

ISRAC Conference Call August 26, 2005

Attendees: Maureen Burns, Stephen Davison, Dan Goldstein, Margaret Hogarth, Roslaie Lack, Emily Lin, Vickie O'Riordan, Maryly Snow

1. TOPIC: Update on ISRAC report to HOPS

ISRAC report went to SOPAG. Asked for response from HOPS and they are presently scheduling a conference call to discuss it. Issues ISRAC is aware of so far are: a) installing java client on public access terminals, b) training concerns, c) bookmark for all campuses, d) ARTstor campuses might be concerned about or reluctant to support both image services. Rosalie heard from Laine who suggested campuses want the latitude to do things that work best for them. Great to give recommendations, but campuses want flexibility and to decide what works best for each context. Emily and Maryly have been invited to join the HOPS conference call (next week?). Maryly asked how do we roll the UCIS out without these things in place. MB mentioned the communication challenges she is finding on the UCI campus and used the bookmark as an example of something she should have forwarded to her HOPS representative so that she could see it before the discussion started. Dan mentioned that many campuses strive for consistency in the info that goes out from their libraries and may not want to use the bookmark unless they can adjust it to conform. We need to make sure HOPS understands why we are recommending certain things and insure they have the background information about how we reached our conclusions. It was also mentioned that Don made link between the HOPs and ISRAC sites.

TASKS: Rosalie will forward some information from Laine to help us understand the issues better. Maureen will forward the informational e-mail she sent to her HOPS representative with the attachments. Margaret will add any pertinent information to the ISRAC web site. Dan will forward the e-mail his HOPS representative shared with him with the UCI representative's summary of some of the issues and attachments. Vickie will send collections document and consider how UCSD is dealing with access to more than one image service. Emily and Maryly need to prepare to raise and answer questions on the HOPS conference call and see if they can add to the agenda.

1.1 **TOPIC:** It seems that the ARTstor versus UCIS occurs easily and naturally. Maryly feels the competition between the two image services at UCB. It was suggested that assessment data indicates that faculty want many choices, to make their own choices about what they want to use, and lots of staff support. It's not an either/or situation necessarily. The question arose again about whether we should be rolling out UCIS only or all images (i.e., UCIS, ARTstor, campus licensed images such as AP, and the Web images)? On the campuses that have access to both UCIS and ARTstor, it may need to be a combination these things. It was mentioned that discussion about the charge took up much of our first meeting and although it was then determined that we should be rolling out UCIS, perhaps this should be asked during the HOPS conference call. The question was asked, whether the libraries have completely thought this through and understand the complexities. It seems that there is a bit of a feeling that they have paid for ARTstor and may think that is all they need. Part of the problem may be that they are used to delivering content, but not used to supporting presentation software. It was suggested by Dan that we may need to distinguish between the image database and the presentation software. Dan feels that ARTstor has better presentation tools that are easier to use. Maureen suggested that if we had access to the full suite of Insight tools, this software has more sophisticated tools than any other presentation software and if we can get the technological administrative issues sorted out faculty might use it as something more than a source of images. What are the differences between the presentation tools in the two products? Davis, Irvine, and San Diego are planning to run orientation or quarterly workshops to drum up interest in using digital images (anyone else?) and it seems that many will choose to use PowerPoint. ISRAC needs to make it is easy for workshop attendees and interested faculty/students to understand their options and the associated issues. It will be challenging to train on many different software systems and

interesting to see which image collections are deemed most useful as well as which presentation tools favored.

TASK: Ask HOPS to clarify whether our charge is to roll out the UCIS or a broader base of digital image services. Vickie and Maureen might compare the ARTstor and Insight presentation tools and share the differences in some sort of visualization. Maureen and Rosalie should consider whether an assessment plan for the campuses that have both ARTstor and the UCIS might help enlighten us.

2. **TOPIC:** Non-participating member. Emily has composed a memorandum to HOPS about the non-participating ISRAC committee member from UCSC. There was some discussion about how best to handle this and it was decided that it would be best to raise the issue on the HOPS conference call in the hope of obtaining an active participants from UCSC rather than send a formal memo.

TASK: Emily and Maryly should raise this issue on the HOPS conference call and seek resolution.

3. **TOPIC:** Memorandum about AMICA and ARTstor having the same collections available.

TASK: Emily and Dan will send one more draft around for comments from ISRAC before sending it on.

4. **TOPIC:** Political issues, university libraries versus instructional technology. Maryly tried to find out if she could e-mail bookmark to all faculty on campus? UCB's Chancellor's and Executive Vice Chancellor's Offices didn't think it was appropriate for them to do so. Vice-Chancellor for Education and Instructional Technology didn't think appropriate for them to do it either. These discussions uncovered the perception that the UCIS is a pilot project and it was felt that the bookmark shouldn't come out until better connections with the instructional technology staff on campus have been made. Some concern was expressed that they are presently busy implementing Sakai. It appears that they want a high level person from CDL to meet with them and Maryly suggested that perhaps a letter or some sort of announcement could go out from Director of CDL asking for their cooperation and assistance. At UCB, she is feeling the need to legitimize ISRAC's tasks. Rosalie suggested that the University Librarian on each campus needs to do it, not Dan Greenstein. Maryly pointed out that it is not just a library issue and so something from CDL could perhaps help to reach the appropriate chancellors and other high level staff. The question arose as to whether ISRAC is ready for this to happen right now, although we are all feeling the pressure of the academic year starting. Maryly mentioned the costs of UCIS and as an expensive experiment the need to roll it out and get people using it. It is costing money without much return at this point. It was agreed that some sort of letter should be recommended to go out, but not until a training program is in mind and ready to run. Need to better understand adjacencies and get the timeline in place. It was noted that centralized and localized issues can get complicated.

TASKS: Rosalie will discuss the appropriate channels and options about ways to announce this with the UCIS project team, so that the high level people on campus in and out of the libraries can be notified. Maureen and Rosalie will continue to work on the timeline to determine more about the order in which such tasks should be completed.

5. **TOPIC:** Training on Insight for ISRAC. UCB added a flier with image services on it to the GSI's training folder, but there was no time to get a demonstration in place. She tried to show the program to a colleague and got flummoxed, therefore raised the issue of more training for ISRAC. Thinks we should get together and get into trainer mode. The question of whether a Luna trainer would be appropriate or not was raised and most seemed to think it would be better to learn it amongst ourselves.

TASKS: Maryly will send on the flier she added to the GSI's training packets. Dan and Leah will organize a training session for ISRAC north, Margaret and Maureen will work something out for ISRAC south.

6. **TOPIC:** The draft of how to handle groups and folders that Dan and Emily sent out needs to be discussed.

TASK: ISRAC needs to read through the draft and send on comments.

7. **TOPIC:** CDL's proposed simplification and change to user privileges. CDL proposed changes about download and access. Are higher privileges for all OK? The discussion indicated ISRAC seems to think so since it is IP protected. Anyone on public access machines can access UCIS, but can't walk away with it since there are no CD burners or anything beyond a floppy to walk away with. It was asked what do the Insight size limits really mean in terms of the exported image size. Flash drives or memory keys were mentioned, but most thought they are disabled on public access machines. The only places you can do such downloads are tracked by the libraries. It is thought that most will access UCIS from home anyway.

TASK: Read through Lena Zentall's e-mail and send on any feedback as soon as possible. Maryly will consider the implications of all this in terms of SPIRO and Vickie will see if ARTstor experiences at UCSD provide us with any illumination.

8. **TOPIC:** Bookmarks and Fliers

TASK: Send Maryly your mailing address if you would like her to mail you some bookmarks. Fliers are on hold until further discussion with HOPS.

MB/August 30, 2005