Submitted by Bruce Miller for UC Merced, 27 Feb 2004

Please complete the following questions as thoroughly as possible. We especially encourage you to solicit opinions from staff who will be unable to attend the Planning Meeting on March 11-12. We assume that the survey response will represent the consensus view from your campus, so if there are differences of opinion within your campus, please note accordingly.

Submit the survey via return e-mail (stefw@ucr.edu) or fax (909/787-3720) to Stefanie Wittenbach, Chair, Program Planning Committee no later than Wednesday, March 3rd. Survey data will be compiled and distributed for discussion at the Planning Meeting on March 11th. Thank you!

1. Who is involved in an official capacity with electronic resources? Please list job titles and reporting structure for the position (e.g., electronic resources librarian in the Cataloging Department).
   - Donald Barclay – AUL-Public Services
   - Jim Dooley – Head, Technical Services
   - Emily Lin – Digital Assets Librarian
   All report direct to Bruce Miller - University Librarian

2. What tools, software or systems are you currently using to manage electronic resources decision-making, acquisitions, licensing, cataloging, maintenance, and access issues? (e.g., keeping track of license details, print subs. associated with the package, statistics, providing patrons with an e-journals directory, etc.)
   - Millennium (Innovative Interfaces), YBP, GenDB, spreadsheets

3. What aspects of any tools, software, or systems that you currently use to manage electronic resources work well or sufficiently? What if anything would you recommend to others?
   - Millennium has integration features that we hope will meet some of these needs.
   - Gen DB has library-centric features and output to OAC that will enable us to manage museum images in an integrated library environment.

4. What isn’t working? What parts of electronic resources management are not well covered by your current system? Where are your greatest points of pain?
   - many pieces in multiple places, i.e., not enough integration
   - missing pieces
   - multiple standards
   - lack of consensus re description of content for non-print formats

5. What are your campus’ greatest needs in terms of electronic resources management and related systems?
6. What are your immediate, mid-and long range top priorities for electronic resources management and related systems?
   short term – simply becoming operational on Millennium and GenDB
   long term – meta catalog
   better ways to integrate route from journal bib record to specific article, e.g., integration of DOI, open URL, SFX

7. What are your campus’ current plans for addressing your campus’ top priorities and needs?
   “Plans? We don’t need no stinkin’ plans!” (Our sense of being overwhelmed makes us a bit silly from time to time.)

8. Are you considering purchasing systems or products for electronic resources management?
   We are implementing Millennium and GenDB and would consider other products.

9. What are your campus’ greatest needs with regard to shared/system-wide electronic resources management?
   easy, automatic workflows and data transfer
   standards compliance

10. In your opinion, what are the greatest barriers to implementing a UC-wide ERM system?
    unclear standards
    unclear future
    unclear re how to integrate management and access

11. Anything else you’d like to share?
    ERMS typically focuses on e-journals, but we should not overlook the management of other digital resources.