

University of California
Resource Sharing Committee (RSC)
Minutes – October 18, 2007

Present: Aleta Asbury (UCSF), Gary Johnson (UCSB), Colleen Carlton (SRLF), Collette Ford (UCI), Linda Kennedy (UCD, Recorder), Don Sloane (UCLA), Eric Scott (UCM, by telephone), Lisa Mix, (LAUC), Vince Novoa (UCR), Sarah Troy (UCSC), Marlayna Christensen (UCSD, Chair), Sherry Willhite (CDL), Scott Miller (NRLF)

1. Announcements

Marlayna reviewed the confidential email message to the ACGs and Verde Implementation Team which she forwarded to RSC on September 22, 2007, which stated:

At a recent meeting, the ULs decided that the UC should cease work on Verde, and terminate our Verde contract with Ex Libris. CDL is investigating the contractual and legal ramifications of this decision, so we ask you to keep this information confidential until Ex Libris has been officially notified. CDL has been asked to investigate options for managing Tier 1/Tier 2 licenses in a more limited way that addresses core needs, and has been asked to report back to the ULs in a few months with advice on next steps (if any).

Marlayna asked that RSC keep the email message confidential.

2. Approval of July conference call minutes

RSC members had the following revisions:

Attendees: Aleta Asbury (UCSF) and Lisa Mix (LAUC) were present.

3. CAG report

- A. *Replace: "Jason Schulz is replacing UCSD's Zach" to "Jason Schulz is replacing UCSD's Jack Neves."*
- B. *Change: UCSD to UCD*
- C. *Change: Nevitz to Neves*

Marlayna provided an update about CAG's plans for a meeting on safety, emergency and disaster preparedness. The meeting will not be held in the fall as originally envisioned, since more time is needed to solicit support for the meeting, identify the target audience(s) and organize it.

3. RSC 2006/2007 Annual Report with Goals and Objectives

Marlayna submitted a draft version to SOPAG, but indicated updates and changes would be made at our October. 18 meeting. The following changes were discussed:

Peer to peer lending objective (report): We are already doing direct lending with Stanford.

1.1 Status (goals): UCB will go live with VDX this fall. UCI will be an active lender to OCLC partners by the end of the year.

Discussion: Can the VDX implementation be declared complete? Now that decisions have been made regarding the ERMS process and all campuses have implemented the software, is implementation complete? Not all campuses have implemented the Z portal, it was noted. The objective was not deleted. Clarifications were added to the section on the VDX implementation team language. The team's term was extended rather than reinstated. RSC felt strongly that we must maintain the existing VDX Task Force or create a similar group to expedite final implementation and timely communication.

ACTION: Marlayna will add language emphasizing the need for effective communication and the ability to resolve operational problems.

2.4 Objective: The group discussed communication needs more broadly, especially in the case of new technologies that are available to us. RSC agreed to add a goal to "investigate methods for RSC, IAG, and CAG to securely gather and share information, i.e., wikis, blogs, or other collaborative tools."

3.7 Objective: Rethinking Resource Sharing (see <http://www.rethinkingresourcesharing.org/>). Sherry Willhite is the CDL representative to these discussions and attended an annual meeting in April. Gary Johnson was also involved. The group agreed that RSC should have an objective of monitoring and evaluating this movement. Sherry will share how to get to their wiki (requires a password).

ACTION: Marlayna will make the appropriate changes to the Annual report and send them to the group for review before posting as a final version on the SOPAG web site.

4. Future of Public Services Workshop

Marlayna attended the workshop on August, 27, 2007 and explained the "open space meeting" concept employed. The meeting generated a lot of ideas for SOPAG to consider. HOPS is identifying the five top ideas. Do we want to identify 3, 5 or 1 top ideas from RSC perspective?

For example, Marlayna has flagged an excellent public services training web site. Could we house and develop a similar site? CAG could be the lead.

Web 2.0 development tools—various campuses are discussing/piloting these with their staffs.

Linda Kennedy reported that UCD had developed an automated PIN request form.

Replacement of Minolta 7000's: resource sharing money is likely not available, but we might want to consider a group purchase proposal in the future.

5. OCLC Next Generation Melvyl Catalog Update

The project web site (http://libraries.universityofcalifornia.edu/about/uc_oclc.html) has extensive resources. Gary Johnson (UCSC) reported on behalf of the Circulation Transactions Group, the Request/Resource Sharing Task Group, and the Delivery Services Group. Gary is the lead on the Circulation Transactions Group; Jenny Lee (UCLA) is the lead for the Request/Resource Sharing Task Group; Charlotte Rubens is the UC Lead on the Delivery Services Group, which is a joint UC/OCLC Working Group.

Gary reported on the Circulation Transaction report and its appendices. The group was asked to develop holds and recalls functionality not available on Melvyl. UC is operating with the goal of not losing any services currently available to users. The Circulation Transactions task force believes that holds and recalls can be made available for nearly all campuses in WorldCat local at the beginning of the pilot and for all campuses shortly thereafter. Users should also be able to view their own accounts. There is great interest in the NCIP (Circulation Interchange Protocol) for handling holds and recalls; UC Davis is doing an experiment with its Ex Libris ILS and NCIP.

Marlayna asked about privacy guidelines—are UC's policies more restrictive than OCLC?

6. CDL/VDX Report (Sherry Willhite)

Sherry reported that the VDX upgrade to version 3.1 that had been recalled by the vendor is now re-released. CDL will install versions 3.1 and 3.2.1 on its development server and roll out to campuses after the OCLC pilot. CDL is in the last stage of releasing its new web interface for VDX transaction statistics. CDL has been hit with many programming staff absences. One pending task for their new programmer is to export archival data to the campuses. Sherry also addressed the slowness problems that have been afflicting the VDX web interface. Java errors have been identified, also a need for increased security due to DNS attacks on the Zportal interface. CDL will tighten access and require a UC IP address. It will also archive transaction records from before June of 2005. (The Windows interface to VDX is apparently not affected by the slowdown). The revised Request handling for missing items will be implemented shortly, as soon as Michael Thwaites returns.

7. Interlibrary Loan Advisory Group (IAG) (Gary Johnson)

IAG met October 15th. Gary reported that a small subgroup is looking at impediments to returning ILL supplies to campuses. Another working group is developing guidelines for intercampus recharges of recall and lost book charges as well as timeframes for recalls and bills.

RSC also approved the Direct ISO Policy draft submitted by Charlotte Rubens:

This policy is principally for CDL in responding to inquiries about establishing ISO-ILL peer-to-peer communications with UC's Consortial Borrowing System – Virtual Document eXchange. Though it was written with that purpose in mind, it can serve as a guide for the UC resource sharing community, in general.

*Any institution in which UC has an existing or anticipated interlibrary loan relationship, seeking to establish peer-to-peer transactions as a ***supplier only*** with UC's Consortial Borrowing System – Virtual Document eXchange may be added by CDL without consultation. Institutions seeking to establish ***requesting*** and ***supplying*** peer-to-peer communication with UC shall be decided on a case by case basis by the Resource Sharing Committee.*

8. Circulation Advisory Group (CAG) (Eric Scott)

Eric reported that effective June of 07: Jason Schulz replaced Joaquim (Jack) Neves as the UCSD member. CAG discussed the following issues (with the discussion initiator indicated):

- Customer service training manuals (UCD)
- ILS software and version (UCSB)
- Library cards—what type, how prepared (UCSC)
- Library loaner laptops (UCR)
- Time clocks (UCSB)
- Immediate family—borrowing privileges, definition (UCSF)
- CAG members position classification and number of direct reports (UCM)
- Friends of the library (UCSB)
- Alumni Association borrowing privileges (UCSB)
- UC Library Emergency Contacts Listserv proposal (RSC)
- Refund of replacement fees if item returned (UCSD)
- Re-checkouts [not renewals] (UCSF)

The Future of Public Services workshop (August, 27, 2007) was attended by John Edmondson. CAG also discussed the UC Library Emergency Contacts Listserv proposal. They were concerned that frontline managers/supervisors need to be included in addition to administrators if the list is to be most effective. RSC concurred with perspective.

9. Other

Sherry reported that CDL Request will move to a secure server in the near future; this should be transparent to users.