University of California,
Interlibrary Loan Advisory Group (IAG)
April 26, 2012 Minutes

Present:
CDL/UCOP – L. Wolf; SRLF – J. Edmonds; Stanford – R. Harrington; NRLF – J. Wiemhoff; UCB - C. Rubens (chair); UCD - J. Newborn; UCI - G. Lopez & L. Weinberger; UCLA - J. Lee; UCM - D. Sawatzky; UCR - V. Novoa & J. Moores; UCSB - S. Hathaway; UCSC – J. Alper; UCSD – J. d'Arnaud (recorder); UCSF - A. Asbury

Approval of final Minutes from October 20, 2011 and January 25, 2012

The minutes for the last two meetings have been distributed. If anyone has changes to the October meeting, get them to Denice by noon on 4/27.   Send edits to the January minutes to Janet by tomorrow as well. Jason will post the final minutes.

RSC Update from 4/24 Conference Call (Vince)

Several of the agenda items were in regards to succession planning and new appointments. Gary Johnson was slated to be the next chair but he has been promoted so he is no longer part of RSC. Sarah Troy will be new Chair for next year starting July 2012. Claudia Jimenez will be Vice Chair. These appointments are good for the next two years.   The liaison to CAG is Kari Lucas from San Diego. The liaison to HOPS is Kristine Ferry from Irvine. Jason is the OPS RSC ILL working group representative until current work is done. The group is working on several projects including looking at survey results. RSC is also looking at changing their website because of the redesign at CDL.

CDL Update (Leslie Wolf)

CDL is on track with the plans for OCLC-hosted VDX. There have been weekly meetings with OCLC. Issues are submitted as red flags and yellow flags. There is still no announcement of a "Go Live" date.

CDL is currently asking for one primary point of contact per campus. CDL will also invite staff to conduct testing. Right now the web client is being tested and database issues are also being addressed. The windows client will be tested next. Testers are encouraged to test early and often. CDL shares the trouble tickets that are submitted so that all testers see them. Testers can also see if a particular issue is brought to the attention of OCLC.

There is new development with the windows client access. Access before was going to be through Citrix. This is now changed to Remote Desktop Service (RDS).   Each campus will need to provide a named login with first name and last name. A real name is necessary for contractual purposes for the license agreement. Each login has to have a different name. Please resend this information to Leslie.

After testing is over at the end of May, there will be a meeting with OCLC. At this meeting it will be determined if a Go Live date for sometime in mid-July is possible. CDL will work with OCLC on bringing up VDX 6. There will be ISO testing with Stanford on Monday. CDL will make sure ISO works with Stanford.

There are monthly meetings with the primary contact people so send your questions to your campus representative.

Report and Wrap up of Spring 2012 Southern Meeting (Jenny Lee)

The meeting went well and the feedback was good. About 16 people logged on to participate online. There were close to 30 attendees in person. There is a proposal to SOPAG to make this an annual face to face meeting.

For the User Satisfaction Survey, about 4 of the slides had wrong numbers for Berkeley. A lot of comments involved issues with the length of loan or access to My ILL outside the campus network. Charlotte, Jenny, Jason and Josh will analyze the results more closely and report back to IAG. Group majority agreed to repeat the survey every three years.

Accurate meets with Sarah weekly so please keep on sending trouble tickets.

RLF Holdings and ILL Lending (see Jason's 3/22 note to IAG with this subject)

UCD's HSL is currently experiencing a remodel. There has been a decrease in ILL since some of the titles being weeded are already in the RLFs. There is a concern among staff regarding the loss of revenue. The staff is wondering if HSL staff can borrow a UCSC book from NRLF to fill a request from a Non-UC location. This is just being done to fill request for copies/scanning not loans. No other campus is doing this. The group unanimously agreed that it is fine for one UC to fill a copy request from another library's RLF holdings under these circumstances.

WEST (Jutta)

NRLF began processing materials into the WEST program in January. The first archive cycle which consists of 5000 volumes is almost done. These 5000 volumes have an NRLF Shared Print location code, which also displays in Melvyl. The OCLC code for NRLF Shared Print material is ZAPSP; ZASSP for SRLF Shared Print.

NRLF follows the WEST recommendations when processing document delivery requests.   If it is not possible to send an electronic copy then a photocopy is provided. West members do not receive priority in the lending of West material.   Loaning of materials is the last option since all materials are Library Use Only. Existing ILL procedures are being followed: loans of Library/Building Use Only materials are typically not loaned outside the UC system; there is a charge for requests from Non-UCs. West planners don't expect circulation to be high.

Existing IAG Parking Lot:

- SPIP – xxxer OCLC symbols not being routed.   They appear as non-lenders.
- Services to Remote Users – What UC-wide services will be provided for remote users? There is an increase in online courses to regular UC students.
- Jason - Web Delivery Troubleshooting Guide

- Charlotte - The Big Questions

Next Regular Conference Call (note: off-schedule calls will be set up as needed):

July 26, 2012   2:00-4:00 p.m. (recorder: San Francisco)