

IAG Conference Call Minutes: July 30, 2008

Attendees: Sherry Willhite, CDL; Charlotte Rubens, UCB; Jason Newborn, UCD (Chair); Linda Michelle Weinberger, UCI; Bob Freel, UCLA (recorder); Denice Sawatzky, UCM; Ann Harlow UCR; Kymberly Goodson, UCSD; Scott Hathaway, Gary Johnson, UCSB; Josh Alpers, Misty Peterson, Sarah Troy, Tracy Walker, UCSC; Aleta Asbury, UCSF; Jutta Wiemhoff, NRLF; Jon Edmondson, SRLF; Rose Harrington, Stanford

Agenda:

1. RSC report (Charlotte Rubens)
2. CDL report, (Sherry Willhite)
3. Next-Gen Melvyl report. (Sherry Willhite)
4. VDX upgrade (Sherry Willhite)
5. TEPS & NPM tracking discussion and brainstorming
6. Discussion of ALA preconference "Throw off you policies..."
7. Brainstorming for goals for IAG in fiscal year 2008-2009
8. Next meeting (in- person)

1. RSC report (Charlotte Rubens)

RSC met on July 21.

- RSC is working on its Annual Report, and Jason Newborn is drafting the IAG section of that report.
- Planning is underway for a UC wide disaster response workshop that focuses on recovery of systems and services. The workshop is proposed to be held either in winter or spring quarter 2009, at UCSD.
- The new RSC SOPAG liaison is Susan Parker, Deputy UL, UCLA.
- CDL & Next generation Melvyl updates were provided (see below).

2. CDL report, (Sherry Willhite)

- VDX Document Server is being delayed because of security issues. The Document Server feature will be implemented after the upgrade 3.2.2 is complete.
- CDL is trying to stay on schedule for implementing 3.2.2. Once implemented we should see a "Request" button on all titles in Next Generation Melvyl.
- VDX 3.2.2 is not supported by Vista. VDX will not support the Administration or Windows client in Vista. VDX 4 (Mars release) will be vista compliant.
- There are inconsistencies in the way Request processes certain items, such as special collection items at the user's home campus. Sherry will contact IAG to review how Request responds under various conditions.

3. Next-Gen Melvyl report. (Sherry Willhite)

CDL is finishing up a Q&A document but is otherwise ready to implement Open URL. Open URL moves UC forward, and will provide publisher and material type information on ILL requests when it becomes operational.

4. VDX upgrade (Sherry Willhite)

CDL discovered problems on Friday afternoon that require upgrading CDL's Oracle software, so Monday's implementation was delayed. CDL is working towards getting testing started as soon as possible. The timeline for final release may slip to mid-September.

5. TEPS & NPM tracking discussion and brainstorming

UC signed a tier two license agreement with the Taiwan Electronic Periodical Services (TEPS), a database of Taiwanese journals in the areas of humanities, natural science, applied science, social science, and medical & life science and the National Palace Museum (NPM), a database of images. Campus ILL units may receive article requests for journal titles found in TEPS but unlikely for NPM since it is an image archive.

The tier two license, which includes all campuses except UCSF and UCSC, requires that UC track and report ILL usage. Use must be monitored for one year (which is the term of the license). UC agreed to monitor titles because the vendor expressed concern about losing business to ILL requests.

There are 699 Journal titles that are included in TEPS and they have added to local catalogs.

CDL will explore the challenge of obtaining a full list of titles from the database and extracting ILL use statistics out of VDX. Sherry will update IAG when more is learned.

6. Discussion of ALA preconference "Throw off you policies..."

Interesting points from the preconference:

- Using Facebook and instant messaging.
- UCSF is encouraging everyone to use Facebook to let customers know who library staff are.
- OCLC is in the process of rewriting VDX to a completely web-based system. UC has expressed to OCLC that we are interested in moving in this direction.
- CDL has let OCLC know about its desire to enable library users to text message and communicate with mobile devices.
- Purchase on demand: UCB did a case study and found these acquisitions cumbersome.
- Purchase via credit card. Some campuses use a credit card under certain conditions to purchase ILL materials. After the ILL use is concluded, returnables are added to the collection. At UCSB, a centralized Visa card use program entitled "FlexCard" requires annual testing of authorized staff and intensive record keeping and control.

7. Brainstorming for goals for IAG in fiscal year 2008-2009

Ideas generated:

- Report on impact of Next Generation Melvyl on UC ILL units.
- Explore performing a UC wide customer satisfaction survey
- Explore the IAG Tricolor MOU

8. Next meeting (in-person)

RSC's next meeting is on October 30. The next IAG meeting is in-person and is scheduled for November 5, at UCOP. The meeting will start at 9:30 am end at 3:30 pm.