Report - to be discussed in more detail Dec. 11th, 2012
- 24/7 Central Funding Mechanism Report - sent to SOPAG Oct 10, 2012
- 24/7 TG on how HOPS can best support campuses (lite report due for F2F mtg)