

Resource Sharing Committee Conference Call Notes

April 21, 2005

1:30-3:30pm

1. Discussion of Blocking Requests for Reserve items

ISOPAG discussed RSC's proposal to close the loophole which allows users to request items on Course Reserve. According to their minutes, SOPAG "... felt they needed a better understanding of the positive and negative impacts, both on users and ILL departments." SOPAG asked RSC "to work with HOPS to analyze which position will have the least negative effect on our patrons. The recommendation should include the analysis and a statement of workload."

RSC discussed the issue further. IAG stated strongly that ILL units can not afford to borrow textbooks for large undergraduate classes. The requests frequently go unfilled by other UC campuses, where the textbooks are in use. The unfilled requests then are sent out to other libraries in the lending string, which may incur costs. In addition, the textbooks often come with lending restrictions, including short loan periods and may be non-renewable, which do not meet the patron's needs. IAG recommends that ILL units continue to block requests for Course Reserves and that the loophole be fixed. RSC discussed various options for gathering the data that SOPAG requested. RSC also discussed options for filling requests submitted by patrons who are not taking the course but need the item on Course Reserve.

Action: Charlotte will talk to IAG about collecting data for winter and/or spring quarters regarding what is on Reserves and how many of these items were requested via ILL, especially from outside UC. Charlotte will ask IAG if they have other ideas about how to collect data on the number of requests for Reserve items and if it is worth the time needed to capture the data. She will ask IAG if they can gather the data by June 10th.

Action: Claire will reply to SOPAG via Susan Starr that we are gathering data about the impact of Reserves requests and we will try to have the data ready by June 10th.

2. Report from Gail and Charlotte on Special Collections

Two representatives from HOSC, Daryl Morrison (UCD) and Christine Bunting (UCSC), have been appointed to work with RSC representatives, Gail Nichols and Charlotte Rubens, on the issues related to interlibrary loan of special collections materials. They developed an action plan which they have discussed with John Tanno. They expect to have a progress report ready by their deadline.

3. Report from Tammy and Eric on the Media Survey

Eric Forte and Tammy Dearie presented a new methodology to gather the media survey information. They asked that each RSC member work with their campus library media staff to answer to the questions posed in Eric's April 21st email message, excerpted below:

"briefly summarize (one page or less) your library's lending characteristics and policies with regards to media. Include criteria and decision-making process (including personnel involved) for making decisions on whether or not to lend. Include discussion of the nature of your library's media collections as it relates to lending decisions. Can you comment on any potential policy changes that might make media more likely to be loaned? Can you envision lending scenarios that might be served by digital solutions?"

Action: RSC members will survey the relevant library media staff on their campuses to address the questions in the last paragraph of Eric's April 21st email message. RSC members will send responses to Eric by May 3rd.

4. Progress on Changes to Request

RSC briefly discussed the changes to "Request." A response from campuses is needed by May 4th. Kerry Scott and Eric Forte have tested "Request" and reported the changes looked good.

Action: RSC members will test the changes to Request and send comments to CDL by May 4th.

5. CCC Consortium Proposal

Charlotte shared the IAG discussion of the Copyright Clearance Center's TRS Volume Purchase Program. Some UC campuses already qualify for the program, based on their campus transaction volume. If the other UC campuses applied as a consortium for the program, the CCC transaction fee would be reduced from \$3.00 to \$1.00 per transaction. Terri Mason (UCSF) volunteered to coordinate the UC application for the Volume Purchase Program. RSC members questioned whether we needed administrative approval to apply and participate in the program. Claire Bellanti will send a message to SOPAG regarding the UC application for the CCC TRS Volume Purchase Program. Claire will ask Terri Mason to gather the information from the interested campuses and to put together the application. RSC acknowledged that some campuses will need UL approval to proceed.

Action: Claire will send an email to SOPAG advising that RSC is pursuing a volume purchase discount with the Copyright Clearance Center.

Action: Terri Mason will coordinate the responses from each campus and send the application to CCC.

6. Statistical Reporting of ILL Transactions

Gary Lawrence reported that Systemwide Library Planning is engaged in a review of UC's internal statistical reporting definitions and methods. To inform RSC's discussion, he shared a paper, University of California Library Statistics – Proposed Changes for 2005-06 – Interlibrary Lending and Borrowing Data. RSC reviewed the issues set forth in the paper. He asked if there are changes we would like to propose for 2005/06 or if the discussion of ILL statistical reporting should be part of the planned changes in 2006/07. RSC decided that we need more experience with VDX statistical reporting capabilities before we can recommend changes to UC ILL statistical reporting.

Action: Gary will inform University Librarians that changes will be folded into the work being done for 2006/07.

7. Report from IAG

Charlotte reported that IAG is working on a recommendation regarding record retention in VDX, especially the link between patron names and requested items. Much of the IAG northern and southern UC campus meetings will be devoted to VDX.

8. Report from CAG

Gail reported that the March 23rd Circulation Heads meeting focused on their goals for the next year as well as updating the contact and policy information on the web. She also reported that the March 24th Circulation staff meeting covered three topics: Reserves; stacks maintenance; and training and motivating staff. Topics for next year's meeting are security; dealing with difficult patrons; and media collections.

9. Report from CDL/UCOP

Gary gave a very brief report on course reserves.

10. Adjournment

The meeting adjourned at 3pm.