

## Action Mintues RSC/HOPS Joint Meeting

February 10, 2005

### 1. Introductions

### 2. UC e-Links

#### i. General Discussion

#### ii. Article requests from Melvyl journal records

We need to simplify and streamline article requests and allow users to also request whole journals (specifically for the shared journal collections) when appropriate. Sherry Willhite has outlined programming changes to improve the request function, and needs nimble assistance.

Action: A small group (2+2) from IAG and CDL will work together to implement a change to Citation Linker that will eliminate the "loop problem," using the principles outlined in email and at the meeting.

#### iii. Responsibilities with CDL Request and Elinks

HOPS, RSC and RSC IAG all have an interest in the way that CDL Request and Elinks work for users. But the consultation process with so many individuals can be slow. We need a group that can respond faster to CDL.

Action: Form a standing work group (2+2) to help CDL resolve Request and E-Links issues that cross RSC and HOPS charges. Claire Bellanti will ask for volunteers from RSC. Donald Barclay will ask for Volunteers from HOPS.

#### iv. UC elinks & Capture Citation as public services function

Gail Yokote and Laine Farley demonstrated UC E-links Capture Citation. All agreed Capture citation could be useful. Campuses will likely want to customize this feature—there is a tradeoff between consistency between campuses and the needs of individual campuses. Not all features listed are completely operational.

There is concern about wording. How can we help users understand what it does and how it works? UCD could turn it on as a test in the next two weeks.

There was concern about whether cut-and-pasted links from Capture Citation will work for non-UC users.

CDL has been trying to simplify Capture Citation.

Laine Farley pointed out that a usability study done at UCI shows that users think Citation Linker is a search engine.

Action: Campus reps will contact Laine Farley and test capture functions with various bibliographic software packages.

Endnote: UCSD

Refworks: UCI & USB

Action: Individual campuses will need to turn on the features they want if they are to work with locally licensed resources.

Action: Laine Farley will make changes suggested during discussion of this item.

3. Lunch

4. Special Collections ILL

Charlotte Rubens

Some of the larger campuses are not lending Special Collections materials. The group of two RSC members and two HOSC members that was to have been formed to develop guidelines for lending has not yet been formed. There are two RSC members named (Charlotte Rubens and Gail Nichols) to participate.

5. Resource Sharing Procedures Manual

Claire Bellanti

RSC is planning a general manual on sharing resources between UC campuses. The ILL manual is already online. The general manual will include circulation information.

6. Metasearch Project Update

Laine Farley

See Inside CDL webpage for continuing updates of the various pilot projects for the metasearch project.

## 7. Lending Media

Tammy Dearie

SOPAG has asked RSC to report on the possibilities of lending media between campuses. RSC is beginning with a brief survey of the media located in general libraries.

## 8. HOPS Charge: Image Services Rollout & Advisory Committee

Donald Barclay

## 9. Demonstration of Sentient software ([www.sentientlearning.com](http://www.sentientlearning.com))

Isabel Stirling et al.