Library Technology Advisory Group

Telephone Conference Call Meeting Minutes
Friday – September 17, 2010

Call to order

Declan Fleming (Chair) called to order the meeting of the Library Technology Advisory Group at 2 p.m. on 9/17/10 by way of ReadyTalk telephone conference call.

Roll call

The following persons were present:
- UC San Diego - Declan Fleming (chair)
- UC Berkeley - Lynne Grigsby
- UC Davis – Dale Snapp
- UC Irvine – Adrian Petrisor
- UC Los Angeles – Todd Grappone
- UC Riverside - Terry Toy
- UC San Francisco – Ann Dobson
- UC Santa Cruz – Eric Mitchell
- CDL – John Ober
- UC Santa Barbara – Ana Fidler and John Ajao
- SOPAG – Donald Barcaley

The following person(s) were absent:
- UC Merced – Emily Lin
- LAUC - Char Booth

Open Issues

1. New Chair Process and Nominations

   UCSD – LTAG will meet again in November. In January 2011, someone else will be LTAG chair.

   ACTION: Send email to Declan if interested in chairing. In November, Declan will ask the LTAG again.

2. Shib TF Report

    CDL – LTAG received advanced reading copy. The report was also given to SOPAG and received compliments. SOPAG plans to endorse all recommendations and will inform the ULs it has been endorsed by SOPAG rather than wait for UL permission for SOPAG to endorse the report. Additional comments/entries from UC Trust will be added by John, and the report will then become the final official report. UC Trust liked the fact that the Libraries had addressed this issue, and stand ready to receive any and all communications from the Libraries. SOPAG realizes that there are services that can be used by UC after Shibboleth authentication is in place. Santa Barbara is not yet a member of InCommon..

    LTAG suggested in the report that LTAG be Shibboleth liaisons for Libraries. Presumably SOPAG is fine with this idea but it didn't come up at the meeting. This can be added to the upcoming charge.

    CDL – Received compliment from Bernie, stating that "it was one of the first task force reports I read from beginning to end".

3. All Campus Groups Meeting Update

    SOPAG – There was a discussion about a new strategic plan. The plan was approved but will require more work. The theme of the new plan was about maximizing efficiencies; what things can be done more efficiently as a group or individually? Maximizing efficiencies also involves the subject of space, but again the plan requires more work before it becomes a reality..

    The SOPAG and UL's endorse the idea of developing project managers within the UC system. They are taking more of a project management approach to everything.

    UCSD - UC3 Merritt service was just announced. Includes EZID, storage service and data management guidelines.

CDL - Beginning discussion about restructuring UL advisory structure. Difficult to say how long it will take but the goal is to make it more streamlined.

4. Possible Collaboration Between North and South Campuses Regarding Data Backup

UCI – Looking for ways to have off-site backup. For disaster recovery efforts, what does LTAG think about this for the most critical data. We can ask each campus to store in ones data center. Is anyone interested in such an approach instead of approaching outside vendors?

UCSF - Would you have separate disks? Ann is interested.

UCI – It would need to be agreed upon from the beginning and will also need to work on SLA's, but if we have enough interest within LTAG, we can build documents together and establish pairs at campuses.

SOPAG - Donald is interested.

UCR – Terry is interested also.

UCI - Adrian was thinking one campus from the North and the other from South. It may not work for everyone and we might need to customize it, but if there is interest we can move forward.

UCD – Great idea!

UCSD – Declan suggested Adrian write it up.

ACTION: Adrian will sketch it out and follow up and poll LTAG regarding interest.

5. Reminder to Review and Update Your Library Data in the UC Libraries LTAG info' Google doc
   a) The second row in the table is 'Reviewed on'. Please make sure to add the revision date every time you review or update the data for your campus.

      UCI – As we put more and more info, we are interested to see how it compares to reality. When you edit, quickly browse all columns to see if there are any changes.

6. Ariel Replacement (Software)
   a) Who has switched to Relais, or other software; and how they are adjusting?

      UCR – Scheduled to have a web demo meeting with the Relais vendor. How many campuses have switched and how is it going? Terry found out there are two different versions, Express and Full version. Not sure what everyone has.

      UCSF – Has Relais, but has not switched over. Need source code for Ariel.

      UCI - Vendor doesn't support Ariel.

      UCR – Ariel has to be run on older machines with older Operating Systems. This has become a problem because the old machines are breaking and must be replaced by another older machine.

      UCI - Recently switched to new machines for Ariel and can help Terry. It isn't upgraded to Win 7 though. We have new hardware but not the OS.

      USB - Anyone hear about VDX being tied into Ariel?

      CDL – Will find out about that.

UCD - Interested in knowing if that's a rumor because Ariel has been problematic.

UCSD – Currently testing. ILL was distributed in multiple locations but Relais was only for one location. Currently writing code and trying to figure out politically and technically.

UCR – Heard Relais Express wouldn't allow customization so want to know which version to get.

UCSD – It's all about workflow.

UCR – So looks like everyone is still up in the air.

UCSD – Relais looks like 80-90 percent solution.

ACTION: John will get VDX folks to write description as to what they know is coming and Ariel.

7. OpenScholar
   a) http://openscholar.harvard.edu
   b) http://projects.iq.harvard.edu/

   UCI – Had webinar with Harvard and asked questions. Online tool that Harvard created on top of Drupal to access needs for building websites in a short time for faculty.

   Faculty can build personal and academic projects sites to collaborate. They are easy to use. You can enable and disable features very easy. There are many templates available and you can change the layout. You can get instant updates from colleagues as you follow them. You can try it for free. It looks extremely easy to use and is specially built for academia. You can set multiple administrators and can give certain permission levels. It has almost everything the faculty will need.

   UCB - Can you install at own campus?

UCI - Tool is provided by Harvard. It might be possible to install on Drupal installations.

UCD – It is meant for local hosting?

UCSD – It's not meant to mange course content it's more about reputation; management portfolio.

UCB - Wondering if you can use this for the librarians themselves rather than just faculty.

UCI – It can be used by Librarians. You can have custom pages. Announcements can contain blogs and so on. There is a lot that can be used by Librarians.

8. How the CDL is Approaching (or not) Mobile Access to Tier 1/CDL-Licensed Resources

CDL - Heads up: All of you looking at mobile access and applications. CDL had big effort to analyze from user experience. How wide-spread, variable and expectations. Results available and will send link. Licensing group started to come up with a set of policies as to how CDL will encourage and support mobile interfaces from content vendors. A statement of intent and policy is being drafted. A summary of what we are prepared to do in terms of working with vendors on mobile access will be discussed at upcoming webinar with users council and liaisons in October. John just wanted to provide heads up and see if any of the LTAG members want to participate or keep track of this, John will make sure you are in the loop.

UCSD – Our mobility team (Dan Suchy) will like to know.

CDL – Online presentation will be made regarding state of our knowledge about tier one resources. John will send URL. LTAG please forward as you see fit.

UCSD - Rolled mobile website and it's all done inside Hannon Hill, content management system. Also rolled new website out.

ACTION: John will send URL to LTAG. Declan will put John in touch with Dan Suchy at UCSD.

Announcements
- DLF forum is in Palo Alto this year.
- IDCC – CurateCamp one day pre-conference
- UCLA – Looking at VDI Technology for public computing; doing vendor visits if anyone interested just let him know.
- UCI, UCSF – Looking at VM Technology

Future Agenda Items
- More discussion regarding Mobile Web Access Efforts
- Relais

Adjournment
- Declan Fleming adjourned the meeting at 3:20 pm
- Minutes submitted by: Michelle Harris, Administrative Assistant – UCSD Libraries
- Minutes approved by: Declan Fleming, IT Department Head, LTAG Chair – UCSD Libraries