

Attendance

<u>UCB</u>	<u>Vacation</u>	<u>Charlotte C. Rubens</u>
<u>UCD</u>	<u>Here</u>	<u>Jason Newborn</u>
<u>UCI</u>	<u>Here</u>	<u>Pamela La Zarr</u>
<u>UCLA</u>	<u>Here</u>	<u>Robert B. Freel</u>
<u>UCM</u>	<u>Here</u>	<u>Denice Sawatzky</u>
<u>UCR</u>	<u>Here</u>	<u>Ann Harlow</u>
<u>UCSB</u>	<u>Here</u>	<u>Gary Johnson</u>
<u>UCSC</u>	<u>Here</u>	<u>Jennifer Walker</u>
<u>UCSD</u>	<u>Here</u>	<u>Barbara Slater</u>
<u>UCSF</u>	<u>Here</u>	<u>Terri Mason</u>
<u>Stanford</u>	<u>Here</u>	<u>Patricia Rose Harrington</u>
<u>NRLF</u>	<u>Here</u>	<u>Jutta Wiemhoff</u>
<u>SRLF</u>	<u>Here</u>	<u>Jon Edmondson</u>
<u>RSC Liaison</u>	<u>Here</u>	<u>Gail Nichols</u>

Guests Mary Heath and Jenny Lee

AGENDA

Approval of minutes from April 19th meeting

Approved

Minutes for RLF/Stanford Representatives:

The group decided to leave RLF and Stanford representatives off the rotation.

RSC/IAG chairperson needed for 2006.

Terri Mason is taking a position at San Francisco [General](#) hospital [library](#) (still part of [UCSF](#)). She will be staying on as chair of committee till October meeting.

committee chair opening: Denice Sawatzky recommended [and approved](#).

Barbara mentioned possible earlier change in chairship and/or change in location of oct. meeting.

OCLC-ISO status

Mary has good news. Transactions have tested for:
 shipped – loan,
 shipped -- copy non returnable
 answer nonsupply
 Retry and conditional messages are still non-functional.

Borrowing requests are starting to work as well.

First real exchange of communications.

Mary and Gary will be testing over weekend

SRLF and NRLF have gone to non-ISO.

Stanford ask what preferred workaround: All locations respond ALA's OK. Several locations still working through OCLC.

PIR blocking for reserved materials - Statistics Do we need/want to collect them?

Numbers and evidence so far

UCSD - Barbara	<p>I did not collect data when we were working on the "RESERVE requesting loophole" proposal.</p> <p>Anecdotal reports from UCSD are that we are aware of about 125 a quarter (Social Sciences 75, Biomed 25, Science and Engineering 25). We know that there are additional requests that will not come to our attention. I do not believe there is any way to retrospectively collect the data. If we want data we will need to collect it "real time."</p>
UCSC -- Jennifer	<p>Last spring quarter, we know that we sent 50 notifications to patrons saying "We can't get this for you because it's on Reserves."</p> <p>We've begun investigating how many times these requests were filled, because the book was checked out from Reserves and the request never crossed our path. This is a more labor intensive process that we have not yet completed. However, we think the number of books that were on Reserves and successfully requested will be over 100.</p> <p>However, the data we think will be most telling, we are not going to be able to get at retroactively. What we'd really like to know is how often Reserves things were requested that we caught, how often they weren't caught, and of the things that were requested, would we have been able to fill them in the UC system (would we have had to pay for them?)</p>

	And lastly, the thing that sticks out for us...these are the number of requests that we got when we have a clear policy that we don't get things on Reserves. We can only assume these numbers would increase if we allowed people to request Reserves items.
<u>UCD – Jason</u>	I have had a student search through the fall quarter book list that we receive from the campus book store. He marked any books that came up in one of three categories: IDLE: 1 NOT SUPPLIED: 5 RECEIVED: 18 These were the tallies roughly 1/10 th of the way through the list suggesting that approximately 180 textbooks were ordered and received by students during that quarter.

Bob suggests a straw pole.

Ucla abstain
Ucsf abstain
UCSC block all
Others Block UGs

Jennifer from Santa Cruz is concerned about difference in policy between UG's and Fac/Grads.

Mary mentions some campuses may not be providing data in Melvyl to make this distinction.

Barbara recommends cost benefit analysis of collecting this data. This is tough stuff to collect. We should query Susan Star to determine what is the nature of SOPAG resistance and what numbers would suffice?

Gail – Report from IAG with arguments for this plus data collected so far

Gail, Barbara, and Jason will discuss. (Charlotte should be included)

VDX records retention policy recommendations- status?

Gary asks that we determine which fields to include in an archive table.

Action: [Each campus will review the data elements Gary has already collected for borrowing and lending. They will indicate which elements they want included in their archival report \(see example below\) and email their list to the IAG list.](#)

"Best Practices" for ILL with VDX - followup- Is anyone working on a timeline?

Jennifer – consortial goals? Priorities? Best practices are not necessarily operational. Philosophical?

Terry – Is there a way to make consortial decision making easier?

Bob – Contribute 3 best practices to email list

Annual Report 2004/05, Goals and Objectives 2005/06 - refer to IAG report from last year (attached) and goals on RSC webpage:

<http://libraries.universityofcalifornia.edu/rsc/goals.html>

Terry will work on a draft and ask for comment on Goals and Achievements.

Is anyone using Ariel 4.1 yet?

Gary says no surprises in installation.

Jutta asks about flurry of listserv problem reports.

Barbara is waiting for delivery.

CCC consortial discount?

Terry – Invoicing and reporting will be unchanged?

Pam will research ramifications.