RSC MEETING MINUTES

SEPTEMBER 25, 2012
2:00PM – 3:00PM

RECORDER: ANDY PANADO (UCSF)

1. **Roll Call & Announcements** *(10 minutes – ALL)*
   Present
   - Charlotte Rubens (Berkeley)
   - Bob Freel (Los Angeles)
   - Jason Newborn (Davis)
   - Judea D'Arnaud – for Kari Lucas (San Diego)
   - Sarah Troy – chair (Santa Cruz)
   - Leslie Wolf (CDL/UCOP)
   - Jason Newborn (Davis)
   - Eric Scott (Merced)
   - Andy Panado (San Francisco)
   - Scott Miller (NRLF)
   - Kristine Ferry (Irvine)
   - Vince Novoa (Riverside)
   - Claudia Jimenez (Santa Barbara)
   - Colleen Carlton (SRLF)
   - Susan Parker (SOPAG)
   - Gary Johnson (Santa Barbara)

   1.1 8/28/12 minutes will be posted to wiki.
   - Vince reported that minutes posted on UC Libraries site should be in PDF
   1.2 Announcements
   SIPX (Stanford Intellectual Property Exchange) – copyright permission program
   - UCR staff attended the presentation at Irvine, and is preparing a CAG report from the meeting.
   - UCB presentation is set for Thursday, October 18th from 10 am – 12 noon.
     - The session will be held in Room 150 of Moffitt Library (two flights down from the entry level; entrance is on the south side of the building). **Please RSVP by October 10th to Erika Wilson, Erika.wilson@ucop.edu, if you're planning to attend**; the roster of attendees will be used by the staff at the security/information desk to allow entrance into Moffitt Library for all visitors.
   - More information about SIPX is available at the following links:
     - http://www.nmc.org/news/stanford-universitys-cloud-based-copyright-clearance-win-win-content-creators-and-users
     - http://sipx.stanford.edu

2. **OCLC symbols and potential lost revenue in ILL - UPDATE**
   2.1 Recommendation endorsed by RSC and sent to SOPAG on 09/10/12
   2.2 WEST coordinating committee
   - A couple of members from RSC have been recommended to be part of the coordinating committee. They should be receiving an invitation soon, if not yet.

3. **RapidILL updated (Novoa)**
   - Vince reported that UCR's account is all set up, but it's been a slow month. They haven't requested anything in RapidILL.
   - UCR has had no major issues except for security in setting up the account.

4. HOPS/RSC ILL report.
- Refer to the 09/10/12 draft HOPS/RSC Response to the Interlibrary Loan Policy & Procedure charge provided by Gary. Gary attended the conference call to answer questions about the ILL report.
- (UCLA) Bob's questions and feedback were used as a starting point to discuss the report.
    - o Re: forming a group to investigate the issue of ILL in lieu of recall.
        - ▪ UCLA supports the concept of ILL recall but they wish to alert HOPS that there will be exceptions because items are often recalled for course reserves.
        - ▪ RSC, as a group, is in favor of the recommendation for a group to form and investigate this issue.
    - o Re: Tracking the sharing of special collections.
        - ▪ UCLA thinks this is a bit of workload to ILL staff.
        - ▪ RSC agrees with and supports having such a data, but it's the collection of the data that's time-consuming.
    - o Re: Recommendations for ILL loan Rules
        - ▪ Most members agree that consistency in loan periods (i.e., one category for all users) would be helpful, efficient and minimize work load for ILL staff.
- **ACTION:** RSC members should send their responses to Sarah by Tuesday, 10/9/12. She will then compile the feedback and send them to Gary by 10/12/12.

5. Courier Coordinator Update (5 minutes – Jimenez)
- Sarah and Claudia had a conference call with Stephanie to discuss latest rounds of problems and agree on some goals. One of the issues clearly pointed out by UC staff is the lack of response from Accurate. A few of the goals are:

    (1) Ensure better communication with Accurate
    (2) There will be regular conference call with Stephanie/HollyRose on the 4th Monday of each month
    (3) Stephanie will ask HollyRose to respond to all tickets.
    (4) If a ticket is not answered in a couple of days, follow up with Claudia

- UCB issue with late deliveries
    - o Accurate is still trying to bring in a dedicated driver for UCB, but there is still no solution at this point.

- LinkPlus
    - o Volume has increased.
    - o Some errors are occurring due to LinkPlus coming on board.

- Damaged items (bins)
    - o Accurate requests UC campuses include pictures whenever possible so they know that damages are not due to normal wear and tear.

- Other
    - o Accurate is still in the process of ordering new barcode scanners.
    - o Accurate requests that if a campus receives a wrong delivery, campus should generate a new label so that pouch can then be delivered to the correct campus.
    - o Accurate (Stephanie) is puzzled with the open pouches. Their drivers (or anyone) are not supposed to open packages.
    - o UCSC never did get an answer about packages that were delivered wet.

6. **CAG Update (Lucas)**
   - No report. Kari was not available.

7. **IAG Update (Novoa)**
   - No update.

8. **CLD/VDX Update (Wolf)**
   - UC- only OCLC webinar, "Transforming Discovery and Resource Sharing with OCLC: FirstSearch, WorldCat Resource Sharing and More", was scheduled on 09/20/12. Leslie provided the link to the archives (http://www.cdlib.org/services/d2d/melvyl/melvyl_webinars.html).
   - OCLC and CDL are working together on VDX 6.0. Not in a hurry, but will update RSC as it gets close to readiness.

9. **HOPS Update (Ferry)**
   - There is a conference call scheduled this week to discuss about the ILL report.

10. **SOPAG Update (Parker)**
    - Mostly discussing and preparing for the meeting with ACG about restructuring the UL Advisory structure
    - ULs had discussions @ UCLA what projects may come out of NGTS. More NGTS updates will come out soon.

NEXT MEETING: October 23, 2012 2:00pm-3:00pm (recorder: Merced / backup: San Diego)