

Next Generation Technical Services : September 2009 monthly report

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NGTS1 had phone calls on August 20 and September 3, 2009.

In collaboration with NGTS2, our efforts this month have focused on shaping, limiting, and polishing a survey to our stakeholder groups. We concluded that there are multiple ways to get information from our stakeholders so that everything does not need to be put into this particular effort--and we might get better results from a tighter survey. For example, there is much information already available (provided to us through Background Documents and Resources). We also will consider followup interviews with individuals to pursue further ideas and details. The survey, though, is the primary mechanism through which we will gain the information needed for our initial report to the Steering Team. The tight timetable for this report (due October 23) is driving a very tight timetable for the survey, which was distributed on September 11. There is a two-week period that the survey will be available, with the last day for survey submission being Friday, September 25. The group then anticipates two weeks of analysis and two weeks for report preparation.

We also spent some time identifying stakeholders in addition to those suggested by the Steering Team, and expect to do more work to identify vendors and other groups of interest outside of UC. While the survey is out to the stakeholders, NGTS1 will begin to look at "low hanging fruit"--to identify projects and processes to encourage within UC, and to begin to utilize the new process for handling them being developed by the Steering Committee.