

## IAG Conference Call Meeting -- April 16, 2009

Attendance: UCB Charlotte Rubens, UCD Jason Newborn, UCI Linda Michelle Wienberger, UCM Denise Sawatzky, UCR Ann Harlow (minutes) & Vincent Nova, UCLA Bob Freel (chair), UCSD Kymberly Goodson, UCSF Aleta Asbury, UCSB Scott Hathaway, UCSC Josh Alper & Tracie Walker, SRLF Jon Edmonson, NRLF Jutta Wiemhoff

Absent: CDL Sherry Willhite and Stanford Rose Harrington

### Agenda:

1. Roll call
2. Update from April 9, 2009 RSC Meeting
3. Update on ILL User Survey
4. Since VDX is now considered implemented is there a need for an Implementation Team?
5. Review the ILL code to identify holes that should be addressed in a Resource Sharing Code
6. Green ILL Proposal
7. Impact of Next Generation Melvyl Catalog
8. Report on Southern UC ILL Meeting
9. CDL/VDX Update

### 2. RSC Meeting -- Charlotte Rubens

- Charlotte reported on the RSC conference call on April 9. RSC discussed the IAG Customer Survey and sent comments to Kymberly Goodson. Sherry was going to present a proposal to restructure VDX Task Force along with a Request Task force but was not on the conference call. Discussion tabled until the next call.

### 3. Update on ILL User Survey (Kymberly Goodson)

- Kymberly reported that both RSC & HOPS have sent their second round of comments, which included minor changes to the survey, as well as support for then moving it on to SOPAG for review. She will send the updated copy to IAG shortly when she resends it to RSC/HOPS. The next step will be to obtain SOPAG approval. This survey may be delayed until fall quarter because of the delays in seeking approval from various UC-wide groups. Each campus needs approval from their University Librarian or SOPAG representative to participate in the survey. Each IAG member should make sure their SOPAG rep and UL are aware that this is forthcoming, and make themselves available to their library leaders, should there be any questions or concerns.

### 4. Since VDX is now considered implemented is there a need for an implementation team?

- Tabled discussion since Sherry was not on the call.

### 5. Review of the Intercampus ILL Code and Manual to identify holes that should be addressed in a Resource Sharing Code?

- Charlotte Rubens, Jon Edmondson and Jason Newborn agreed to look over and update the current document which was originally adopted in 1987. They aim to present a revised draft for the next IAG meeting.

#### 6. Green ILL Proposal (Charlotte Rubens & Bob Freel)

- Discussion concerning the inability to forward electronic journals directly to Interlibrary Loan patrons and the cost not only monetary and time spent but also the ecological savings of not printed the article to be scanned again to send to patrons. Freel outlined costs at the UCLA Biomedical Library, where the printing and scanning of an article costs approximately \$0.90 each, about 8% of the lending transaction cost. Costs will likely be higher in libraries with smaller lending operations. Freel will draft a proposal to give to RSC to help with the negotiations with publishers within the next couple of months.

#### 7. Impact of Next Generation Melvyl (Charlotte Rubens, Jason Newborn and Bob Freel)

- It may be difficult to identify increases in borrowing that are directly tied to the Melvyl Next Generation implementation, because there are other factors such as OCLC increasing its international holdings, and cuts in collection spending.
- Charlotte and Jason will contact CDL to explore options for reporting. Source statistics are currently available at:  
<http://www.cdlib.org/inside/projects/request/pir-statistics.html>

#### 8. Southern ILL meeting

- UCSD hosted an informative meeting on March 24, 2009 with a demonstration of the new "MARS" edition of VDX, cost saving ideas, and how to deal with staff shortages. Northern UC ILL has not set up a meeting yet.

#### 9. CLD/VDX updates—Sherry Willhite

- Tabled

#### 10. Other announcements

- It was asked if any campus still used paper request forms. Berkeley said about 8% of their requests are still paper forms, from a combination of long term patrons who do not care for electronic forms, and people who want to give more detail, especially regarding older journals or citations which do not come from electronic sources (i.e. all they have is a citation from an old paper, letter or book). Davis agreed that they are thinking of print some because of the problems of borrowing journal runs.
- Vince Novoa mentioned that UCR now has a video conference room that holds 12 people for future meetings.