

9/24/2012 LTAG Meeting Notes

Library Technology Advisory Group (LTAG)

Monday, September 24, 2012

Conference Call – 1:00-2:30 PM

Present: Lynn Cameron and Kurt Ewoldsen (CDL), Jennifer Reiswig (LAUC), Emily Lin (SOPAG), Lynne Grigsby (UCB), Dale Snapp (UCD), Adrian Petrisor(UCI), Gary Thompson (UCLA), Tom Bustos (UCM), Terry Toy (UCR), John Ajao (UCSB), Michael Edmonds (UCSC), Declan Fleming (UCSD)

Absent: Rich Trott (UCSF)

Notes: Gary Thompson

1. August Action Items

- Charges for the 4 LTAG subgroups: In Process, expect this week
- Conference reports and attendance plan:

2. Shibboleth/AuthN Subgroup

- Conference call Sept. 11
- Spreadsheets on Wiki
- Please update sections on Library brokered subscriptions, including local subscriptions
- What is a non-content service?
- Need a representative to UC Trust? Suggesting Kurt

ACTION: Adrian will send charges for the three other subgroups

ACTION: Fill out table on [Shibboleth page](#).

3. VMWare in the Cloud

- What options are there for VM backup and failover for virtual servers?
- Site Recovery Manager can configure a recovery site
 - backup site can run lower priority processes (DEV, TEST)
 - cutover to live backup when production systems fail
 - need configuration testing and
 - dns configuration and management - can script dns cutover
 - controls VMotion and ???
 - can replicate only key VMs rather than entire site
- This scenario is similar to storage backup options.
- **CONCLUSION:** consolidate this project with the Data Backup subgroup.

4. LTAG Web Site

- Key Documents section - what content should we add?
- Adrian recommends updating current goals for LTAG
- Comments about LTAG Web Site
 - Leave organization as suggested by Adrian
- Documents to remove:
 - 1999 Annual Report.
 - List of Open Source Software

ACTION: Adrian will find out if some reports are missing from the LTAG web page.

5. Videoconferencing Solutions

- Last decision was to recommend use of WebEx pending UCOP signing a contract. But that contract is not going to happen.
- How should we respond?
 - Context: there are more than 30 system wide groups
 - WebEx will not be ready for more than 6 months.
 - Should we recommend that Libraries get a quote from WebEx?
 - Option: Davis (campus) has contract for Adobe Connect.
 - Option: Google Hangout.

ACTION: Dale will set up test for Adobe Connect for next LTAG meeting.

ACTION: Adrian will set up test for Google Hangout for next LTAG meeting.

6. ILS Contracts

- Data breeches; Indemnity: clauses necessary in the contract?
- Are libraries keeping notice-triggering data in their ILS database?
- Most campuses do not keep notice-triggering data.
 - Davis runs checks twice/year to look for sensitive data.
 - Riverside, Davis, SB: all do campus-mandated audits annually

7. Campus Updates

- Davis: strategic planning process; big projects are on hold until after Jan. 1.
 - Campus services and shared data projects are moving forward.
- Santa Barbara:
 - Renovation project: moving equipment to campus Data Centers
- Merced
 - Campus communications took over half the server room space, so adjusting to that new environment.
 - Looking at scanning and presentation systems. (Media Scape).
- Riverside

- Several open positions; desktop support position recently filled.
 - Workstations are failing, so looking at replacements.
- San Diego
 - Going through a reorg
 - Directors named, and planning in process to determine staffing levels
- Berkeley
 - Organizational excellence initiative
 - Focus on desktop support, but waiting on word concerning services
 - Bernie Hurley retiring in June.
 - Committee on the Future of the Library: report due next Spring.
- Irvine
 - Appointment of permanent UL (was Interim UL)
 - Working with Central IT for storage (NetApp appliance)
 - Planning 3TB of Libraries' data on NetApp in stage 1.
- Los Angeles
 - UL Gary Strong retiring in December; search committee named.
 - Broadcast News Archive: 35TB of video content in the campus data center
 - Islandora servers

8. Conference Reports and Attendance Plans

- Declan: LC Storage Meeting; POTS meeting on DAMS
- Gary: UCLA Mobile Web Framework

9. Announcements

- ACG Planning meeting on Oct. 19