

HOTS Annual Report to SOPAG 2009-2010

HOTS held 11 monthly conference calls, but no in person meetings, during fiscal year 2009-2010 because of system-wide travel restrictions. SOPAG and the University Librarians Group charged teams to re-vision 21st Century UC library services under the Next Generation Melvyl and Next Generation Technical Services initiatives. Several HOTS members serve on those teams: Martha Hruska, Jim Dooley, Armanda Barone, and John Riemer. Several HOTS members also serve on our Common Interest Groups, the Cataloging and Metadata Common Interest Group (CAMCIG) and the Acquisitions Common Interest Group (ACIG), as well as the Shared Cataloging Program Advisory Committee. The chair of HOTS passed from Lai-Ying Hsiung (Santa Cruz) to Vicki Grahame (Irvine) in July to implement the new campus annual alphabetical rotation of HOTS leadership. HOTS welcomed several new members during this period as well.

The Next Generation Melvyl implementation continued to be a topic for HOTS during this year. HOTS reviewed the campuses' progress on their OCLC reclamation and local holdings record projects which are important in establishing UC-wide holdings in the WorldCat Local catalog.

This year an unusually large number of CDL technical services-related task groups have been established under the Next Generation initiatives. HOTS discussed many issues and often drafted group responses to the various reports or surveys distributed. These included RLF workflows, Project Management Skills survey, WAYFless URLs in bibliographic records from the SOPAG Shibboleth Task Force, CDC Concept Paper, the UC Libraries Collections Space Planning Task Force report, CDL Shared Print Steering Task Force findings and recommendations, the [Link Types](#) Subgroup report, Digital Library Services Task Force report, and the recommendation from Next Generation Technical Services Executive Team for coordination among SOPAG, CDC, and NGTS re 21st Century collection services. HOTS also discussed the OCLC record use policy and RDA related decisions and policies coming from CAMCIG.

Two charges were received from the Next Generation Technical Services Executive Team. The first one was to develop a plan to eliminate the campus non-Roman language backlogs and the second one was to prepare a proposal for shelf ready services for UC libraries. HOTS selected and appointed task groups for these two NGTS charges. Final reports were completed and forwarded to the Next Generation Technical Services Steering Team before the end of the fiscal year. These reports contain much useful information to inform the next steps.

A wiki was established at UCSF to facilitate and track HOTS discussions.

2010-2011 Goals

1. Research and develop any technical services processes needed for the effective performance of UC system-wide initiatives. Advise SOPAG on technical services standards and issues as necessary.
2. Assist in the development of the Next Generation Melvyl project and advise them on issues related to standards, practices and data quality.
3. Work closely with the Next Generation Technical Services Steering Team in their work to redefine collections, move operations to the network level, and foster cooperation and collaboration among the UC technical services operations.
4. Provide guidance and oversight to the Shared Cataloging Program Advisory Committee and the Shared Cataloging Program by responding to issues needing policy decisions and identifying potential new directions for program development.
5. Provide guidance and oversight to the Cataloging and Metadata Common Interest Group (CAMCIG) by responding to issues needing policy decisions and identifying potential new directions in shared cataloging and metadata policies and practices.
6. Work with the Acquisitions Common Interest Group (ACIG) in identifying potential new directions and reviewing acquisitions policies and practices across the University of California system.
7. Work with the Collection Development Committee (CDC) and other groups as appropriate in developing strategies for re-visioning collection development for the 21st century. Ensure that all forms of digital materials are included.
8. Work with the Library Technology Advisory Group (LTAG) as appropriate in strategizing to develop and implement any shared “back end” tools, such as ILS, ERM, digital object content management systems, used to support technical services work.

9. Work with CDL by responding to issues regarding electronic resources needing policy decisions and identifying potential new directions in the management of electronic resources and electronic record management.
10. Share information relating to digital preservation programs, such as eScholarship, the Digital Preservation Repository and the Web Archiving Service, and proactively assess their relationship to campus technical services activities.
11. Work with other UC groups and with organizations such as the California Library Association to create and promote education and training opportunities for the UC technical services staff.
12. Monitor metadata standards, particularly with regards to interoperability and integrated access. Monitor innovative uses of metadata including potential uses in products outside traditional catalogs that would provide improved intellectual access to materials.
13. Monitor national trends in collaborative technical services projects. Monitor developments in organizational re-structuring, staffing, and retirement trends in technical services operations across the ARL libraries nationwide.

Lai-Ying Hsiung
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