

HOPS Meeting

December 11, UCI, 9:30 – 9:45 - 4pm.

Langson Library 5th fl: rm 570 Map: http://today.uci.edu/pdf/UCI_12_map_campus_core.pdf
(Langson Library is Building 102)

Agenda

ATTENDING: Ellen Meltzer (CDL), Lynn Jones (LAUC), Elizabeth Dupuis (UCB), Amy Kautzman (UCD), Carol Ann Hughes (UCI), Kevin Mulroy (UCLA), Sara Davidson (UCM), Catherine Friedman (UCSD), Jim Munson (UCSF), Greg Careaga (UCSC)

NOT ATTENDING: Ann Frenkel (UCR), Lorna Lueck (UCSB)

Thank you to UCI for hosting HOPS and for providing lunch.

Announcements:

UCI hiring AUL Admin, Development, AUL collections/tech serv

UCM new provost recently started

UCSD new Chancellor, campus strategic plan, library re-org

UCB down to 2 AULs from 5 and another retirement this summer, library going through re-envisioning process, faculty library committee in play; now recruiting AUL for Collection Services and AUL for Digital Initiatives & Collaborative Services

UCSF close to hiring a few librarian positions, good influx of new blood.

CDL has already been through re-org, now reporting to Susan Carlson. On the cusp of filling two positions (copy-right/intellectual law & mass digitization), UCOP is doing a space study on how folks use their space (via survey and by watching folks work)

UCD in the midst of Strategic Plan, expect to have the framework in order by end of Jan. Recently hired three science librarians after a dry spell and have posted the Head of Access Services position

9:45-10:45 NGTS POT 7 LT 2 discussion, (lead Catherine F)
HOPS worked their way through the LT2 questions. Amy gathered comments and typed on the computer, HOPS could read on screen. Comments were emailed to HOPS for tweaking. Decision was made to respond with a reply from HOPS not individual campuses

ACTION: NGTS comments due January 7th for final editing

10:45-10:50 break

- 10:50-noon Continue NGTS POT 7 LT 2 discussion - HOPS response
- Noon-1:15 Lunch, Public Services sharing
- 1:15-2 :15 DigRef Scheduling (lead Greg C/Lynn J)
Amy announced SOPAG is willing to approve and move forward with the Central Funding model. A service level agreement, similar to an MOU, was requested by SOPAG to cement the shared cost model. There was discussion of which campus could or should manage the 25% FTE coordinator, and at what level that job should be posted.

ACTION: Sara/Ellen/Lynn to insert SOPAG requested language for a service level agreement and to mock up job description. Due Jan 18, 2013

ACTION: Sara to report out to CIG the good news.

ACTION: Amy to send HOPS the email from SOPAG/Cowell.

Greg gave an overview of the scheduling needs/history/process.
Many questions about when are UC questions being asked.
During the day/evening, how many of the questions are coming from our students?

What are our metrics? We are interesting in scheduling for wtr/spr and crunching numbers in June 2013.

Are the other (non-UC librarians) answering questions as well as UC libs?
What sort of questions are being asked? Are they info questions, reference questions?

UCD agreed, in principle, to trade two of their daytime hours for two of UCB's evening hours beginning Wtr 2013.

ACTION: UCD, UCR, UCSB need to verify their ability to participate in the evening hours.

- 2:15-2:30 Shibboleth discussion (lead Terry Toy, member of LTAG).
Terry Toy joined HOPS by phone to talk with about Shibboleth implementation/authentication and ways for HOPS and LTAG to work together on identifying ways of collaboration between the groups for prioritizing the resources and content to be Shibbolized. She also shared the minutes of the Shibboleth Sub-Group's September 11, 2012 conference call.

The Shibboleth project is now called UC Pass, and includes UC Trust.

Per Terry, in 2010 a shibboleth TF was put together. They submitted a paper, endorsed by SOPAG, where LTAG was to communicate shibboleth info.

Two things that need to be Shibbolized, UCSF wiki and HathiTrust. Another tool: DMP (Data Management Plan).

Carol asked how we can set up wireless access across the UCs.

Ellen is interested in how we would allow UC folks into an online course

Amy asked about wireless printing, directed back to Dale Snapp, UCD Systems.

2:30-3:30 Decide on action points for the Online Library Instruction Report (lead Ellen M)
HOPS asked OLIG to answer three questions, they did so.
Ellen talked through OLIGs recommendations
HOPS spent a good amount of time re-reading and discussing the Trends in
Online Library Instruction report. Again, HOPS thanked the group for the time
and expertise put into the project.

ACTION: Amy will send reply to OLIG in early January.

ACTION: Lynn Jones to remind the CIG to make links to their course guides in the QP policy pages so that others can point students to them.

3:30-4 UC Lib Advisory Structure
Amy walked HOPS through the UC Libraries Advisory Structure process.
History of last year's discussions.
ACG discussion, Oct 2012
Advisory Structure principles
Place for HOPS/public service discussions in advisory structure
Discussion on the ILL/VDX software upgrade, no final info on when it will
happen.