

UC Resource Sharing Committee (RSC)

October 27, 2003

Conference Call MINUTES

Present: Claire Bellanti (SRLF, UCLA & Chair), Charlotte Rubens (UCB), Gail Nichols (UCD), John Bareford (UCI), Donald Barclay (UCM), David Rios (UCR), Keir Reavie (UCSF), Eric Forte (UCSB), Deborah Turner (UCSC & LAUC), Tammy Dearie (UCSD, SOPAG Liaison & Recorder), Scott Miller (NRLF), Gary Lawrence (UCOP)

1. Announcements

John Bareford announced that UCI Main Library is now named the Langson Library.

Rios asked a procedural question about reviewing minutes. It was agreed that draft minutes should be posted to the RSC listserv with the membership sending comments to the reporter for final editing (preferably using the "tracking" feature in Word to note changes/deletions).

2. Special Collections Dialog Report and ACRL discussions

Bellanti asked for major changes or comments to the report, drafted by Turner. It was suggested that we change "recommendations" to "Summary of Comments" or "Potential Recommendations for Follow-Up." Rubens has comments from IAG to contribute. She will share with RSC for comment. There was a discussion about which campuses are still participating. UCB Special Collections has withdrawn from the new process and reverted to old processing practices prior to the pilot. UCLA has indicated it prefers to withdraw from the process. The remaining campuses continue to participate. Dearie suggested that the report would be a good opportunity to state our views/recommendations to SOPAG for their input and decision. Turner will summarize the report in an executive cover letter to SOPAG and outline the outstanding issues. Bellanti and Dearie volunteered to assist Turner with the drafting of the letter.

Actions:

Rubens will share IAG comments with RSC.

Turner, Bellanti and Dearie will draft summarize report in executive cover letter.

Turner noted that ACRL is discussing similar issues at the national level.

3. RSC Goals and Objectives

Bellanti asked the committee for feedback on the stated goals and objectives on web page. No suggestions were offered. Bellanti will take suggestions or changes until Friday afternoon. Robert Freel, chair of IAG, sent the IAG Goals and Objectives for Review. G. Nichols was asked to review with CAG where they are with their committee goals and objectives.

Actions:

RSC members should send comments to C. Bellanti by October 31, 2003.

Nichols will ask CAG for goals and objectives.

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4. CBS implementation

Mary Heath provided a status report via email. Dearie shared some of the concerns that were raised by SOPAG regarding the schedule, current and future, the process of moving forward, issues related to coordinating with FD, DocLine and OCLC, and impact on staff. From the minutes of the 10/17/03 SOPAG meeting:

Ober shared a report from Mary Heath about the status of CBS (VDX). UCLA and UCSB began on October 1st to use VDX for processing ILL requests. On the same day, SRLF began responding to VDX requests. Training on VDX version 2.4 has begun and installation was anticipated on October 16th. CDL is in the process of identifying an individual who can spend the next few months working with campus ILL units as they begin to develop their VDX workflows. Dearie indicated that RSC has not yet had a chance to discuss the current status of VDX but that ILL staffs continue to be concerned about the additional workload the implementation will create.

ACTION: Tanno to ask RSC to give SOPAG a report on the status of CBS, from the campus perspective, including an exploration of the workflow issues, and suggest next steps.

Actions

Bellanti, Forte, and Dearie, in consultation with Mary Heath, will draft a campus perspective report on CBS implementation (due 11/20) for SOPAG review.

The group will also consult with Jenny Lee and Gary Johnson to determine staff impact and workload issues.

5. Web Delivery Updates

UCSD and UCD are now operational, which means all UC libraries are participating in desktop delivery. (UCD became fully operational on November 14, 2003.) Dearie raised questions about the scalability of ARIEL and whether ARIEL is the preferred solution (especially in light of the lack of response from Infotrieve in fixing known bugs)? Related questions about FD's use ARIEL in VDX (and related: When will desktop delivery be available through VDX?) and alternatives to ARIEL. The only viable alternative is Relais Express, which has the similar issues of ARIEL (server insecurity, no updates). However, no other campus reported the server related issues that UCSD is experiencing . Relais has less security issues, but suffers from lack of updates and fixes as well. The group acknowledged that neither solution is perfect and we need to wait to see what FD will offer. The question of a standard was addressed, but all agreed that standards would be impossible to impose without a centralized service, an option of which no one was in favor.

Action: Bellanti will discuss future Desktop delivery services with Mary Heath in terms of FD's plans.

6. Advanced Delivery Methods

SOPAG has charged RSC to undertake a research project to identify state-of-the-art mechanisms for document delivery, taking in to consideration the following issues:

- 1) The need to handle archival items carefully to prevent damage to them in the process of making digital or paper copies for delivery to users.
- 2) The need to provide a high-quality substitute for the original article, that could include images, maps, graphs, etc., which may be in color, oversized, or otherwise challenging to reproduce.

3) The operational policies and procedures necessary to effectively use the advanced delivery mechanism.

4) The costs for acquisition and maintenance of the mechanisms.

The research project is in relation to the Elsevier/ACM Shared Print Collection Pilot Project that is underway.

Bellanti asked for volunteers for the project. Robert Freel, chair of IAG, was recommended. Charlotte Rubens, UCB, and Scott Miller, NRLF were recommended as members. Additional potential members were identified (Chair of the Preservation Committee and a computer/staff support person at UCSC)

Action: Bellanti will identify the membership and remind them of the deadline (February 14, 2004). A draft of the report should be ready for RSC review by early January 2004.

7. Digital Visual Resources Report

John W. Tanno, Chair of SOPAG, has invited RSC (as well as all "All campus group" committees) to comment on the Report of the Digital Visual Resources Task Force (<http://libraries.universityofcalifornia.edu/sopag/vrtf>). SOPAG would like us to address the following questions:

What, if any, additional investigation would assist the UC Libraries' understanding of the current state and potential development of systemwide digital visual resources collections and services?

Are the report's recommendations for follow up analysis and action understandable and complete? Are there recommendations in the report that should not be pursued?

What do you believe to be the major benefits and drawbacks in pursuing UC-wide action on digital visual resources? In pursuing the report's recommendations?

What role do you foresee for your group if we were to pursue the recommendations of the report, especially the key recommendations?

Comments/a report is due before December 19, 2003. Bellanti asked for volunteers to draft comments for RSC review.

Action: Turner and Bellanti volunteered to draft comments for RSC review.

8. Citation Linker Question for CBS

Mary Heath, CDL, has requested RSC to consider allowing requests for items with full text online to be processed. Currently, patrons are blocked from requesting items that are available in an online format, and do not even see request as an option in UCeLinks if there is electronic link. The process of creating the blocking algorithm has become more complicated with the shift to remote A&I databases and the related use of UC elinks; links may be to abstracts only, to incomplete documents, or even erroneous. Should the block be removed, patrons would always see the link to the electronic form as the first item in the UCeLinks list, with the link to Request being further down on the page. RSC is in favor of removing the blocks, but will refer to IAG for discussion and recommendation.

Thanks for checking!

Action: Bellanti will ask Robert Freel to take to IAG for discussion and recommendation.

9. RSC Website

Bellanti reported that Allie Emigh-Carr, UCSD, will continue as webmaster for the RSC webpages. Allie is currently migrating the pages to the new University of California format.

Action: Committee members were encouraged to review the new website (<http://libraries.universityofcalifornia.edu/rsc/>) and recommend changes and additions to Bellanti.

10. Elsevier and Impact on ILL

One RSC member raised the issue of the possible impact of failed negotiations with Elsevier on ILL services. Is anyone working on a fall back plan for ILL if the negotiations fail? CDC is discussing the impact of the negotiations. Action: Bellanti will raise with the Chair of CDC. Dearie will notify SOPAG of RSC concerns. G. Lawrence noted that RSC members should probably raise the question with their local CDC member as well.

11. Meeting schedule

Bellanti proposed our next meeting to be held in San Diego prior to the ALA Midwinter conference. The membership was in agreement to the proposal. Dearie agreed to host the meeting at UCSD.

Action: Bellanti and Dearie will coordinate the meeting to be held January 8, 2004, from 10am-3:00pm at UCSD.

Next meeting: January 8, 2004, 10:00am – 3:00pm, UCSD

Recorder: UCSF