1/23/2012 LTAG Meeting Notes

Library Technology Advisory Group (LTAG) Monday, January 23, 2012 Conference Call – 2:00-3:30 PM

Present: John Ajao (UCSB), Tom Bustos (UCM), Declan Fleming (UCSD), Lynne Grigsby (UCB), Emily Lin (SOPAG), Eric Mitchell(UCSC), John Ober (CDL), Adrian Petrisor(UCI), Dale Snapp (UCD), Daniel Suchy (LAUC), Gary Thompson (UCLA), Terry Toy (UCR), Rich Trott (UCSF)

Notes: John Ober

1. iLinc videoconferencing test call & videoconferencing solutions.

Video feeds from three members did not work. Adrian took notes on the iLinc features in comparison to the other products. Our test of iLinc differed from November's test of Vidyo and Radvision because we did not have a vendor presentation and we stayed on iLinc for the whole meeting. We need to make a recommendation about the feasibility of videoconferencing tools to support systemwide library collaboration in general and for any particular tool, if appropriate. Some members felt that a defined set of collaboration activities/features that needed support and a structured test script to use with candidate systems would be necessary to inform a recommendation.

ACTION: Gary will produce a testing/assessment script; Adrian will contact vendors to see if additional system use for testing is possible.

2. LTAG sub-groups

Four sub-groups have been identified but neither the goals, nor membership for them have been established. Volunteers stepped forward for each subgroup. Charges need to be drafted and reviewed at our LTAG's next meeting.

- a. Shared cloud resources: John O., Rich, John A.
- b. Campus control methods for access to e-resources: Adrian, Rich, Tom
- c. Shibboleth next steps: John O., John A., Terry, Dan, Eric
- d. Remote data backup: Adrian, Dale, Eric

ACTION: the volunteers for each group, convened by John O. or Adrian P., will draft a charge for distribution by Feb. 3rd and discussion at LTAG's February meeting.

3. Tools used for collaboration/document sharing by UC Libraries

Adrian described UCI situation with use of Sharepoint, wiki, Intranet, shared drives on file server and related library staff user problems, complaints, and disjunctions. A knowledge exchange might uncover a "good solution" or a good strategy for mapping available tools to collaboration needs. However, a round-robin confirmed similar challenges at all other campuses, although UCSD is making effective and expanded use of Confluence WIki pages.

Brief and incomplete round-robin notes: UCSC - same plus Google docs; UCM same sit. (plus Xerox docushare & Redmine) but trying to find a solution that works better; UCSB - same situation (SP big learning curve); UCR - same situation; UCB - same; CDL - same (pressure to migrate to SP); UCSD same sitution - but comfortable with Confluence (an 80% match for need, added "scaffolding"), dropbox gets used too; UCLA - heavy use of SP but no one likes it, adopting Confluence for some project mgmt, may replace some use of SP.

ACTION: Please remember to share with the group any improvements or new approaches.

4. Shib authentication for HathiTrust and UCSF's Confluence: progress report.

UCSC is now releasing attributes to HathiTrust (required bringing in high-level folks); SB - still in process for both Hathi and UCSF wiki (CIO is involved); UCOP not yet working with UCSF wiki but close.

ACTION: Adrian will update wiki table summarizing progress [Done]

5. Announcements & next meeting

Declan working on NGTS POT1 - may be sending questions asking for input.

Adrian will resend Doodle poll for February meeting; please respond.