#### **GROUP SESSIONS FRIDAY A.M., MARCH 12, 2004**

## **Overarching Principles**

Current

Credible

Reliable

Comprehensive

Training

## **Next Steps**

Identify people working on issues Synthesize meeting Group w/in synthesis – recommendations

## **Group 1 Collection Development**

All serial titles (package or not)

#1 info: Titles linked to package, publisher, w/list price, DDP, cost and campus holdings "active"

Applies to Tier I – III

Include package info (tied to print, archival copy)

Need to tag our intentions, comments, decisions that facilitate cancellation & last copy etc.

Manage current collections

#### Group 2 Ongoing Management, Acq., Cat.

#1 journal 2.2 <package> mgt.

- Info about pkg.; seeing rules 4
- Contract terms/dates; sharing licensing details
- Aggregator database management at the granular level
- Historical Acq. Info.
- #2 Interoperability, reportability, customization and transferability of data between systems & services (granular) and two way info flow
  - Centralization of information about workflow to reduce duplication for commonly held resources
- #3 Facilitation of effective communication among individuals, UC's & CDL. Identify the functional group that will winnow out this process
  - Build on the SFX model
  - Ability to see what campuses have in terms of perpetual or archived access

# #4 Licensing

For Locally acquired resources

- Critical mass issues: negotiating; troubleshooting; canceling same title usage; statistics (granular level)
- Control over common money
- Expand above to all resources over time (including open access resources)
- We endorse the elements currently in the detailed requirements

Include these elements in the detailed doc.

- Impact factor, Discipline (subject), who has it, price, how many copies, status of print
- Data has to be current, credible, reliable

#### Group 3 Management, Acquisitions, Cataloging

- 1. Batch update process, batching export/import
  - Ability to do global changes (2.2.1)
  - ACQ (print & electronic pricing, package/vendor/title information
  - CUSTOMIZABLE in all ways
- 2. ACQ renewal and tracking (package, content, pricing, cancellation restrictions, print subscription status (2.2.3)
- 3. Store license information in fields for quick lookup with ability to link to fuller data (2.3)
- 4. Need for cataloging interoperability that promotes sustainability; allows customizability of access points
- 5. Able to produce customized reports from all data stored in system (2.2)
- 6. Tickler feature (2.2.3)
- 7. Ability to store contact information at resource level; generate email for tech support (2.8)
- 8. Ability to bring cancel/renewal info into ILS (in lieu of recharges)
- 9. Resource advisory at local and system level including UC e-links

# Group 4 Access Mgmt., Overall Principles, Troubleshooting, Interoperability, Linking

# **Overall Principles**

- 1. Workflows that best support staff (and patrons) should drive the data flow model
- 2. Need common data formats for data exchange
- 3. Aim toward dataflows that minimize human intervention
- 4. Given the dynamic e-resources environment, users prefer as near to real-time updating as possible

Scenarios that prevent moving to a decision on data flows

A. One university, one library, one ERM talking to local non-ERM systems (minimizes data flow – requires more of a mind shift)

OR

- B. Systemwide ERM talking to local ERMS (more synchronization necessary; may be more "politically" viable)
- C. Hybrid between the two extremes (most complex?)

See separate data flow diagram (Appendix 14.ERMS data flow diagram)

#### **Group 5 – End User Needs**

- Ability to repurpose data in other environments
- Provide context-sensitive data to users at the point of use (service interruptions reports for faculty)
- Who will do data quality/data review?

- Need more discussion on user interface functionality & features-sort, filter, refine
- Added 1-2 needs to original document (and DLF func spec?)

#### ONGOING MANAGEMENT/TRACKING/WORKFLOW

III does it very well – tickler feature

Customization/administrative access/branding capabilities

Moving titles-old package link & new package link

Resource advisory – ERDb III

Status (check boxes for when something's been done)

Bundled/unbundled print/e-resources

Recording feedback from trial

Accept outside data & automatically update URLs, record holdings, MARC records

Report on non-matching records – III, SFX

See pending agreements

Publisher ID#'s SFX can handle

Title ID in III

Co-investment info.

Ship IP address list to vendors in standardized format

Print cancellation info.

Shared print repository

## All campuses + CDL

Package management:

- Package
- Publisher
- Title
- Access via multiple pts.
- Relation to print
- Price discount
- Negotiated business terms
- K renewal dates
- Q's re:duplicated content

Who has it How many cop.

Price

Impact factor

Use

Status of print subs. (current)