

University of California
Interlibrary Loan Advisory Group (IAG)
October 20, 2011 Meeting Minutes

Present: UCB C. Rubens (chair); UCD J. Newborn; UCI G. Lopez; UCLA J. Lee; UCM D. Sawatzky (recorder); UCR J. Moores; UCSB S. Hathaway; UCSC J. Alper; UCSD J. D'Arnaud; UCSF A. Asbury; STANFORD R. Harrington; and CDL/UCOP L. Wolf; NRLF J. Wiemhoff; SRLF J. Edmondson

- Approval of minutes from July 21, 2011: C. Rubens, second J. Lee

- Announcements
 - 1) Janet Moores re:WRC
 1. Water Resource Collection is now available at UCR. Give UCR feed back if you encounter problems when requesting WRC material. It is preferable the location code, WCA, when requesting items but UR1 will work as well. A number of WRC items remain at NRLF, among them several Restricted Use items. While Unrestricted and BUO items can be requested directly from NRLF, requests with a Restricted Use indications must go through WCA.

 - 2) RSC Update (Vince Novoa) Vince was absent so Charlotte reported.
 1. Oct 7th RSC met with the Accurate Courier Service.
 2. Gary Johnson reported on the progress HOPS is making on their charge to standardize ILL policies.
 3. Jackie Wilson consulted on the Springer E-Book pilot project, and cancellation of INFORMA journals. She also indicated she would be asking RSC members about the availability of circulation data for ILL materials...how it can be found and the best uses for it.

 - 3) CDL Update (Leslie Wolf): CDL is evaluating the feasibility of having OCLC host VDX application. CDL is determining how to move forward.
 1. The scripts currently run by UCD and UCSB against the database will be not possible. CDL will work with OCLC to get these campuses the data they need by another method. In addition, representatives indicated this will cause a major service problem for them, as they run labor saving scripts which save a lot of money and time by automatically generating a circulation record in

Aleph. Leslie indicated she would add these concerns to the report she submits to Laine Farley.

- 4) Courier Update (Leslie Wolf)
 1. Accurate will conduct 2 weeks of “dry runs” before implementation.
 2. It appears the RSC vice chair elect will be the Courier Contract Coordinator. A final decision will be made soon.
 3. Stanford-uncertain about how UC will transition with courier service. UC’s were asked to gather lending and borrowing Stanford statistics for the last two years to determine how we move forward with service. The numbers should be submitted to Charlotte. Rose has been talking with Tricor and will be talking with Accurate representatives.
- 5) CSU’s - will continue to use Tricor and may PiggyBack onto our Accurate contract.
- 6) Remaining details – Contact your RSC representative with any remaining issues, as there will be a conference call with the Accurate Courier representatives on 10/31. You can also contact Leslie by 10/31 if you have Accurate concerns. RSC is developing a problem reporting form, and will make it available to operations staff. Make sure you are subscribed to UCILLS@lists.berkeley.edu, as problem reports and questions can be posted there.
- 7) ILL User Satisfaction Survey Planning (Jenny Lee)
 1. Draft Proposal
 2. Timeline – 2/21/2012 to 3/5/2012
 3. Survey Questions – go over questions with proper channels and get back to Jenny by 11/4 with any suggestions or issues.
 4. There will be an IAG conference call on 11/14 to discuss and finalize the proposal and timeline.
- 8) Update on review of the web help page – (Jason)- nothing to report, continue to next conference call agenda. Jason noted that he will write up the problem re: Docstore and Security.
- 9) Update on “Big Questions” (Charlotte) – nothing to report, continue to next conference call agenda. Charlotte will arrange a conference call with those who agreed to brainstorm on the issues raised previously. That group is comprised of J. Newborn, S. Hathaway, A. Asbury, L. Wolfe and C. Rubens.

Next Regular Conference Calls (all will be from 2:00-4:00 p.m.):

January 26, 2012 recorder: UCR

April 12, 2012 recorder: UCSD

July 26, 2012 recorder: UCSF