

RSC MEETING NOTES

OCTOBER 23, 2012

2:00PM – 3:00PM

RECORDER: SAN DIEGO (FOR MERCED)
CALL INSTRUCTIONS: DIAL: (866) 740-1260
ACCESS CODE: 4593878

1. Roll Call & Announcements (10 minutes – ALL)

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|--|-----------------------------------|--|
| 1. Berkeley – Charlotte Rubens | 2. Davis – Jason Newborn | 3. Irvine – Kristine Ferry |
| 4. Los Angeles – Bob Freel, Jenny Lee | 5. Merced – Eric Scott | 6. Riverside – Sahra Kiawitter (for Vince) |
| 7. San Diego – Kari Lucas, J. D'arnaud | 8. San Francisco – Andy Panado | 9. Santa Barbara – Claudia Jimenez |
| 10. Santa Cruz – Sarah Troy | 11. NRLF – Scott Miller | 12. SRLF – Colleen Carlton |
| 13. CDL/UCOP – Leslie Wolf | 14. LAUC – Ramona Martinez/absent | 15. SOPAG – Susan Parker/absent |
| | | 16. HOPS – Ann Frenkel/absent |

- 1.1. 9/25 minutes have been posted to the RSC wiki
- 1.2. Announcements

2. OCLC symbols and potential lost revenue in ILL—update

3. WEST Coordinating Committee—update

- 3.1. Forming a WEST Coordinating Committee. There are some members. They need a convener. Technical services looks at describing an item; public services looks at “getting an item” perspective.
 - 3.1.1. **ACTION:** Sarah will reinforce the need for a public services point of view.

4. ILL Management Software (Wolf)

Given that OCLC has announced that VDX will be sunsetted, we should look at all possible software options:

- 4.1. What tools and vendors are available that might help us improve our workloads?
 - 4.1.1. NCIP/SIP
- 4.2. What is the current marketplace for ILL products and services?
 - 4.2.1. WorldCat Resource Sharing
 - 4.2.2. ILLiad
 - 4.2.3. Relais
- 4.3. What is OCLC's solution?
- 4.4. What's our timeline?
- 4.5. What are the different timelines for waiting out OCLC's VDX replacement vs. migrating to a new ILL system.
- 4.6. Is this discussion leading us towards issuing an RFI or RFP?
- 4.7. Does anyone know if the UL's are thinking about a consortial ILS?
 - 4.7.1. Wolf: Yes it is part of NGTS Part III, exploratory, monitoring what's going on.
- 4.8. Next steps are to listen to OCLC's Resource Sharing webinar on 10/30 and then for RSC to form a sub-committee to look more formally at options.

5. Courier Coordinator Update (5 minutes – Jimenez)

- 5.1. Gave Accurate the holiday schedule. In October there were fewer trouble tickets but more serious problems reported. Lost bins (red bin episode), damaged bins (one theory is that during line haul bins stacked for long periods of time), an Accurate theory is that newer bins are made of weaker plastic and more susceptible to

damage, UCSC lost 11 bins Accurate paid for replacement of half, but will no longer replace bins, bags in empty bins, zip ties on empty bins, don't have a signed contract with Accurate yet so no contract (using RFP in lieu of contract) to back-up requests for accountability.

5.1.1. **ACTION:** Jiminez will ask IAB about bins.

6. **CAG Update (5 minutes – Lucas)** – Independent Scholar Privileges survey; Extension Students Privileges survey Follow-up from 3/1 RSC minutes about an in person meeting. Cannot justify and in person meeting at this point. Its listserv is active and issues are responded to using it. RSC isn't sure what's happening with CAG. It's issues do not seem to follow the same pattern as IAG issues. Maybe WEST will trigger CAG involvement.

ACTION: Lucas as RSC liaison to CAG will bring to CAG chair the following 1) A contact list for who to contact to determine if a UC patron is eligible for privileges. 2) Suggest CAG sponsor a broader discussion and review of practices related to stolen books such as the August 2012 incidences that occurred nation-wide and in some UC libraries. 3) CAG to review its mission to determine its role as an advisory group to RSC.

ACTION: Not sure if this was an item for CAG or if RSC was going to appoint a small group to develop guidelines for proposing in person meetings.

7. **IAG Update (5 minutes – Novoa)**

8. **CDL/VDX Update (5 minutes – Wolf)**

8.1. OCLC Webinar scheduled for 10/30, 1 hour, deep dive into roadmap for resource sharing.

8.2. CDL/ILL Ops Team, which advises CDL, is now at its 3 year Anniversary so it was time to rotate membership New membership list:

Jason Newborn, UCD

Jenny Lee, UCLA

Scott Hathaway, UCSB

Jutta Wiemhof, NRLF

Linda Michelle Weinberger, UCI

Debbie Cox, UCSD

Denice Sawatzky, UCM

8.3. . The Ops team advises CDL on issues as well as VDX upgrade planning. We are now planning for VDX 7 with a June 2013 soft rollout; this date is not yet published.

8.4.

9. **HOPS Update (5 minutes – Ferry)**

10. **SOPAG Update (5 minutes—Parker)**

11. **Campus report out (time permitting—ALL)**

11.1. UCB

11.2. UCD

11.3. UCI

11.4. UCLA

11.5. UCM

11.6. UCR

11.7. UCSD

11.8. UCSF

11.9. UCSB Offering 24/7 service.

- 11.10. UCSC
- 11.11. NRLF
- 11.12. SRLF

NEXT MEETING: November 27, 2012 2-3pm (recorder: ??? / backup: UCSB)

DRAFT