

**Systemwide Operations and Planning Group (SOPAG)**  
**Friday, April 23, 2010**  
**Conference Call - 1:00-4:00pm**

**Present:** Lorelei Tanji (UCI, chair), Bernie Hurley (UCB), Susan Parker (UCLA), Donald Barclay (UCM), Diane Bisom (UCR), Luc Declerck (UCSD), Julia Kochi (UCSF), Lucia Snowhill (UCSB), Felicia Poe (CDL), Bob Heyer-Gray (LAUC), Gail Yokote (notetaker, UCD)

**Absent:** Elizabeth Cowell (UCSC)

**Guest:** John Ober (CDL) - Shibboleth TF Initial Report

**1. Shibboleth TF update (Julia and John Ober)**

- Shibboleth = preferred authentication method for UC because of the cost benefit analysis results done by TF.
- Identity and service providers assistance with Shibboleth implementation for UC individuals = an issue to be considered in the future.
- Mixed authentication environment will exist for a relatively long period, so need to consider how to sustain mixed environments.
- All UC campuses are members of InCommon.
- III product = not known whether can be service provider and identity provider.
- TF planning to share with UCTrust to gather characteristics for each campus, InCommon best practices, etc. **ACTION:** *John Ober sending what planning to discuss with UCTrust to SOPAG via LT.*
- Huge workload implications for creating the WAYF and WAYFless URLs for CDL licensed resources, so discussions with InCommon members to leverage
- Use statistics for licensed resources may become more granular = option when negotiating with publishers, providers
- Costs: possibility of cost shares for campuses not known, but consider that CDL would implement as a matter of doing business. Shibboleth infrastructure for CDL services to be considered as move forward.
- Expect final report by June 15, 2010.

**2. Digital Library Services TF report (Diane)**

- Not distributed yet, waiting for UL changes for the distribution "gloss".
- Waiting on comments before drafting a charge for the next phase.
- Lorelei will distribute to CDC, without the "gloss" for their planning meeting on April 30.

**-ACTION:** 1) use May SOPAG meeting to review the comments on the DLSTF Report to date, 2) Diane to send email to TF members saying things are moving along, 3) Diane, Lorelei, Julia will continue to build the draft charge for the next phase.

### 3. Collections Space Planning TF report (Lucia)

-not many comments received yet

#### Shared Print in Place TF Charge (draft)

-Side bar on CDC activities: Shared Print TF Report discussed. As a result another TF is being proposed to handle a scaled down version of a shared monographs approach. CDC has a proposed TF draft charge, but not seen SOPAG charge. SOPAG has a TF draft charge, but not seen CDC proposed TF draft charge.

-SOPAG effort will consider both retrospective and prospective collections.

**-ACTION:** Lucia, Lorelei, Elizabeth will continue to build the SOPAG draft charge for Shared Print in Place

-need clarity for reports and task forces and relationship of task forces to one another as SOPAG charges groups and accepts reports

### 4. Project Management TF report (Felicia)

**-ACTION:** Felicia report back to TF on SOPAG response to the March/April 2010 Progress Report: 1) flesh out techniques and skills in fundamental section, 2) focus on project management techniques rather than the "soft" project management skills, 3) redefine perspective for what is "project management" vs. "soft" skills; 4) support for the current breakdown into fundamental, basic, and advanced techniques and skills, but desire to see emphasis on techniques (versus skills).

### 5. ACG updates and discuss if anything needs to be added to their charges post-UL mtg

- CDC (Julia)
  - in-person meeting: April 29 (regular business), April 30 (planning retreat to revisit CDC white paper to identify next steps and invited Gail P as SCO/HOPS, Diane B as incoming SOPAG chair and Digital Library TF chair, facilitators from UCB and Jackie Wilson)
  - Shared Print Report discussed with followup to more scaled down version to try
  - CDL resource review ongoing
- HOPS (Donald)

- discussion: best practices for library home pages, especially for navigation
- development possibility: shared online tutorial for the freshman experience
- want to recommend to ULs that digital reference service be a permanent service of UC via OCLC 24/7

- HOTS (Luc)
  - preliminary work on WAYFless URLs
  - reponse to reports from CDC
  - reviewed OCLC record structure policy
  - NGTS followup (non-roman backlog, shelf-ready) projects
- LTAG (Diane)
  - commented on Shibboleth & Project Management reports
- RSC (Susan)
  - Peggy Tahir (UCSF) = new RSC chair
  - term of office starts July, 2010 for 2 years

## **6. CDL Update (Felicia)**

- Year 4 of Chinese cataloger approved
- CDL offering webinars for RLs, User Council Meetings, UC3 micro servers & DPR (May 20)
- Chuck Eckman presented CDC white paper to CDL staff
- CDL staff doing research on user experience regarding mobile technologies.

- Rachel Hu (from Felicia's group) looking to see what is needed to minimize work for campus libraries in dealing with mobile technologies, doing outreach to campus library players who are doing research, work in these areas (trend analysis)
- need mechanisms to facilitate sharing what campus libraries are doing with mobile technologies. NOTE: Rachel's effort is to seek what is happening and NOT to ask people to do work

## 7. Next Gen Melvyl (Luc)

- multiple ILS in test mode (Margery T = lead)
- Request in production since March 2, but not handling monographic series yet: on track for final "production"

## 8. Next Gen Technical Services (Diane)

Diane share update on NGTS meeting; share idea re "Next Gen Coll Management"

- goal to create charges and group compositions for the NGTS's Report recommendations
  - develop financial infrastructure
  - develop enterprise technical services infrastructure
  - propose new modes of access for special collections and other "hidden" collections
  - coordination of SOPAG, CDC, NGTS actions (not group but mechanisms to track actions, progress, etc.)
- finalize charges before the CDC planning retreat?
- SOPAG asked to consider bringing together HOTS & CDC issues and actions associated with collection issues to focus on "collection management"
  - combine HOTS & CDC?
  - how to organize, to address library operations from inward perspective by library staff vs. outward perspective which reflects what the library's clientele needs and expects?
  - where are the synergies among HOTS & CDC?
    - representative of each group sit in on conference calls for other group? Or chairs of both groups? May need to have HOTS/CDC chairs be the "official" liaisons to ensure that "in common" issues or interests are addressed
- NGTS = Next Generation Collection Management?
  - as move ahead with NGTS activities, what changes in all campus groups, etc. infrastructure are needed as move forward?
- possible topic for ACG chairs & SOPAG Fall meeting = infrastructure needs to support high level perspectives on UC-wide initiatives vs. UC-wide library operational details
- ACTION:** *SOPAG is leaning towards a closer communications/liaison approach to address synergies rather than merging the groups. Need to wait to get HOTS and CDC input before responding back to NGTS.*

## 9. Miscellaneous Issues

- Use webcams for SOPAG May 14 or June 18th conf calls? UCSF changing web conferencing tool from Adobe Connect to Elluminate (Julia)
  - June meeting? Include new members?
  
- SOPAG Membership changing July 1, 2010:
  - SOPAG Chair: Diane Bisom (UCR)
  - New members: Gail Persily (UCSF); Chuck Eckman (UCB), Deb Sunday (UCI)
  - Renewed members: Luc Declerck(UCSD), Gail Yokote (UCD)
  - ACTION:** *outgoing SOPAG members contact incoming member to see if they can attend the June 18 meeting.*
  
- Discuss whether we would like outgoing SOPAG members and incoming SOPAG members to participate in July conf call?
  - new SOPAG members can benefit from an "orientation" package
  - ACTION:** *Diane will create package*
  
- Scheduling July-December meetings--wait another month or two?

## 10. Next meeting

Friday, May 14, 2010 - 1:00-4:00pm conference call - Elizabeth Cowell, notetaker

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## PENDING FUTURE SOPAG DISCUSSION

1. Discuss RSS as a mechanism to distribute SOPAG, ACG, and CIG minutes (Felicia)
- 2.2 Systemwide Strategic Directions for Libraries and Scholarly Information at the University of California
  - [SSDstratthemes.doc](#)
- 2.4.1 Investigation of OCLC as a Single Union Catalog Data Ingest Stream email from Hurley to SOPAG 11/21/06
  - [a. OCLC as a Component of Catalog
  - b. CAMCIG Progress Report]
- 2.6.2 Extending the UC VDX Task Force & Next Steps
  - [a. Update, email sent from Hurley to SOPAG on 1/23/07, VDX extension; Request liaison charge;
  - b. RSC' s view, e-mail from Hurley to SOPAG on 1/25/07 ]
- 2.8 Collaborative communication tools for ACGs and SOPAG**  
Need centralized ways to share documents and calendars, etc.  
Discuss options
- 3.1.2. CDC RLF De-Duplication TF
  - a. [Duplication Task Force Charge](#), email from Tanji on 7/5/07

6.6.2 [UL charge: Assessment of potential cost savings for Tricor delivery RSC reponse](#)

6.6.3 [Direct ISO-ILL Policy Draft](#)

7. Copyright Support for University of California Libraries

[a. Starr paper e-mailed from Hurley to SOPAG on 6/12/06

b. Final charge e-mail from Hurley to SOPAG on 10/2/06

c. Copyright Task Force Recommendation to ULs- email from Hurley to SOPAG 11/21/06

d. Update on Copyright Support Discussions; email from Hurley to SOPAG on 1/24/07 ]

### **9. SOPAG Communications (Julia / Felicia)**

9.1 UC Libraries Website/SOPAG Web Design / Master Task List (Julia & Felicia)

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**SOPAG DISCUSSION COMPLETED - REMOVED FROM THE AGENDA**  
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