Systemwide Library and Scholarly Information Advisory Committee

Resolution D: World-Wide-Web Based *Request* as the Preferred Method for User Initiated Intercampus Loan Requesting

Resolved: *The Committee recommends that all UC library users be encouraged to use the World-Wide-Web Based* **Request** *service as the preferred method for placing their UC intercampus library borrowing requests. The Committee further recommends that campuses make every effort to complete the transition to WWW Based* **Request** *by the end of the 2000-01 academic year.*

Background:

- World-Wide-Web Based *Request* service has proven to be a highly successful service supporting the University's strategy of enhanced sharing of library resources among the UC campuses.

- The WWW Based *Request* service provides the platform for additional resource sharing services of great value to faculty and students. These services include real-time tracking and notification of request status by the requesting user and Web-based delivery of requested articles directly to the requesting user's desktop computer.

- These enhanced services cannot be efficiently and effectively provided by any other means, including the older Telnet-based *Request* service.

For these reasons, the Committee believes that UC faculty and students should be encouraged to use the WWW Based *Request* as the preferred method for initiating their intercampus borrowing requests. The continued use of older methods of requesting, including paper forms and Telnet-based *Request*, has the effect of diverting staff effort and system resources from investment in the development and growth of new services that are based on the WWW *Request* platform. Because the development of new *Request*-based services is a high priority for faculty and students, it is the Committee's expectation that the campuses will transition fully to WWW *Request* by the end of the current academic year, so that legacy requesting methods can be phased out and resources focused on enhanced services using the WWW *Request* platform.

Approved by the Committee October 30, 2000