

Library Technology Advisory Group

Telephone Conference Call Meeting Minutes

Friday – November 20, 2009

Call to order

Declan Fleming (Chair) called to order the meeting of the Library Technology Advisory Group at 2 p.m. on 11/20/09 by way of ReadyTalk telephone conference call.

Roll call

The following persons were present:

- UC San Diego - Declan Fleming (chair)
- UC Berkeley - Lynne Grigsby
- UC Irvine – Adrian Petrisor
- UC Riverside - Terry Toy
- UC Santa Barbara – Ana Fidler
- UC San Francisco – Ann Dobson
- * UC Los Angeles - Andy Kohler (Andy is the new member replacing Vicki Terbovich)
- LAUC - Char Booth
- CDL – John Ober

The following person(s) were absent:

- UC Merced – Emily Lin
- UC Davis – Dale Snapp
- UC Santa Cruz – Eric Mitchell
- SOPAG – Diane Bisom

Open Issues

1. Welcome Char Booth – New LAUC member

UCSD – Briefly explained the LTAG IT leadership role and formally welcomed Char Booth to the group.

2. Discuss Shib Task Force progress

CDL – Shared background of taskforce with everyone. Task force meeting calls will resume after the holidays.

3. Discuss project list on Confluence

- a) Which projects are most impactful right now?

UCSD - Used a number of Confluence plug-ins to support project management methodology. Sent the group screen shot examples.

UCI – What kind of risks in projects lists are being tracked? Support from stake holders and/or project sponsors. Do you track that to combine all risk?

UCSD – If stakeholder pulls out it just kills the project if resources are too busy to respond.

UCB – Working on a way to manage tasks list. It is high level. Will update by January.

UCI – The advantage of having projects on one page would be to actually see what campuses are working on similar projects. Should we all create and have same headings?

UCSD – Declan will make a first pass at a consolidated table of all campus project lists.

ACTION: Declan will make a first pass at a consolidated table of all campus project lists. LTAG will update projects by next meeting in January

Current IT Projects by campus

UCI

1. Re-ghosting last machines using SysPrep (MS tool). This tool allows you to manage a large number of images.
2. Cataloging database for project management resources. This will modernize database for HR and business office.

UCR

1. Many machines are dying at the same time; limited replacement budget. Any new computers purchased will be distributed to staff and old staff machines will be used to replace broken public workstations. Also mixing and matching parts to get some broken computers up and running.
2. Purchased new SAN; implementation should be complete in December.
3. Procedures for Electronic dissertations/thesis should be wrapped up by January 2010.

UCSB

1. Building wireless to replace old wireless.
2. Virtualization.
3. Server Room - Didn't have PA system but now they do and can be used for announcements during emergencies.

4. LIB website going very slow.

UCSF

1. Server relocation. Wants to get out of infrastructure business so they are looking at collocating; more interested in buying services to get out of hardware completely.
2. Mobile application
3. Digital repository
4. Renovation related to medical prop 1D.

UCSD

1. BMC SDE upgraded to handle web requests and an inventory module was added. Now moving toward work order module.
2. Virtual Servers
3. Digital access management systems (DAMS) public access system

UCLA

1. Serials solution e-resource management system
2. Completed getting smaller department staff on wireless system, research LIB going thru remodel process
3. Moving all public web access to Shibboleth

CDL

1. Deploying Tripwire for intrusion detection
2. Implementing commercial version of Ground Work which is Nagios monitoring.
3. Digital special collections program using EC2 Amazon services cloud computing.

UCB

1. Millennium has a lot of clean up to do. Haven't signed off with Innovative. Innovative lost over 100 thousand records during transfer. Re-doing record loads and exports.
2. Software side of systems has a lot of internal support projects due to VSO and attrition.
3. Digital projects and video archives.
Research advisory services were a huge success. This is a 30 minute 1:1 session with a reference librarian. Very successful.
4. **ACTION: John at CDL, will send description as to what they are doing with the cloud computing project with Amazon.**

4. Staffing strategies with RIF and furloughs
 - (a) Ways we can help each other, given the budget and furlough challenges

CDL – Leave it open to see if people have thoughts in the future. Some admin expression often didn't seem to know what it took to keep legacy

services going. If there is anything we can do in a shared fashion that will help.

UCI – Might be able to collaborate a bit more. More campuses are using Innovative. Depending on the variety of projects we can create teams that would have members from different campuses to move ahead. Sharing documentation will help. There is definitely some common knowledge. We can benefit from collaboration with III.

LAUC – Is Confluence a place where this can be done?

UCSD – Just started using Confluence in the last 6 months so it is new.

UCI - We could use Drop Box to share files in a different way. Has significant benefits compared to something like web files. You can share folders with others that have an account. 3GB of space for each user and it is free.

5. Desktop virtualization

- (a) Has anyone done it?
- (b) Any plans?

UCI – Started to look more into it. UCI has about 500 public computers and spends a lot of time maintaining them. Virtual desktop seems to be a good solution. Have any of you implemented and/or thought about it?

UCSD – Built out a laptop classroom with Windows and a secondary OS with VM.

6. Attendance at any interesting meetings lately (that the rest of us should consider for the future)?

CDL – John went to DLF. This is a forum with a mix of developers. They talked about the main problems and challenges with Dig lib development. This is a good forum to define problems between developers.

UCI – DLF was not a typical meeting. Discussion centered on innovation at this 2 day conference. Second day was split into groups. Discussions were confusing at one point as they were going back and forth.

UCR - SCIUG at USD. National IUG coming in April in Chicago and will attend.

UCSD - Went to Access. HackFest is great. People have a bunch of things they want to try. A lot of this is about library technology. Also planning on going to Code4Lib. Open access, new discovery layers. If you ever had a

solar issue or discovery layer issue this is where to be for your network.
Highly recommends Access conference.

CDL – a number of developers that attend Code4Lib and they love it.

Future Agenda Items

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Adjournment

- Declan Fleming adjourned the meeting at 3:18 pm
- Minutes submitted by: Michelle Harris, Administrative Assistant – UCSD Libraries
- Minutes approved by: Declan Fleming, IT Department Head, LTAG Chair – UCSD Libraries