

University of California
Resource Sharing Committee
In-person Meeting Minutes
October 30, 2008

Present: Charlotte Rubens (UCB), Linda Kennedy (UCD), Collette Ford (UCI, by phone), Don Sloane (UCLA), Eric Scott (UCM), Vince Novoa (UCR), Marlayna Christensen (UCSD, Chair), Aleta Asbury (UCSF), Gary Johnson (UCSB), Sarah Troy (UCSC), Scott Miller (NRLF, Recorder), Colleen Carlton (SRLF), Sherry Willhite (CDL), Shannon Supple (LAUC), Susan Parker (SOPAG Liaison)

Absent: None

1. Roll call & announcements

- 1.1 Christensen introduced Susan Parker, the new SOPAG liaison to RSC.
- 1.2 Christensen introduced Shannon Supple, the new LAUC representative to RSC.
- 1.3 Christensen announced that Gail Persily, the HOPS liaison to RSC, has been added to the RSC listserv. It was suggested that HOPS should provide reciprocal listserv privileges to RSC.
ACTION: Christensen will contact G. Persily and HOPS Chair C. Friedman to ask that the RSC Chair be added to the HOPS listserv.
- 1.4 Christensen announced that the CAG and IAG Chairs have been added to the RSC listserv.
- 1.5 After review of the current membership list on the RSC website, it was decided to abbreviate the entries to include only name, title, email address (using "at" rather than "@"), and telephone number.
ACTION: Christensen will make changes to website.
- 1.6 Christensen reminded the group that ILL units have been asked to collect statistics on requests filled for TEPS and NPM titles. CDL will not be able to automate data collection since this contract was not established by CDL. The task may be complicated as some titles lack an ISSN.
ACTION: Kennedy would get clarification from Gail Yokote on what data needs to be reported.
ACTION: Willhite will forward title list to RSC. Titles will need to be reviewed at the campus level.
ACTION: Rubens would consult with IAG on how to collect the statistics.
ACTION: Christensen will ask Laine Farley about getting CDL's help with data collection.

2. Approval of July meeting Minutes

Suggestions for minor changes to items 2, 8, 11, and 17.

ACTION: Scott will make the changes, re-post the Minutes to the Projex website, and notify RSC.

ACTION: Christensen will call for final approval by email and post to RSC website.

3. RSC/CAG/IAG Annual Reports

The group reviewed each objective in the RSC Annual Report (<http://libraries.universityofcalifornia.edu/rsc/goals.html>) with the intent of identifying the 2-3 highest priority items on which to concentrate during the next year.

Objective 1.1: Since VDX has now been fully implemented, this objective should be modified to address on-going operation of the system. Need to add assessment and training components.

ACTION:

Objective 1.2: Will remain without change.

Objective 1.3: Need to rethink how a reconstituted group should handle post-implementation system management of VDX.

ACTION: Willhite will re-distribute CDL's last proposal (from 2007?) for one or more new management groups.

ACTION: RSC will use that to formulate a recommendation to SOPAG. (Linked to Objective 1.1)

Objective 1.4: Will remain without change.

Objective 1.5: Will remain without change.

Objective 1.6: UCD is testing NCIP with the WorldCat Local Pilot.

ACTION: Suggestion to promote adding CIP2 to NCIP. (Linked to Objective 1.2)

Objective 1.7: Will remain without change.

Objective 2.1: CAG continues to update and review these policies. Objective should remain as a means for monitoring.

Objective 2.2: Will remain without change. (Linked to Objectives 1.2 and 1.5)

Objective 2.3: RSC will respond once the official report of the Public Services Workshop becomes publicly available.

Objective 2.4: RSC expects that an emergency & disaster response listserv will be one of the outcomes of the UC Libraries Disaster Recovery Workshop.

Objective 2.5: Since VDX is now considered implemented RSC and IAG will review the UC ILL Code to look for holes that should be addressed in a Resource Sharing Code.

ACTION: Rubens will take task to IAG, using the current UC ILL code, identify holes that exist and expand.

ACTION: Rubens will look at past minutes to get a better understanding/background of why this goal has been on the RSC report for the past few years.

Objective 2.6: Addressed in agenda item 6.

Objective 2.7: Addressed in agenda item 8.

Objective 3.1: RSC will continue to support this objective.

ACTION: RSC will look for ways to maximize participation without incurring excessive travel costs (e.g., video conferencing for CircHeads meeting).

Objective 3.2: Will remain without change.

Objective 3.3:

ACTION: Christensen will work on updating the web site.

Objective 3.4: Christensen has established the Projjex.com website as a means for collaboration. Willhite recommended ReadyTalk as a tool to do web conferencing for future meetings. Christensen welcomes feedback on the usefulness of the tools.

Objective 4.1: CDL is working with JReports to improve statistics reporting. They want to create a front end for campuses to run their own reports. IAG and RSC need to provide suggestions for the

types of reports needed.

ACTION: Rubens will take task to IAG.

ACTION: Christensen will add topic to the agenda for RSC's January conference call.

New objective: Christensen suggested reviewing RSC's charge to determine if it might be broadened to encompass larger resource sharing issues.

ACTION: Christensen will put this on a future meeting agenda.

Due to lack of time, the RSC CAG 2007-08 Annual Report and the RSC IAG 2007-08 Annual Report were not reviewed.

4. SOPAG meeting update

Christensen reviewed highlights of the joint SOPAG/ACG Chairs meeting on 10/16/08 (Minutes available at <http://libraries.universityofcalifornia.edu/sopag/>).

- Process for proposing items to SOPAG/ULs agendas:
Topics to be discussed at the ULs meeting needs to go to SOPAG one month before their meeting. All documents must be submitted at least one week in advance of SOPAG meetings.
- Consortial approach to Technical Services; a HOTS initiative; SOPAG will propose a task force for further study to the ULs.
- HOPS Annual Report; HOPS and RSC have a number of common interests (shared user experience, disaster workshop); will be working closely on these.
- Digital library collaboration; proposal to create a UC Digital Collection utilizing resources systemwide; a Digital Library Services Task Group has been charged by SOPAG.
- Project management training; library staff on some campuses are receiving it; found to be useful for both large and small projects.
- Digital Preservation Pilot Project; CDL is looking at developing a digital preservation program that would provide a variety of services at different price ranges.
- Statistics survey; ULs requested SOPAG to survey the campuses on how UC statistics are being used.

5. UC Libraries Disaster Recovery Workshop

HISTORY: The idea of this workshop grew out of the suggestion by UC Circ Heads to establish a systemwide listserv for emergency response planners and responders. After presenting the idea to SOPAG they recommended that RSC expanded the idea to a workshop that would look at how best coordinate a collaborative response between campuses. An RSC subgroup surveyed the campuses about local response planning. All campuses have at least some elements in place. RSC developed and sent a workshop proposal out to HOPS, LTAG, and PAG for feedback. The consensus was that the workshop should focus on re-establishing user services after a disaster. The subgroup modified the proposal and sent it back to the above ACGs for comment. If ready, the proposal could be placed on SOPAG's 11/21/08 agenda.

RSC reviewed the proposal. A number of minor changes were suggested. It was recommended that the number of presenters be increased to 4 or 5 (some of whom could be UC attendees) and that a facilitator be added. The host campus will investigate webcasting or video recording the workshop, so that non-attendees may see it in real time or after the fact. It was thought that UCSD may not be the best location for the workshop, since it's not in close proximity to an airport. UCB and UCI offered to host. It was suggested that the "attendee" portion of the budget not be represented on the workshop budget as the campuses, the RLFs, and CDL will pick up the costs of their own attendees.

ACTION: Johnson will incorporate changes into proposal.

ACTION: Rubens and Ford will get cost estimates for room, a/v equipment, and webcasting/video recording, which they'll send to Johnson.

Christensen is expecting comments on the proposal back from HOPS, LTAG, and PAG by November 5. At the appropriate time she will be asking for a couple of RSC volunteers to work with HOPS/LTAG/PAG partners to finalize workshop planning.

[N.B. Subsequent to this meeting, it was decided to not send the proposal forward for UL review due to continuing uncertainty about the focus of the workshop. Christensen has asked Parker to take the matter back to SOPAG for direction.]

6. Draft ISO ILL policy

The policy is an attempt to provide CDL with direction on what to do when they receive requests from non-UC libraries to establish ISO-ILL peer-to-peer communications with UC's VDX system. RSC reviewed the draft policy and suggested incorporating the following process: When CDL receives an inquiry; they will pass it on to RSC, who will decide if they want to recommend to SOPAG adding the library as a reciprocal partner. If so, RSC will provide supporting information to SOPAG for a final decision.

It was recommended that the definitions in the draft policy be moved to the top of the document as a memo to policy, with the policy itself following.

ACTION: Troy will modify the draft policy and send back to IAG.

7. ILL goes "green"

Many of UC's large e-journal vendors require that ILL documents be copied from the paper version of the journal instead of from the electronic version. This wastes both staff and physical resources. Would it be prudent to ask these vendors to support "green ILL" by allowing copies from electronic versions of their journals? Opinions among RSC members were split. It was decided to expand the discussion within UC. Need to educate those on the campuses and at systemwide who negotiate licenses regarding the costs to ILL for these publishers' restrictions. Members may want to include Scholarly Communications Officers in the discussion.

ACTION: Willhite will issue a list of CDL-licensed publishers, indicating which ones restrict and which ones allow ILL use of their electronic version.

ACTION: Kennedy and Johnson will draft a statement for RSC to send to SOPAG. ACTION: Christensen (?) will estimate the cost to UC imposed by these restrictions.

8. Resource Sharing Manifesto

Manifesto available at <http://www.rethinkingresourcesharing.org/manifesto.html>

Christensen asked whether RSC and IAG want to affirm the Manifesto. If the groups wish to affirm, it would have to go to SOPAG and the ULs.

ACTION: Rubens will take the issue to IAG.

ACTION: Pending a response from IAG, Christensen will put this item on the agenda for RSC's January 14 conference call.

9. OCLC Next Generation Melvyl Catalog Update

Rubens reported that:

- The Request function has been delayed and is now targeted for public release in spring 2009. Request is dependent on a major re-architecture of WorldCat Local, which has taken longer than expected. WCL Request will function similar to Melvyl Request.
- OCLC has had some difficulty fully integrating some local circulation systems with WCL. This has affected the "place holds" capability in those campuses' version of WCL.
- Several campuses have completed or are in the process of an OCLC records reclamation project.
- The UC/OCLC Pilot Implementation Team is considering how RLF records will appear in WCL. This may have implications for how ILL to non-UC libraries is done in the future.
- There have been few comments from users via the WCL feedback link. Most concern record problems or difficulty finding a known item. Users like faceted browsing and the availability of vernacular languages.

10. SOPAG update

Parker didn't have anything to add to Christensen's report in agenda item 4. She did say that there is much discussion of Google's pending settlement with author and publisher groups. Questions about its effect on UC are being referred to the UL on most campuses. She urged RSC members to read the settlement document, available at: <http://books.google.com/booksrightsholders/>.

11. CDL/VDX report

Willhite reported that:

- The upgrade to VDX 3.2.2 went fairly well, but there were a couple of bugs that are now being fixed. The upgrade to VDX 4.0 web/Windows client is scheduled for late spring 2009.
- To help improve the VDX software, she and Alison Ray have visited ILL units on the southern campuses to get a better understanding of VDX-related processes and procedures. Visits to northern campus ILL units will occur in November and December. Many of the problems

that have surfaced are common across campuses – the software is working as it should, but not in the way we want it. These visits will help CDL identify our highest priority needs for software development. [N.B. Subsequent to this meeting, visits to northern campus ILL units have been postponed pending further analysis of the information garnered from the southern ILLs.]

- Willhite is encouraged by OCLC's recent efforts to better integrate VDX with WorldCat resource sharing.

12. CAG report

Due to time constraints, Christensen asked Troy to submit the CAG report to the group via email after the meeting. Troy submitted the following:

- The CAG webpages have been updated to include information from the annual meeting (held last Spring at UCSD).
- Eric Scott and UC Merced will be hosting the CAG repository, to hold information such as: job descriptions, circulation statistics, and other assorted historical information.
- Topics for the 2009 meeting will be: scheduling programs (a software comparison), building use policies, and self-service options (self-check, reserves, hold shelves).
- Topics recently under discussion via the listserv: policies/practices for CDs that accompany books; proxy borrowing privileges for disabled patrons; circulation statistics for Collection Development; laptop policies; library privileges for retired lecturers and visiting professors; and alternatives to creating library cards for courtesy patrons.

13. IAG report

Due to time constraints, Rubens reported only that IAG had a long discussion on rethinking resource sharing and the Resource Sharing Manifesto (agenda item 8). She expects that this will be a continuing topic for the group, especially as RSC begins to focus on it.

14. Round Robin

Christensen asked members to submit their reports on the RSC listserv.

15. Summary of campus electronic reserve systems

Kennedy is seeking information about how other campuses handle some issues related to electronic reserves. On 10/29/08, she sent a message to the RSC listserv asking members to review an attached spreadsheet with information about the electronic reserve system at each campus and verify its accuracy, add additional information, or refer her to the knowledgeable person.

Next meeting: Conference call, January 14, 2009, 10 - 12