Systemwide Operations and Planning Group (SOPAG)
SOPAG only Meeting
Wednesday, February 24, 2010

Time: 10am-5pm

Location: UC Office of the President - Franklin Building
1111 Franklin St., Oakland, Room 7409

Present:
UCB Bernie Hurley
UCD Gail Yokote (Call in)
UCI Lorelei Tanji
UCM Donald Barclay
UCR Diane Bisom
UCSD Luc Declerck
UCSF Julia Kochi
UCSB Lucia Snowhill
UCSC Elizabeth Cowell
LAUC Robert Heyer-Gray
UCD CDL Felicia Poe

Absent:
UCLA Susan Parker

Notetaker: Donald Barclay

 Guest: Patti Martin (CDL)

 1. **Digital Library Services TF report (Diane)**

Discussion: Overlap with NGTS work is important.

Action Items:
Recommendations to ULs (during 2/25/10 meeting):
  ▪ Send DSLTF report to ACGs for comments.
  ▪ Communicate the big picture to staff.

2. Next Gen Melvyl (Luc & Patti Martin)

Update on status of NGM

Multiple ILS status:
  ▪ Start testing in development environment in March.
      o UCB, UCD, UCI, UCLA

Metasearch:
- OCLC supporting metasearch functionality.
- HOPS will review charge at March meeting.
- What are implications of metasearch? What to bring in?
- End users assessment. Technical assessment. Cost assessment.
- There is a link on CDL web site.

HATHI Trust
- Records slowly trickling into World Cat. (Only hundreds by end of February 2010).
- Bulk will come in March, April, and May 2010.
- User interface/display issues remain to be worked out.
  - Being worked on by Hathi Trust working group.

NGM Usage Statistics
- Use is up.
- Classic Melvyl is still used, but is dropping off.

LHR
- Speeding up by campuses sending LHRs to OCLC on regular basis.
- Working well.
- Details remain to be worked out. Frequency of sending batches, etc.
- Everyone is doing it or has plan (UCM not because we have no holdings.)

3. Collections Space Planning TF report (Lucia)

Main points discussed:
- Urgent need to do something about space.
- Need to change mindset. Establish trust that a copy will be there.
- Need to coordinate what goes into RLF.
- What message do we need to send out to our faculty?
- How do we slow down the filling up of the RLF?
- De-duplication via RLF, shared print in place, trusted partner, electronic are all strategies to be used.
- Preserve space in RLFs and use campus space. Use RLF for more low-use materials.

4. NGTS and intersection of DLSTF and Coll Space TF reports
(Snowhill/Bisom/Tanji)

-Prep for next day discussion

Main Points discussed:
- Sustainable cost models and levels of support.
- How we are using RLFs?
- Defining our collaborative collections.
- Coordinating mass digitization with shared print.
- What does "good enough" mean? (Digital copies, metadata, access, etc.)
- Reliance on outside partnerships.
- Local v. systemwide.
- Communication of big goal, big picture.
- Maintaining provenance of shared print.
- How can we work at national level?
- How do we find the will to do things this big and entangled?

5. Project Management TF report (Felicia)

TF did a survey to determine PM skills in the UC Libraries.
- Have done some analysis
- Have some preliminary recommendations.
- Will conduct follow up interviews with focus group.
- Want to find out what training people find useful.
- Will develop a final set of recommendations.

What PMTF heard back from campuses:
- Staff are looking for PM support and training.
- Staff rated themselves high on survey of skills.
- Skills in which respondents are lacking can be taught.

PMTF Recommendations
- Good response to survey shows there is a need for training.
- UC could support a project-management community.
- Focus training on areas respondents feel weakest in.

Action Items:
SOPAG Recommendations to TF:
- Should ask about comfort with running or participating on Systemwide projects.
- Training for new as well as existing project managers.

SOPAG may give guidance if support is needed for training program.

Results of survey can be shared with those who responded.

6. **Shibboleth TF update (Julia)**

Not much new to report.
- Created a list of applications that require login and number impacted.
- Shared list with LTAG.
  - LTAG came back with a few things overlooked.
- Surveying undergraduates about their sign-on needs.
- Is there a plan for integrating library part into larger UC part of single sign on.
- Been working with In Common.

Question:
Of campuses with single-sign on, how many have integrated Shibboleth?

7. **Strategic planning & prioritization of initiatives - Discussion w/ ULs**

ULs are drafting 2010-2013 priorities and will discuss with SOPAG.

8. **ULs Advisory Structure Issues**

a. **SCO Request to retain LAUC rep and CDC proposal (Kochi/Tanji)**

- Seek decision from ULs Group at the joint meeting.

b. **SOPAG membership - plan for changes/renewals in membership (Tanji/Bisom)**

- Important to have mix of new and old SOPAG members. Mix of expertise.

9. **ACG Charges (SOPAG liaisons) – review charges; discuss areas of intersecting activities**

 * CDC (Julia)
 * HOPS (Donald)
 * HOTS (Luc)
 * LTAG (Diane)
 * RSC (Susan)

- ACG/CIGs are getting charged by external task forces w/o SOPAG being aware.
- ULs directly charging CDC w/o going through SOPAG.

- Better communication so ACG/CIGs don't get over charged by people working at cross purposes; also better coordination so groups are not duplicating the work and effort of other groups
- Networking and stability is still important, but ACG's need to do more than network.
- Is the new structure (NGM, NGTS for example) really working? Is it more nimble.

Action Items:

Discuss with ULs Group.

10. Next meeting

UL/SOPAG meeting, Feb 25 - Oakland, Franklin Building Room 11326, time: 9am-1pm; notetaker: Luc

SOPAG conf call, Wednesday, March 10, 2010 , 1-4pm, notetaker Bob Heyer-Gray.