

GROUP COMMENTS ON INSTRUCTION, DISCOVERY, OUTREACH AND
COMMUNICATION NEEDS 3/12/04

- 2.9 Support instruction and outreach
- 2.9.1 URLs about documentation from vendor (4 check marks)
- Training accounts
- port limits, simultaneous users
- 2.9.2 Infolinks to training classes
- 2.9.3 Export tailorable info to create other info – pathfinders, e-resources, LMS, PDA (10 check marks)
- 2.9.4 Info for resource liaisons, - user groups
- 2.9.5 Link to source data for dbs – journal lists
- 2.9.6 Usage info for ERM by end users, local & systemwide (5 check marks)

3.0 END USER DISCOVERY – Group needs

- 3.1 Generate multi systems and export (lists, pathfinders, etc.)
 - provide templates/tools for local customization of web pages and subject guides
- 3.2 Within single system
 - 3.2.1 Provide both item level and package resource metadata for A-Z lists, search/browse (include abbreviations)
 - 3.2.2. Broad subject (multi subjects, multi vocabularly)
 - 3.2.3 Terms and conditions
 - 3.2.4 Access instructions – e.g. remote platforms, etc., available to me
 - 3.2.5 Provide time sensitive information
 - 3.2.6 Provide search/sort by multiple critia: e.g. full text, resource type, resources available
 - 3.2.7 Rank/weight: e.g. core resource
 - 3.2.8 Keyword access: add to support typical user queries

4.0 OUTREACH AND COMMUNICATION

- 4.1 Information for faculty
 - 4.1.1 Publish reports re additions/cancellations for review (including lists price, “good citizens,” seal of approval, faculty on editorial boards (4 check marks)
 - 4.1.2 Communicate messages at point of use (e.g. barriers to licenses, titles not subscribed to, branding “brought to you by...” warnings on cancellation (10 check marks)
 - 4.1.3 Reports for Resource liaisons – outages, turnaways
 - 4.1.4 Trials, how long, feedback at both central and local level
 - 4.1.5 Statistics – top e journals
 - 4.1.6 Link to “Ask a librarian”

PARKING LOT

- Access integration/ meta search
- User interface: ease of use, navigation
- Different views

Editorial reviews